

# AB-100공부문제, AB-100덤프문제집



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>> AB-100공부문제 <<

## 높은 통과율 AB-100공부문제 시험덤프공부

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이루어졌습니다

## Microsoft AB-100 시험요강:

| 주제   | 소개   |
|------|--|
| 주제 1 | <ul style="list-style-type: none"><li>Deploy AI-powered business solutions: Focuses on deploying, testing, monitoring, and optimizing AI solutions in production. It also includes managing ALM processes, performance monitoring, and ensuring security, governance, and responsible AI compliance.</li></ul>                     |
| 주제 2 | <ul style="list-style-type: none"><li>Plan AI-powered business solutions: Focuses on analyzing business requirements and identifying where AI agents and generative AI can improve processes. It also includes defining AI strategy, evaluating ROI, and deciding whether to build, buy, or extend AI components.</li></ul>        |
| 주제 3 | <ul style="list-style-type: none"><li>Design AI-powered business solutions: Covers designing AI agents, Copilot integrations, and intelligent workflows using platforms like Copilot Studio, Microsoft Foundry, and Dynamics 365. It includes planning prompts, connectors, agent behaviors, and solution extensibility.</li></ul> |

## 최신 Microsoft Certified AB-100 무료 샘플문제 (Q10-Q15):

### 질문 # 10

A company has multiple AI models that support generation of sales transactions.

Each release of the models must be reviewed by a security and compliance team before being deployed to the production environment. The security and compliance team must have access to prior versions to properly determine potential exposures introduced.

You need to recommend a solution to evaluate the impact of each deployment to production. The solution must enhance business continuity.

What should you recommend?

- A. Create a central model registry that uses version history.
- B. Track model retirement schedules to prevent service disruptions.
- C. Implement version control for all the AI system components.
- D. Establish a promotion process by using a quality gate.

정답: C

### 설명:

Comprehensive and Detailed Explanation From Agentic AI Business Solutions Topics:

The correct answer is C. Implement version control for all the AI system components .

This question is not only about model approval. It is about creating a deployment process that allows the organization to:

- \* review every release before production
- \* compare current and prior versions
- \* evaluate the impact of changes
- \* improve business continuity if a deployment introduces risk

That makes version control for all AI system components the strongest answer.

Why C is correct

The requirement says the security and compliance team must have access to prior versions to determine exposures introduced by each release. That means the organization must be able to track, compare, and potentially roll back not just the model itself, but the broader AI solution over time.

In real enterprise AI deployments, "AI system components" usually include:

- \* models
- \* prompts
- \* orchestration logic
- \* configuration files
- \* policies
- \* connectors
- \* inference code
- \* evaluation assets
- \* deployment definitions

If only the model is versioned, the team may miss exposure introduced by surrounding components. For example:

- \* a prompt change could create unsafe outputs
- \* a policy/configuration change could expose sensitive data
- \* an orchestration update could alter transaction behavior
- \* a connector change could affect compliance boundaries

That is why full AI system version control is the best answer. It gives security and compliance teams complete visibility into what changed across releases.

It also enhances business continuity because version control supports:

- \* rollback to known-good versions
- \* change auditing
- \* release comparison
- \* traceability
- \* controlled recovery from faulty deployments

From an agentic AI business solutions perspective, this is the most robust governance pattern because AI outcomes are rarely determined by the model alone. They are determined by the entire solution stack.

Why the other options are less appropriate

A). Create a central model registry that uses version history

A model registry is useful, and version history helps, but this option is too narrow. The question asks about evaluating the impact of each deployment and enhancing business continuity. In enterprise AI systems, impact is often caused by more than just the model artifact. A model registry does not necessarily capture all surrounding components that affect production behavior.

B). Establish a promotion process by using a quality gate

A quality gate is valuable for approval workflows, but it does not by itself satisfy the need for deep access to prior versions across the system. It controls promotion, but it does not fully provide historical traceability and rollback coverage for all AI system components.

D). Track model retirement schedules to prevent service disruptions

This may support lifecycle planning, but it does not address the core requirement of comparing releases, reviewing prior versions, and evaluating exposure introduced by each deployment.

Expert reasoning

This question combines three ideas:

- \* security/compliance review
- \* access to prior versions
- \* business continuity

When those appear together, the strongest answer is typically the one that provides end-to-end traceability and rollback across the whole solution, not just a single artifact.

That is why version control for all AI system components is the best recommendation.

## 질문 # 11

A company uses multiple Microsoft Copilot Studio agents across different channels.

You need to recommend a monitoring solution that provides comprehensive telemetry data and performance insights for the agents.

What should you include in the recommendation?

- **A. Application Insights**
- B. Azure Advisor
- C. Microsoft Dynamics 365 Customer Voice
- D. Azure DevOps

정답: A

설명:

To achieve comprehensive monitoring, telemetry, and performance insights for Microsoft Copilot Studio agents across different channels, you should integrate them with Azure Application Insights.

