

Exam Dumps WRT Collection, New WRT Test Sample

WRT test 2 chapter 3

Intercultural communication OPPORTUNITIES - correct answer Technology - natural boundaries and national borders are no longer impassable barriers

Local markets are opening to worldwide competition as businesses of all sizes look for new growth opportunities outside their own countries

Thousands US businesses depend on exports for significant portions of their revenue

These companies export 100s of billions worth of materials, merchandise, personal and professional services

Communicate with people from other cultures

Intercultural communication CHALLENGES - correct answer Supervisors struggle connecting with diverse employees, motivating them and fostering cooperation and harmony among them

Teams struggle working together closely

Companies challenged to coexist peacefully with business partners and with the community as a whole

Understanding words, beliefs, values and emotions

• Culture influences everything

o Language

o Nonverbal signals

o Word meaning

o Time and space issues

o Rules of human relationships

Advantages of Diverse Workforce - correct answer o Broader range of views and ideas

o Better understanding of diverse, fragmented markets

o Broader pool of talent from which to recruit

Culture - correct answer • Culture - a shared system of symbols, beliefs, attitudes, values, expectations, and behavior norms. You belong to several.

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IICRC Water Damage Restoration Technician (WRT) Sample Questions (Q20-Q25):

NEW QUESTION # 20

What is the process used by refrigerant dehumidifiers to remove water from the air?

- A. Sublimation
- **B. Condensation**
- C. Adsorption
- D. Absorption

Answer: B

Explanation:

Refrigerant dehumidifiers remove moisture from the air through the process of condensation, as outlined in the IICRC WRT body of knowledge. In this process, warm, moist air is drawn across a cold evaporator coil inside the dehumidifier. When the air temperature is reduced below its dew point, water vapor changes phase from a gas to a liquid and condenses on the coil surface.

The collected liquid water then drains into a reservoir or is pumped out of the unit, while the dried air is reheated slightly and discharged back into the drying chamber. This mechanism is fundamental to both conventional refrigerant and low-grain refrigerant (LGR) dehumidifiers.

The WRT curriculum contrasts condensation with adsorption, which is used by desiccant dehumidifiers, and absorption, which involves liquids-not air drying. Sublimation (solid to vapor) is not relevant to restoration drying.

Understanding condensation is essential because refrigerant dehumidifiers rely on sufficient temperature and humidity conditions to function efficiently. The WRT manual highlights operational limits and emphasizes monitoring to ensure that refrigerant systems are appropriate for the environmental conditions present on the job.

NEW QUESTION # 21

Which product is designed to eliminate the targeted organisms but not necessarily the spores?

- **A. A disinfectant**
- B. A sanitizer
- C. A sterilizer
- D. A neutralizer

Answer: A

Explanation:

In the IICRC WRT body of knowledge, antimicrobial products are classified based on their intended function and level of microbial reduction. A disinfectant is specifically designed to eliminate or inactivate targeted microorganisms (such as bacteria, viruses, and some fungi) on inanimate surfaces, but it does not necessarily destroy bacterial or fungal spores. This distinction is clearly outlined in the WRT curriculum and aligns with EPA regulatory definitions adopted by the restoration industry.

The WRT manual emphasizes that disinfectants are commonly used in water damage restoration projects involving Category 2 or Category 3 water to reduce microbial contamination after bulk water removal and cleaning. However, disinfectants are not intended to achieve sterility. Spores are inherently more resistant to chemical agents and generally require sterilization-level processes, which are not practical or required in standard restoration work.

Sanitizers, by comparison, only reduce microorganisms to a level considered safe by public health standards, while sterilizers are designed to destroy all forms of microbial life, including spores-something rarely achievable or required in building restoration. The WRT body of knowledge explicitly cautions restorers not to confuse these terms, as misuse or misrepresentation of antimicrobial effectiveness can create liability and regulatory violations.

Additionally, the IICRC stresses that antimicrobial application is a supplemental step, not a substitute for proper drying, removal of unsalvageable materials, and contamination control. Disinfectants must always be applied according to the EPA-registered label directions, and their limitations-including spore survival- must be understood by the technician and communicated to materially interested parties when relevant.

NEW QUESTION # 22

What should a technician do in a Category 3 water intrusion when high-risk individuals are present?

