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## ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q79-Q84):

### NEW QUESTION # 79

The Test Manager must assemble team members that have which of the following characteristics?

- A. Possess identical skill sets
- B. Will spark informal cross training among themselves
- C. Will not change the severity of a defect report
- D. Thrive in a routine, structured environment

**Answer: B**

Explanation:

A test manager must assemble team members that will spark informal cross training among themselves. This means that the team members are willing and able to share their knowledge, skills, and experiences with each other, and learn from each other's feedback and suggestions. This can improve the team's performance, productivity, and quality, as well as foster a collaborative and supportive culture. Cross training can also help the team members to develop new competencies, fill skill gaps, and handle different roles and tasks when needed. Top 10 Leadership Qualities to Distinguish a Test ManagerTest manager roles and responsibilities (with FAQs)

References:

\* Top 10 Leadership Qualities to Distinguish a Test Manager - Software Test Professionals

\* Test manager roles and responsibilities (with FAQs) - Indeed

**NEW QUESTION # 80**

Which of the following can demotivate a tester? [1]

- A. Receiving direct and honest feedback on areas to improve
- **B. When testing is cut short, resulting in a high number of production defects**
- C. When metrics indicate weaknesses in their testing
- D. Working extra hours, resulting in a successful product deployment

**Answer: B**

Explanation:

This can demotivate a tester because it implies that the tester's work is not valued or respected by the management or the stakeholders. It also suggests that the tester's efforts and skills are wasted or ineffective, as the product quality is compromised and the customer satisfaction is reduced. Testing is cut short when there is insufficient time, budget, or resources allocated for testing, or when there is pressure to release the product without adequate testing. This can lead to frustration, dissatisfaction, and loss of confidence among the testers. Top 6 things that demotivate a developerHow to Demotivate Your Best Employees References:

\* Top 6 things that demotivate a developer - Amsterdam Standard

\* How to Demotivate Your Best Employees - HBS Working Knowledge

**NEW QUESTION # 81**

Your manager has decided that your team of manual testers should all become test automation engineers Your team is much stronger in analysis than In technical testing so you are concerned about their ability to adapt.

What tool capabilities could help with this transition?

- A. Low license costs
- B. Remote storage of the test automation scripts
- **C. High usability with AI-assisted object capture**
- D. Good reporting

**Answer: C**

Explanation:

\* Challenges for Manual Testers Transitioning to Automation:

\* Manual testers often lack strong technical skills required for scripting. Tools withhigh usability andAI-assisted featuresimplify script creation and reduce the technical expertise needed.

\* Evaluation of Options:

\* A(Low license costs) is unrelated to aiding testers' technical capabilities.

\* B(Remote storage) is beneficial but does not address skill gaps.

\* C(High usability with AI-assisted object capture) directly helps by simplifying automation tasks.

\* D(Good reporting) is valuable but not relevant to skill transition.

References and Syllabus Alignment:

\* This matches tool evaluation criteria outlined in the ISTQB syllabus under "Test Tools" (TM-1.6.1).

**NEW QUESTION # 82**

Your testing team has just received the test conditions for a new project. You are conducting Test Design activities for this project.

Your team feels that it would be beneficial to create high-level test cases.

What should they do concurrently with creating these test cases? [2]

- A. Create the test automation scripts.
- B. Create the test plan.
- C. Create the test summary report for the test cases you are creating.
- D. Create the traceability between the test cases and the requirements.

**Answer: D**

Explanation:

The correct answer is D. Create the traceability between the test cases and the requirements. This is because traceability is the ability to follow the life of a requirement, in both a forward and backward direction, through its documentation, development, and testing. Traceability can help to ensure that the test cases are derived from the requirements, and that they cover all the relevant aspects of the system. By creating the traceability between the test cases and the requirements concurrently with creating the test cases, the test team can improve the quality and completeness of the test design, and facilitate the test analysis and reporting. Traceability Matrix - ISTQB not-for-profit association References: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Traceability Matrix - ISTQB not-for-profit association

### NEW QUESTION # 83

You are managing a project that will be using a model-based testing strategy.

Which of the following is an activity that will be needed in order to implement this strategy? [1]

- A. Conduct operational profiling to determine the expected usage of the system
- B. Create the test charters for the exploratory testing sessions.
- C. Select an appropriate quality standard, such as ISO 9126, to be used to guide the testing.
- D. Conduct a quality risk analysis with all affected stakeholders.

**Answer: C**

Explanation:

A model-based testing strategy is a testing strategy that uses models to represent the desired behavior and structure of the system under test, and to derive test cases, test data, test procedures, and test oracles<sup>1</sup>. A model-based testing strategy requires an activity to select an appropriate quality standard, such as ISO 9126, to be used to guide the testing. A quality standard is a set of criteria, guidelines, or characteristics that define the quality attributes of a software product, such as functionality, reliability, usability, efficiency, maintainability, and portability<sup>2</sup>. A quality standard can help to define the quality requirements, objectives, and measures for the system under test, and to evaluate the quality of the test results and the test process<sup>3</sup>. Therefore, option C is the correct answer. Option A is incorrect because conducting a quality risk analysis with all affected stakeholders is not an activity specific to a model-based testing strategy, but rather a general testing activity that can be applied to any testing strategy. A quality risk analysis is a process of identifying and assessing the quality risks that may affect the system under test, and prioritizing them based on their impact and likelihood<sup>4</sup>. Option B is incorrect because conducting operational profiling to determine the expected usage of the system is not an activity specific to a model-based testing strategy, but rather an activity related to a usage-based testing strategy. An operational profile is a statistical representation of the relative frequencies of the inputs, operations, and operating conditions of a system in its operational environment. Option D is incorrect because creating the test charters for the exploratory testing sessions is not an activity specific to a model-based testing strategy, but rather an activity related to an exploratory testing strategy. A test charter is a document that defines the scope, objective, and approach of an exploratory testing session. References: 1: ISTQB Glossary, Model-Based Testing 2: ISTQB Glossary, Quality Standard 3: ISTQB Advanced Level Test Manager Syllabus, Section 1.3.1 4: ISTQB Glossary, Quality Risk Analysis : ISTQB Glossary, Operational Profile : ISTQB Glossary, Test Charter : Model-Based Tester - ISTQB not-for-profit association : ISTQB Model-Based Testing Certification - ISTQB Exams Worldwide - ISTQB ... : ISTQB - ABOUT MODEL-BASED TESTER EXT. : ISTQB Certified Tester - Model-Based Tester (CT-MBT)

### NEW QUESTION # 84

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