

2026 Related Field-Service-Consultant Exams - High-quality Salesforce Field-Service-Consultant Reliable Test Preparation: Salesforce Certified Field Service Consultant



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The Salesforce Field-Service-Consultant exam covers a wide range of topics, including field service management, workforce management, scheduling and dispatching, mobile workforce management, asset and inventory management, and reporting and analytics. Salesforce Certified Field Service Consultant certification exam is intended for professionals with a minimum of six months of experience in implementing and managing field service operations using Salesforce. Candidates are expected to have a solid understanding of the Salesforce platform and its capabilities, as well as experience in configuring and customizing Salesforce Field Service Lightning. Successful completion of the Salesforce Field-Service-Consultant Certification Exam demonstrates the candidate's proficiency in Salesforce Field Service and their ability to deliver effective solutions to customers.

Salesforce Field-Service-Consultant (Salesforce Certified Field Service Consultant) Certification Exam is a professional certification that is designed for individuals who want to prove their expertise in the field of field service management using the Salesforce platform. Salesforce Certified Field Service Consultant certification exam is the perfect choice for professionals who work as field service managers, service delivery managers, consultants, or anyone who wants to expand their knowledge and skills in this area.

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Our experts have devised a set of exam like Field-Service-Consultant practice tests for the candidates who want to ensure the highest percentage in real exam. Doing them make sure your grasp on the syllabus content that not only imparts confidence to you but also develops your time management skills for solving the test comprise given time lim. Field-Service-Consultant Practice Tests comprise a real exam like scenario and are amply fruitful to make sure a memorable success in Field-Service-Consultant exam.

Salesforce Field-Service-Consultant Certification Exam covers a wide range of topics related to field service management, including service contracts, work orders, scheduling and dispatching, inventory and asset management, mobile workforce management, and customer communication. Field-Service-Consultant exam is designed to assess the candidate's ability to configure and customize the Salesforce Field Service Lightning application, as well as their knowledge of best practices and industry standards for field service

management. Passing Field-Service-Consultant Exam not only validates the candidate's skills and knowledge but also demonstrates their commitment to delivering high-quality field service solutions using the Salesforce platform.

Salesforce Certified Field Service Consultant Sample Questions (Q51-Q56):

NEW QUESTION # 51

Universal Containers (UC) normally focuses on minimizing travel. Weather can cause situations that require expedited on-site service.

How should a Consultant recommend UC handle unplanned service during times of severe weather?

- A. Manually flag Service Appointments as "In Jeopardy" due to weather.
- B. Postpone all lower-priority jobs and extend Due Dates.
- C. Configure a new Service Level for immediate assignment.
- **D. Configure an Emergency Policy and use the Emergency Wizard.**

Answer: D

NEW QUESTION # 52

Universal Containers outsources 100 hours of weekly maintenance to an external Contractor. Jobs are assigned to a Contractor Manager instead of individual external technicians. The Contractor Manager is in charge of updating Service Appointments and Work Orders upon completion.

How should a Consultant implement the requirement?

- **A. Set the Contractor Manager as a Capacity-Based Service Resource.**
- B. Create the Contractor Manager as a Crew Service Resource.
- C. Set the individual Technicians as Capacity-Based Service Resources.
- D. Create the individual Technicians as Service Crew Members.

Answer: A

Explanation:

Capacity-Based Service Resources are service resources that have a limited number of hours available for work per day or week[150]. Setting the Contractor Manager as a Capacity-Based Service Resource would allow Universal Containers to outsource 100 hours of weekly maintenance to an external Contractor by setting up criteria such as capacity hours per week equals 100 and capacity type equals weekly[151]. Creating the individual Technicians as Service Crew Members would not work because Service Crew Members are service resources that belong to a crew and share the same service appointments[152]. Setting the individual Technicians as Capacity-Based Service Resources would not work because Universal Containers does not have visibility into the individual external technicians. Creating the Contractor Manager as a Crew Service Resource would not work because Crew Service Resources are service resources that act as leaders or managers of a crew and can assign crew members to service appointments[153]. References: https://help.salesforce.com/s/articleView?id=sf.fs_service_resources_capacity_based.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_service_resources_capacity_based_create_edit.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_service_crews_overview.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.fs_service_crews_create_edit_delete.htm&type=5

NEW QUESTION # 53

Universal Containers has enabled Field Service Lightning and is looking to enable Entitlements for Work Orders. What should a Consultant take into consideration?

- A. Creating Entitlements for Work Orders requires Lightning to be enabled.
- **B. Creating Entitlements for Cases and Work Orders must be separated.**
- C. Managing page layouts and milestone trackers can be done in Salesforce1.
- D. Managing page layouts and validation rules can be done in Salesforce Lightning.

Answer: B

NEW QUESTION # 54

Universal Containers plans to implement Crew Management to better support its clients. Which area does the Consultant need to consider as part of the recommendation?

- A. Salesforce Field Service considers the Recommended Crew Size when assigning appointments.
- B. The Preferred Resource service objective is ignored for active Crew Members.
- **C. Capacity-based scheduling is supported for Service Crews.**
- D. A service resource can only be a member of a single Crew.

Answer: C

Explanation:

Explanation

Capacity-based scheduling is a feature that allows the system to schedule service appointments based on the capacity of the resources. This feature is supported for service crews, which are groups of resources that work together on service appointments.

References: https://help.salesforce.com/s/articleView?id=sf.fsl_capacity_based_scheduling.htm&type=5

NEW QUESTION # 55

universal containers operates in a highly regulated industry technician must conduct quarterly inspections for all customers in their region each inspection should be completed within a single visit and include all installed assets on site Which two maintenance plan settings should the consultant recommend?

Choose 2 answers

- **A. Service appointment generation method - one service appointment per work order**
- **B. Work order generation method - one work order line item per asset**
- C. Service appointment generation method - one service appointment per work order line item
- D. Work order generation method - one work order per asset

Answer: A,B

NEW QUESTION # 56

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