- A. Always perform a mold test to verify remediation effectiveness

- B. Be primarily concerned with the dehumidifier's AHAM rating
- **C. Retain an Indoor Environmental Professional (IEP)**
- D. Install additional air movers and dehumidifiers

Answer: C

Explanation:

The IICRC WRT body of knowledge states that when high-risk individuals (such as the elderly, infants, immunocompromised persons, or those with respiratory conditions) are present during a Category 3 water intrusion, an Indoor Environmental Professional (IEP) should be retained.

Category 3 water is grossly contaminated and poses significant health risks. The WRT manual explains that an IEP provides independent assessment, sampling strategies, and recommendations to protect occupant health and guide appropriate remediation decisions.

Increasing equipment or focusing on AHAM ratings does not address health risk evaluation. Mold testing is not automatically required and may not be appropriate during active mitigation.

Retaining an IEP ensures objective decision-making, regulatory alignment, and enhanced protection for vulnerable occupants, consistent with IICRC guidance.

NEW QUESTION # 23

How can a restorer minimize damage and reduce drying time?

- A. By contacting an insurance adjuster and waiting for their authorization
- B. By disengaging baseboards and saving for adjuster's inspection
- C. By applying an antimicrobial (biocide) to control odor development
- **D. By beginning mitigation as soon as safely possible**

Answer: D

Explanation:

The IICRC WRT body of knowledge clearly identifies time as one of the most critical variables influencing the extent of damage in a water loss. The longer materials remain wet, the greater the likelihood of primary damage, secondary damage, and microbial amplification. For this reason, the WRT standard emphasizes that mitigation activities should begin as soon as it is safe to do so, following an initial hazard assessment.

Beginning mitigation promptly limits moisture migration, reduces absorption into hygroscopic materials, and decreases the duration materials remain above safe moisture thresholds. Early actions such as stopping the water source, removing bulk water, and initiating controlled drying significantly reduce structural deterioration and restoration costs. The WRT manual repeatedly reinforces that delays increase damage, regardless of water category or class.

Waiting for adjuster authorization or focusing on antimicrobial use before drying does not align with the standard of care.

Antimicrobials are supplemental and do not replace drying. Likewise, baseboard removal may be necessary but is not the primary factor in minimizing drying time.

The ANSI/IICRC S500 standard supports emergency mitigation to prevent further damage and explicitly recognizes that restorers may need to act before third-party approvals when necessary to protect the structure and occupants. Prompt mitigation is therefore both a technical and professional responsibility.

NEW QUESTION # 24

Which term describes the amount of moisture contained in an air sample as compared to the maximum amount the air sample could contain at that temperature?

- A. Absolute humidity
- **B. Relative humidity**
- C. Dew point
- D. Humidity ratio

Answer: B

Explanation:

Relative humidity (RH) is defined in the WRT body of knowledge as the amount of moisture contained in an air sample compared to the maximum amount that the same air sample could contain at that temperature (i.e., at saturation). The WRT manual explains RH as a percentage measure on the psychrometric chart- expressing the proportion of moisture present versus what the air could hold if

saturated at that same temperature.

This definition is essential because RH is temperature-dependent: as air temperature changes, RH changes even if the actual moisture content (humidity ratio) stays the same. The WRT reference emphasizes that air can hold more water vapor as temperature increases; therefore, increasing temperature decreases RH (with no added moisture), while decreasing temperature increases RH. In restoration practice, RH is used as a practical indicator of the drying environment and a predictor of moisture behavior in hygroscopic materials. The WRT manual notes that hygroscopic materials have an equilibrium moisture content primarily determined by RH: when RH is low, materials generally lose moisture; when RH is high-especially above about 60%-materials tend to gain significant moisture, increasing the likelihood of secondary damage.

Although restorers frequently track humidity ratio (GPP) and vapor pressure to quantify drying force, RH remains a core operational measurement because it is directly readable from a thermo-hygrometer and aligns with material response risk thresholds.

Consequently, RH is the correct term for the described comparison-to- maximum-at-temperature concept, and it is one of the foundational psychrometric variables used in WRT to manage drying conditions and prevent secondary damage.

NEW QUESTION # 25

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