Integrating Application Insights provides a centralized view of agent health, user interactions, topic performance, and latency, which is crucial for monitoring multi-channel deployments.

Reference:

<https://learn.microsoft.com/en-us/azure/azure-monitor/app/agents-view>

## 질문 # 12

A company plans to implement an AI solution that will contain a Microsoft Copilot Studio agent and a Microsoft Foundry agent. The

solution will be stored in a source code repository.

You need to recommend a deployment method for each agent. The solution must meet the following requirements:

A test environment must be used before a deployment to production.

Production must be isolated from development and testing.

The deployment must be repeatable and fully automated.

The solution must NOT require manual intervention.

Which deployment method should you recommend for each agent? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Copilot Studio:

Microsoft Foundry:

정답:

설명:

Copilot Studio:

Microsoft Foundry:

Explanation:

Copilot Studio # Use a Microsoft Power Platform deployment pipeline; Microsoft Foundry # Use an Azure DevOps pipeline

### 질문 # 13

A company plans to deploy a Microsoft Copilot Studio agent to enhance customer support.

The company stores customer data across ServiceNow, Microsoft Dynamics 365 Finance, Dynamics 365 Supply Chain Management, and Excel files in SharePoint Online.

You need to recommend a solution to ensure that the agent can deliver accurate and timely responses.

What should you recommend?

- A. Create custom prompts.
- **B. Implement Microsoft Power Platform connectors.**
- C. Enable incremental indexing in Azure AI Search.
- D. Implement a model router for query handling.

정답: B

설명:

The agent must deliver accurate and timely responses while customer data is spread across several systems:

\* ServiceNow

\* Dynamics 365 Finance

\* Dynamics 365 Supply Chain Management

\* Excel files in SharePoint Online

The most appropriate recommendation is Microsoft Power Platform connectors because they are the standard low-code integration mechanism for bringing together data and actions from multiple enterprise systems inside Microsoft Copilot Studio .

Why D is correct:

\* Connectors let the agent access data across different business systems

- \* They reduce development effort compared with custom integration patterns
- \* They help the agent ground responses on the latest data from connected sources Why the other options are not the best fit:
- \* A. Enable incremental indexing in Azure AI Search Useful in search-based architectures, but the core issue here is connecting multiple business systems into the agent solution.
- \* B. Implement a model router for query handling A router helps distribute requests, but it does not solve enterprise data access and grounding across these systems.
- \* C. Create custom prompts Prompting alone does not integrate the source systems or ensure current enterprise data access.

#### 질문 # 14

A company plans to deploy a Microsoft Dynamics 365 Contact Center agent.

You need to ensure that the agent can transfer the conversation to a live customer service representative.

Which two components should you include in the solution? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Customer engagement hub
- B. Microsoft Copilot Studio
- C. an Azure AI Bot Service skill
- D. Microsoft 365 Agents Toolkit
- E. Microsoft Foundry

정답: A,B

#### 설명:

Comprehensive and Detailed Explanation From Agentic AI Business Solutions Topics:

The correct answers are B. Microsoft Copilot Studio and E. Customer engagement hub .

This question focuses on enabling a Dynamics 365 Contact Center agent to hand off a conversation to a live customer service representative . That requires both:

\* the tool used to build and configure the conversational agent

\* the service environment where live customer engagement and routing occur Why B. Microsoft Copilot Studio is correct Microsoft Copilot Studio is the platform used to build, configure, and manage the contact center agent experience. It enables you to define conversation flows, escalation logic, triggers, and handoff behavior.

In this case, the requirement is specifically that the agent must be able to transfer the conversation to a live representative. Copilot Studio is where that escalation or transfer behavior is designed as part of the agent experience.

Why E. Customer engagement hub is correct

The Customer engagement hub provides the operational environment for customer service interactions and live-agent engagement within Dynamics 365. Once the AI agent determines that escalation is required, the live representative needs an environment to receive and continue that engagement.

From a business solutions architecture perspective, this makes sense:

\* Copilot Studio defines the agent and transfer logic

\* Customer engagement hub supports the human service experience after transfer Together, they satisfy the end-to-end requirement for AI-to-human handoff.

Why the other options are incorrect

A). Microsoft Foundry

Foundry supports AI model and agent development scenarios, but it is not the specific component needed for live-agent transfer in Dynamics 365 Contact Center.

C). Microsoft 365 Agents Toolkit

This is not the core component for enabling Dynamics 365 Contact Center handoff to a live service representative.

D). an Azure AI Bot Service skill

Bot skills can extend capabilities, but they are not the primary required components for enabling the standard transfer from a Dynamics 365 Contact Center agent to a live customer service representative.

Expert reasoning:

For Contact Center escalation questions, think in two layers:

\* agent authoring/orchestration # Microsoft Copilot Studio

\* human service environment / live representative experience # Customer engagement hub

#### 질문 # 15

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