

# ISO-9001-Lead-Auditor최신업데이트버전시험자료 & ISO-9001-Lead-Auditor덤프샘플다운



참고: Itexamdump에서 Google Drive로 공유하는 무료, 최신 ISO-9001-Lead-Auditor 시험 문제집이 있습니다:  
[https://drive.google.com/open?id=1Jii-8jqMylpVC1\\_6XQxVceA1ISXWK\\_I1](https://drive.google.com/open?id=1Jii-8jqMylpVC1_6XQxVceA1ISXWK_I1)

인재가 넘치는 IT업계에서 자기의 자리를 지켜나가려면 학력보다 능력이 더욱 중요합니다. 고객님의 능력을 증명해주는 수단은 국제적으로 승인받은 IT인증자격증이 아니겠습니까? PECB인증 ISO-9001-Lead-Auditor시험이 어렵다고 하여 두려워 하지 마세요. IT자격증을 취득하려는 분들의 곁에는 Itexamdump가 있습니다. Itexamdump의 PECB인증 ISO-9001-Lead-Auditor시험준비를 하시고 시험패스하여 자격증을 취득하세요. 국제승인 자격증이라 고객님의 경쟁력을 업그레이드 시켜드립니다.

## PECB ISO-9001-Lead-Auditor 시험요강:

주제	소개
주제 1	<ul style="list-style-type: none"> <li>Quality management system (QMS) requirements: It assesses your abilities to point out and explain different requirements for a quality management system based on ISO 9001.</li> </ul>
주제 2	<ul style="list-style-type: none"> <li>Closing an ISO 9001 audit: The topic focuses on concluding a QMS audit and conducting audit follow-up activities.</li> </ul>
주제 3	<ul style="list-style-type: none"> <li>Fundamental principles and concepts of a quality management system: The main objective of this domain is to evaluate your skills of explaining and applying ISO 9001 principles and concepts.</li> </ul>
주제 4	<ul style="list-style-type: none"> <li>Fundamental audit concepts and principles: Questions about interpreting and applying the main concepts and principles related to a QMS audit appear in this topic.</li> </ul>
주제 5	<ul style="list-style-type: none"> <li>Conducting an ISO 9001 audit: It evaluates your skills to conduct a QMS audit.</li> </ul>

>> ISO-9001-Lead-Auditor최신 업데이트버전 시험자료 <<

## ISO-9001-Lead-Auditor덤프샘플 다운 & ISO-9001-Lead-Auditor시험대비 덤프

PECB인증 ISO-9001-Lead-Auditor시험은 인기있는 IT자격증을 취득하는데 필요한 국제적으로 인정받는 시험과목입니다. PECB인증 ISO-9001-Lead-Auditor시험을 패스하려면 Itexamdump의 PECB인증 ISO-9001-Lead-Auditor덤프로 시험준비공부를 하는게 제일 좋은 방법입니다. Itexamdump덤프는 IT전문가들이 최선을 다해 연구해낸 멋진 작품입니다. PECB인증 ISO-9001-Lead-Auditor덤프구매후 업데이트될시 업데이트버전을 무료서비스로 제공해드립니다.

## 최신 ISO 9001 ISO-9001-Lead-Auditor 무료샘플문제 (Q150-Q155):

### 질문 # 150

The following list gives examples of records that may be evidence of how an organisation has fulfilled the requirements of clause 8.4 of ISO 9001. Match the records to the appropriate requirement of clause 8.4.

정답:

설명:

Explanation:

The following table shows the possible matching of the records to the requirements of clause 8.4:

Table

Requirements

Records

Define product requirements

Product specification

Criteria for selection

List of requirements to be met by the external provider

Evaluation of potential external provider

External provider questionnaire

External provider selection

Approved external provider list

Communicate requirements

Purchase order

Monitoring of performance

External provider delivery times and quality issues

Comprehensive and Detailed Explanation: = According to clause 8.4 of ISO 9001:2015, the organization should ensure that externally provided processes, products, and services conform to the specified requirements. To do so, the organization should:

Define the product requirements that are relevant for the external provision, such as specifications, drawings, standards, codes, etc.

These should be documented and communicated to the external provider. A record of the product specification can be used as evidence of this requirement.

Establish the criteria for the selection, evaluation, and re-evaluation of external providers, based on their ability to provide processes, products, and services in accordance with the requirements. The criteria should be documented and applied consistently. A record of the list of requirements to be met by the external provider can be used as evidence of this requirement.

Evaluate the potential external providers before selecting them, using the established criteria. The evaluation methods may include questionnaires, audits, references, samples, etc. The results of the evaluation should be documented and reviewed. A record of the external provider questionnaire can be used as evidence of this requirement.

Select the external providers that have demonstrated their competence and conformity to the requirements.

The selection should be based on the evaluation results and the organization's needs. The selection should be documented and approved. A record of the approved external provider list can be used as evidence of this requirement.

Communicate the requirements for the processes, products, and services to be provided by the external provider, including the verification and validation activities, the acceptance criteria, the documentation requirements, the changes control, etc. The communication methods may include purchase orders, contracts, agreements, etc. The communication should be clear, complete, and timely. A record of the purchase order can be used as evidence of this requirement.

Monitor the performance and conformity of the external provider, using the established criteria and methods.

