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Microsoft Agentic AI Business Solutions Architect Sample Questions (Q74-Q79):

NEW QUESTION # 74

You are designing a Microsoft Copilot Studio agent that uses a custom Microsoft Foundry model to generate responses. You need to ensure that the agent can securely connect to and invoke the custom model during user interactions. What should you include in the design?

- A. Add the Microsoft Foundry model as a Copilot Studio skill.
- B. Create a custom engine agent

- C. Create a connection to Microsoft Foundry in the agent
- D. Configure the agent to use classic orchestration.

Answer: C

NEW QUESTION # 75

Which Copilot Studio analytics metrics should you recommend to assist the executives with their specific responsibilities? To answer, drag the appropriate metrics to the correct executives. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

Verified Answer :=

* CFO concerns about Copilot Studio credit usage # Effectiveness

* CTO concerns about poor feedback on AI agent responses # Satisfaction Comprehensive and Detailed Explanation from Agentic AI Topics:

The correct mapping is based on what each executive is trying to measure in Copilot Studio analytics .

For the CFO , the concern is about abandoned interactions compared to resolved conversations and whether Copilot Studio credits are being used efficiently. That aligns with Effectiveness , because effectiveness metrics focus on conversation outcomes such as whether interactions are successfully resolved or dropped before completion.

For the CTO , the concern is specifically about user feedback on the quality of AI agent responses . That maps to Satisfaction , because satisfaction metrics capture user sentiment and feedback about the interaction quality.

Why the other metrics are not the best fit:

* Use is more about adoption and interaction volume.

* Tool use focuses on how often tools/actions are invoked, not on abandonment versus resolution or feedback quality.

NEW QUESTION # 76

You need to design a Microsoft 365 Copilot solution to optimize employee productivity. The solution must meet the following requirements:

Ensure that the employees can query content stored in a subset of Microsoft SharePoint Online sites and in Teams by using natural language-based prompt actions.

Ensure that employees receive contextually relevant responses in Microsoft 365 Copilot.

What should you include in the design?

- A. Configure Microsoft Graph access.
- B. Modify SharePoint settings.
- C. Build a Microsoft Power Automate desktop flow to read the SharePoint content and post the responses to Teams.
- D. Create a custom REST API that crawls the SharePoint content.

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Agentic AI Business Solutions Topics:

The correct answer is D. Configure Microsoft Graph access .

Microsoft 365 Copilot grounds its responses in Microsoft 365 data through the Microsoft Graph . If employees need to query content from a subset of SharePoint Online sites and Teams using natural- language prompts, the solution must ensure Copilot can access and use the right Microsoft 365 content context through Graph-connected permissions and data access patterns.

Why D is correct

Microsoft Graph is the core data and context layer for Microsoft 365 Copilot. It connects Copilot to organizational content such as:

* SharePoint sites

* Teams messages and files

* OneDrive content

* Outlook data

* calendar and collaboration context

Because the requirement is to provide contextually relevant responses in Microsoft 365 Copilot, the design must rely on the

platform's native grounding mechanism. That mechanism is Graph-based access to Microsoft 365 content.

From an AI business solutions perspective, this is the right design because it ensures:

- * natural-language prompts can retrieve relevant organizational knowledge
- * responses are grounded in authorized enterprise content
- * access remains aligned to Microsoft 365 permissions
- * employees only see content they are allowed to access

This is especially important when only a subset of SharePoint sites should be included. The relevance and security model depend on the Microsoft 365 content graph and its permission-aware access behavior.

Why the other options are incorrect

A). Build a Microsoft Power Automate desktop flow to read the SharePoint content and post the responses to Teams. This is not how Microsoft 365 Copilot should be designed for grounding enterprise content. It is overly manual, indirect, and does not provide native contextual grounding for Copilot responses.

B). Modify SharePoint settings

SharePoint settings may affect site permissions or content availability, but they do not by themselves enable Microsoft 365 Copilot's natural-language grounding across SharePoint and Teams.

C). Create a custom REST API that crawls the SharePoint content

This adds unnecessary custom complexity and bypasses the native Microsoft 365 Copilot architecture. The requirement is best met through Microsoft Graph-based access, not by building a parallel crawler.

Expert reasoning

For Microsoft 365 Copilot questions:

- * if the requirement is to query Microsoft 365 content with natural language
- * and return contextually relevant responses from SharePoint and Teams
- * the key design element is usually Microsoft Graph

NEW QUESTION # 77

You are designing two Microsoft Copilot Studio agents named Agent1 and Agent2. Each agent must meet the following requirements:

Each agent must use a standard model.

Each agent must NOT use generative orchestration.

Agent1 must support simple and short phrases for a given topic.

Agent2 must integrate with Microsoft Dynamics 365 Contact Center voice channel.

You need to recommend language models for the agents.

What should you recommend for each agent?

Answer:

Explanation:

Explanation:

Agent 1 = NLU

Agent 2 = NLU and NLU+

<https://learn.microsoft.com/en-us/microsoft-copilot-studio/nlu-overview> Agent1 must support simple and short phrases for a given topic. That is the classic use case for NLU in Copilot Studio. NLU is designed for standard intent recognition where users enter brief, predictable utterances tied to a topic.

This makes NLU the best fit for:

- * narrow topic triggering
- * short phrase matching
- * standard, non-generative agent behavior

Why Agent2 = NLU+

Agent2 must integrate with Microsoft Dynamics 365 Contact Center voice channel. For that scenario, NLU+ is the correct recommendation among the listed standard models.

NLU+ extends the standard NLU approach and is the model aligned to scenarios that need stronger language understanding support in more advanced enterprise channel integrations such as voice experiences. Since the requirement explicitly says:

- * use a standard model
- * do not use generative orchestration

NLU+ fits better than Azure OpenAI or other generative options.

NEW QUESTION # 78

Which tools should you recommend to assist the CISO and the CIO with their specific responsibilities? To answer, drag the appropriate tools to the correct executives. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:

Verified Answer :=

* CISO # Azure Resource Graph Explorer

* CIO # Microsoft Purview

Comprehensive and Detailed Explanation from Agentic AI Topics:

The CISO is responsible for discovering and inventorying AI resources for auditing across multiple Azure subscriptions. The best tool for that is Azure Resource Graph Explorer, because it is designed to query Azure resources at scale across subscriptions and provide visibility into what AI-related resources exist for governance and audit purposes.

The CIO is responsible for ensuring that appropriate security labels are assigned to the data used by the AI agents. The best tool for that is Microsoft Purview, because Purview supports data governance, classification, sensitivity labeling, and compliance management across enterprise data assets.

Why the other options are not correct:

* Azure Blob Storage is storage, not the primary tool for discovery/inventory or labeling governance.

* Copilot Studio is for building and managing agents, not for Azure-wide AI resource inventory or enterprise data labeling.

NEW QUESTION # 79

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