

C-TS470-2412 Buch & C-TS470-2412 Musterprüfungsfragen

Complete Guide to Preparing for the SAP C_TS470_2412 Exam

SAP C_TS470_2412 Exam Guide

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SAP C-TS470-2412 Prüfungsplan:

Thema	Einzelheiten
Thema 1	Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.

Thema 2	• Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.
Thema 3	• Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.
Thema 4	• Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.

>> C-TS470-2412 Buch <<

C-TS470-2412 Bestehen Sie SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service! - mit höhere Effizienz und weniger Mühen

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SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service C-TS470-2412 Prüfungsfragen mit Lösungen (Q49-Q54):

49. Frage

What are examples of information contained in a maintenance item of a maintenance plan? Note: There are 3 correct answers to this question.

- **A. Object list**
- **B. Service interval**
- C. Service order type
- **D. Call horizon**
- E. Service contract item

Antwort: A,B,D

Begründung:

A maintenance item in a maintenance plan specifies details about the maintenance activity. The correct answers are:

- * Call horizon (A): Defines the lead time (as a percentage or days) before the planned date when the call object is generated.
- * Object list (B): Lists the technical objects (e.g., equipment, functional locations) subject to maintenance.
- * Service interval (E): Specifies the frequency or cycle (e.g., every 6 months) for the maintenance activity.
- * Service order type (C): This is defined at the maintenance plan level or call object, not the maintenance item.
- * Service contract item (D): This relates to contracts, not maintenance items directly.

"A maintenance item includes information such as the call horizon, object list, and service interval to define the scope and timing of maintenance activities."

50. Frage

How are the actions that are proposed for an in-house repair item determined?

- A. They depend on the release status of the in-house repair.
- **B. They are assigned to the life cycle user statuses of the repair objects.**
- C. They are defined per repair order item category.
- D. They depend on the process step overview profile of the repair order.

Antwort: B

Begründung:

In the in-house repair process, proposed actions (e.g., repair, replace, return) for a repair item are determined by the life cycle user statuses of the repair objects (Option C).

The repair object (e.g., equipment or material returned for repair) has a status profile defining its life cycle (e.g., Received, In Repair, Completed). User statuses within this profile trigger specific actions based on the current state, configured in customizing. For example, a status of "In Diagnosis" might propose "Perform Diagnosis."

* A: Item categories influence billing or structure, not action proposals.

* B: Release status affects the repair order, not individual action proposals.

* D: The process step overview profile organizes steps, not action determination.

"Proposed actions for in-house repair items are assigned to the life cycle user statuses of the repair object, driving the process based on status transitions."

51. Frage

What is a prerequisite to use the product proposal?

- A. Create bill of material items with item category I (structure element)
- **B. Create a bill of material (BOM) with BOM usage S (Service)**
- C. Create a bill of material (BOM) with BOM usage 4 (Plant Maintenance)
- D. Create a bill of material (BOM) with BOM usage 5 (Sales and Distribution)

Antwort: B

Begründung:

The product proposal in SAP S/4HANA Service suggests items (e.g., spare parts, services) in service orders or contracts:

* Create a bill of material (BOM) with BOM usage S (Service): A service BOM (usage S) is a prerequisite, defining standard components or services proposed in service processes. Configured via transaction CS01, it's linked to service master data.

* BOM usage 4 (Plant Maintenance): Used for maintenance, not service proposals.

* BOM usage 5 (Sales and Distribution): Relevant for sales, not service-specific proposals.

* Item category I (structure element): Item categories define BOM structure but aren't the prerequisite; the BOM usage is key. This is part of service order management (scope item 3D2). "A BOM with usage S (Service) is required to enable product proposals in service transactions." (SAP Help Portal, Service BOM).

52. Frage

Which feature is unique for solution quotations in SAP standard delivery?

- A. Using configurable products
- **B. Using product bundles**
- C. Determining service contracts
- D. Using product proposals

Antwort: B

Begründung:

Comprehensive and Detailed In-Depth Explanation:

In SAP S/4HANA Cloud Private Edition, Service, the solution quotation is a specialized transaction type (e.g., SRVP in standard delivery) designed to offer customers a combination of products and services as a bundled solution. This capability is distinct from other quotation types, such as standard service quotations (e.g., scope item 4GA), and is part of the solution order management process introduced in SAP S/4HANA to support complex sales scenarios. Let's analyze each option to identify the unique feature in the standard delivery:

* Using product proposals (A): Product proposals are a feature in SAP S/4HANA Service that suggest items (e.g., spare parts or services) during order or quotation creation, based on predefined rules or bills of material (BOMs) with usage S (Service). While available in service quotations and orders, this feature is not unique to solution quotations; it's a broader functionality across service transactions and not specific to the solution quotation's purpose.

* Using configurable products (B): Configurable products, supported via Advanced Variant Configuration (scope item 6GS), allow customization of products with variants in service quotations and orders. This feature enhances flexibility in pricing and product specification but is not exclusive to solution quotations. It's available in standard service quotations and sales orders as well, making it a shared capability rather than a unique feature.

* Using product bundles (C): This is the defining feature of solution quotations in SAP S/4HANA standard delivery. Solution quotations enable the creation of quotations for product bundles, which are predefined combinations of different product types (e.g., tangible goods, services, and contract-relevant items) modeled in the master data. When a bundle is entered in a solution quotation, it automatically explodes into individual items, triggering follow-up transactions like sales orders, service orders, or service contracts upon acceptance. This bundling capability, introduced in release 1809 and enhanced in subsequent releases (e.g., 1909), is unique to solution quotations and distinguishes them from other quotation types, which do not natively support this integrated bundle explosion and multi-transaction generation.

