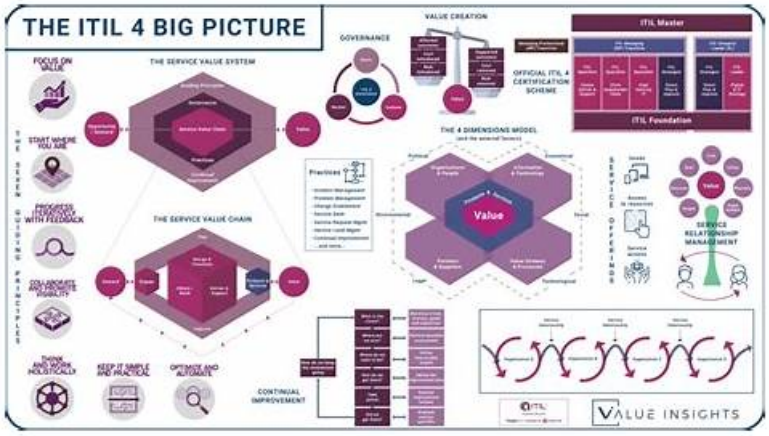
Exam ITIL-4-Foundation Overview, ITIL-4-Foundation Valid Guide Files



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When you decide to pass the ITIL-4-Foundation exam and get relate certification, you must want to find a reliable exam tool to prepare for exam. That is the reason why I want to recommend our ITIL-4-Foundation prep guide to you, because we believe this is what you have been looking for. We guarantee that you can enjoy the premier certificate learning experience under our help with our ITIL-4-Foundation Prep Guide since we put a high value on the sustainable relationship with our customers.

ITIL-4-Foundation (ITIL 4 Foundation) Exam is a globally recognized certification exam designed to test the knowledge and understanding of the IT Infrastructure Library (ITIL) 4 framework. ITIL 4 is the latest version of the ITIL framework, which is a set of best practices for managing IT services and supporting business objectives. The ITIL 4 Foundation Exam is the entry-level certification in the ITIL 4 certification scheme and is a prerequisite for further ITIL 4 certifications.

>> Exam ITIL-4-Foundation Overview <<

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The ITIL-4-Foundation prep guide adopt diversified such as text, images, graphics memory method, have to distinguish the markup to learn information, through comparing different color font, as well as the entire logical framework architecture, let users of the ITIL-4-Foundation training dump on the premise of grasping the overall layout, better clues to the formation of targeted long-term memory, and through the cycle of practice, let the knowledge more deeply printed in my mind. The ITIL-4-Foundation Exam Questions are so scientific and reasonable that you can easily remember everything of the ITIL-4-Foundation exam.

ITIL 4 Foundation Exam Sample Questions (Q13-Q18):

NEW QUESTION # 13
Which of the four dimensions focuses on roles, responsibilities, and systems of authority?

- A. Value streams and processes
- B. Organizations and people
- C. Information and technology
- D. Partners and suppliers

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
ITIL 4 defines four dimensions of service management that are critical for the effective and efficient co- creation of value:
* Organizations and people

* Information and technology
* Partners and suppliers
* Value streams and processes
The "Organizations and people" dimension addresses:
* Organizational structure - how the organization is arranged.
* Roles and responsibilities - who does what and who is accountable.
* Systems of authority and communication - how decisions are made and communicated.
* Culture and competencies - behaviors, skills, and capabilities of people involved in service management.
Because this dimension specifically covers roles, responsibilities, and systems of authority, the correct answer is A. Organizations and people.
The other dimensions focus on different aspects:
* Information and technology - data, information, and technological solutions used in service management.
* Partners and suppliers - relationships and agreements with third parties that support service delivery.
* Value streams and processes - how activities and processes are organized to create and deliver value.
Relevant ITIL 4 Foundation references:
* The four dimensions of service management chapter.
* Detailed description of the "Organizations and people" dimension (structure, roles, responsibilities, authority).

NEW QUESTION # 14
Which of the following guiding principles proposes the elimination of unnecessary work?

- A. Progress iteratively with feedback
- B. Keep it simple and practical
- C. Think and work holistically
- D. Start where you are

Answer: B

NEW QUESTION # 15
What is a definition of a service improvement plan (SIP)?

- A. An input from financial management for IT services to service level management, detailing the budget plan
- B. An input from availability management to service level management, detailing the service design plan
- C. A formal plan to implement improvements to a service or process
- D. A formal plan to implement improvements to a customer's business processes

Answer: C

Explanation:
Explanation
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NEW QUESTION # 16
Which statement about emergency changes is CORRECT?

- A. Emergency changes should be authorized and implemented as service requests
- B. The testing of emergency can be eliminated in order to implement the change quickly
- C. The assessment and authorization of emergency changes is expedited to ensure they can be implemented quickly
- D. Emergency changes must be fully documented before authorization and implementation

Answer: C

NEW QUESTION # 17
What type of change is MOST likely to be managed by the 'service request management' practice?

- A. An application change
- B. A normal change
- C. An emergency change
- D. A standard change

Answer: D

NEW QUESTION # 18

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