* Determining service contracts (D): Determining applicable service contracts (e.g., checking contract coverage for a technical object) is a feature in service processes, such as in-house repair (scope item 3XK) or service order management (scope item 3D2). While solution quotations can include contract-relevant items and create service contracts as follow-ups, this determination is not unique to them; it's a common functionality across service quotations and orders when linked to contract management (scope item 3MO).

The uniqueness of product bundles in solution quotations lies in their ability to streamline the sale of complex solutions by integrating diverse product types into a single quotation, with automated follow-up document creation (e.g., sales orders for goods, service orders for services, and contracts for subscriptions). This is explicitly supported in the standard delivery via Customizing (e.g., transaction type SRVP) and master data setup for bundles, as detailed in SAP's solution order management documentation.

Extract from SAP Documentation: "Solution quotations enable you to offer solutions to your customers by creating quotations for combinations of different types of products modeled as product bundles in your master data, a feature unique to this process in SAP S/4HANA." (SAP Community Blog, Solution Quotation in SAP S/4HANA Service 1909OP, 2019).

53. Frage

Which of the following are features of the clean core dashboard? Note: There are 2 correct answers to this question.

- A. It can be used in all SAP S/4HANA Cloud editions.
- **B. It can be accessed by using SAP For Me.**
- **C. Customers can grant access to the dashboard to partners.**
- D. Customers can use the dashboard in the dev, test, and production tenants.

Antwort: B,C

Begründung:

The Clean Core Dashboard is a tool provided by SAP to help customers monitor and maintain a clean core strategy in their SAP S/4HANA systems. A clean core approach ensures that the ERP system remains up-to-date, cloud-compliant, and free of unnecessary modifications, facilitating smooth upgrades and innovation adoption. This dashboard provides insights into system customizations, extensions, and compliance with clean core principles. Let's evaluate each option based on official SAP documentation and functionality as of March 2025:

* A. Customers can use the dashboard in the dev, test, and production tenants: The Clean Core Dashboard is primarily designed to monitor the clean core compliance of productive SAP S/4HANA systems, as its purpose is to provide actionable insights into the live environment where business processes are executed. While development (dev) and test tenants are critical for building and validating extensions, the dashboard's focus is on the production tenant to ensure operational stability and upgrade readiness. SAP documentation specifies that it targets productive systems (e.g., SAP S/4HANA Cloud Private Edition production tenants), and there's no explicit mention of it being available across all tenant types (dev, test, production) in a unified manner. Thus, this option is not a confirmed feature.

* B. It can be accessed by using SAP for Me: This is a key feature of the Clean Core Dashboard. SAP for Me is SAP's customer portal, providing a centralized interface for accessing various tools, services, and insights related to SAP solutions. The Clean Core Dashboard is integrated into SAP for Me, offering customers a user-friendly way to view tiles and reports on their system's clean core status (e.g., custom code usage, API compliance, and extension metrics). This accessibility aligns with SAP's strategy to consolidate customer-facing tools in a single portal, making it a verified feature.

* C. Customers can grant access to the dashboard to partners: This is another confirmed feature. SAP allows customers to share access to the Clean Core Dashboard with implementation partners or service providers via SAP for Me's authorization management.

This capability supports collaboration, enabling partners to assist in analyzing and optimizing the system for clean core compliance (e.g., during RISE with SAP engagements). The dashboard's design facilitates transparency and joint efforts between customers and partners, making this a standard feature in the private cloud context.

* D. It can be used in all SAP S/4HANA Cloud editions: This is not entirely accurate. The Clean Core Dashboard is specifically tailored for SAP S/4HANA Cloud Private Edition and, to some extent, SAP S/4HANA on-premise systems, where customizations and extensions are more prevalent and need monitoring. In SAP S/4HANA Cloud Public Edition, the system is inherently clean by design (no source code modifications are allowed, only extensions via SAP BTP or in-app tools), reducing the need for such a dashboard. While clean core principles apply across all editions, the dashboard's functionality is most relevant to Private Edition and on-premise deployments, where customers have greater control over customizations. SAP documentation highlights its use in Private Edition contexts (e.g., RISE with SAP), not universally across all editions.

The correct answers, B and C, reflect the dashboard's accessibility via SAP for Me and its collaborative feature with partners, as outlined in SAP's clean core strategy resources. These features enhance its utility in maintaining a modern, flexible, and cloud-compliant ERP system, particularly in SAP S/4HANA Cloud Private Edition.

Extract from SAP Documentation: "The Clean Core Dashboard, accessible via SAP for Me, provides transparency on system customizations and allows customers to collaborate with partners to ensure clean core compliance in productive SAP S/4HANA Cloud Private Edition systems." (SAP Community, 10 Steps to Clean Core for SAP S/4HANA Cloud Private Edition for Customers, 2024).

54. Frage

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Wir sollen im Leben nicht immer etwas von anderen fordern, wir sollen hingegen so denken, was ich für andere tun kann. In der Arbeit können Sie große Gewinne für den Boss bringen, legt der Boss natürlich großen Wert auf Ihre Position sowie Gehalt. Wenn wir ein kleiner Angestellter sind, werden wir sicher eines Tages ausrangiert. Wir sollen uns bemühen, die SAP C-TS470-2412 Zertifizierung zu bekommen und Schritt für Schritt nach oben gehen. Die Fragen und Antworten zur SAP C-TS470-2412 Zertifizierungsprüfung von EchteFrage helfen Ihnen, den Erfolg durch eine Abkürzung zu erlangen. Viele IT-Fachleute haben die Fragenkataloge zur SAP C-TS470-2412 Prüfung von EchteFrage gekauft.

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