The monitoring methods may include inspections, tests, audits, feedback, complaints, etc. The monitoring results should be documented and analyzed. A record of the external provider delivery times and quality issues can be used as evidence of this requirement.

References: ISO 9001:2015, [ISO 9001 Auditing Practices Group Guidance on Scope], Mastering the Scope of ISO 9001 Quality Management Systems

### 질문 # 151

Scenario 3:

Fin-Pro is a financial institution in Austria offering commercial banking, wealth management, and investment services. The company faced a significant loss of customers due to failing to improve service quality as they expanded.

To regain customer confidence, top management implemented a QMS based on ISO 9001. After a year, they contacted ACB, a local certification body, to pursue ISO 9001 certification.

The audit team was led by Emilia, an experienced lead auditor, and included three auditors. After an agreement was reached, ACB sent the audit objectives to the audit team.

The audit team began by gathering information about Fin-Pro's understanding of ISO 9001 requirements. While reviewing documented information, they noticed missing records of training and awareness sessions. They conducted employee interviews to verify attendance. The team also reviewed the organizational chart and job descriptions to confirm employee competence. They observed the company's working environment (social, psychological, and physical conditions). The audit team analyzed the evidence and prepared an audit report with findings and conclusions. What type of evidence has been collected by the ACB's audit team, as presented in scenario 3?

- A. Documentary, confirmative, verbal.
- **B. Verbal, documentary, physical.**
- C. Physical, verbal, analytical.
- D. Observational, secondary, qualitative.

**정답: B**

**설명:**

Comprehensive and Detailed In-Depth Explanation:

Audit evidence includes information collected through different methods to assess compliance with ISO 9001:2015 requirements.

Clause References:

- \* ISO 19011:2018, Clause 6.4.6 - Audit Evidence: Audit evidence must be objective, verifiable, and based on facts.
- \* ISO 9001:2015, Clause 9.1.1 - Monitoring, Measurement, Analysis, and Evaluation: Requires organizations to collect and analyze data from multiple sources to verify effectiveness.

Types of Audit Evidence Collected in Scenario 3:

- \* Verbal Evidence - Employee interviews regarding training and awareness sessions.
- \* Documentary Evidence - Organizational charts, job descriptions, training records.
- \* Physical Evidence - Workplace observations to assess working conditions.

Why is the Correct Answer B?

- \* The audit team used a combination of verbal (interviews), documentary (records), and physical (site observations) evidence.
- \* This triangulation approach enhances audit reliability and ensures compliance verification.

Why are the Other Options Incorrect?

- \* A (Confirmative evidence) # Not a formal audit term in ISO 9001 or ISO 19011.
- \* C (Analytical evidence) # Incorrect, as analysis was not a primary method used.
- \* D (Qualitative evidence only) # Incorrect because the audit involved both qualitative (interviews) and quantitative (documents, physical) evidence.

Reference:

ISO 19011:2018, Clause 6.4.6 - Audit Evidence

ISO 9001:2015, Clause 9.1.1 - Monitoring, Measurement, Analysis, and Evaluation

## 질문 # 152

Takitup is a small fabrication organisation that manufactures steel fencing, stairs and platforms for the construction sector. It has been certified to ISO 9001 for some time and has appointed a new Quality Manager. The audit plan during a surveillance audit covers the organisation's improvement actions and the auditor asks to see the most recent management review meeting minutes.

The auditor finds that the management review report records that none of the improvement actions set by the previous review has been realised for a second time. A new Quality Manager has been brought in at the middle management level to rectify the situation as the organisation is concerned that it might lose its certification.

Select three options that would provide evidence of conformance with clause 10.3 of ISO 9001.

- A. Automate the fabrication process to increase profitability.
- B. The certification body auditor reporting fewer nonconformities.
- **C. An enhanced customer satisfaction survey score than in the previous year.**
- D. Outsource more processes to external providers
- **E. Considering results from the analysis of the effectiveness of corrective actions to determine improvement opportunities.**
- F. An increase in the number of quality staff.
- **G. A quality objective to achieve lower reject rates by quality control.**
- H. Removing expensive external providers from the database.

**정답: C,E,G**

### 질문 # 153

You are conducting a third-party Stage 1 audit at ABC Ltd, a single-site organisation that manufactures wooden furniture. You interview the Technical Director to learn more about the organisation. The Technical Director explains that they have had a successful year and that obtaining ISO 9001 certification will support the further growth of the business. You ask for an overview of the organisation's structure and its interrelationships with external interested parties.

The Technical Director shows you a document detailing all business processes and interrelationships. You notice in this document that another organisation called Teak Ltd manufactures wooden furniture on behalf of ABC Ltd. The Technical Director confirms this capability has been accounted for in the scope of the quality management system. You learn that the furniture manufactured by Teak Ltd has accounted for 40% of the sales revenue over the previous 12 months.

Which two of the following options best describe how you would plan the audit of the interrelationship with Teak Ltd during the Stage 2 audit at ABC Ltd?

- A. Verify whether the design processes of Teak Ltd comply with ISO 9001
- **B. Verify how ABC Ltd evaluates the performance of Teak Ltd**
- C. Verify the quality management system at Teak Ltd by conducting an audit at their site
- D. Verify if Teak Ltd are certified to ISO 9001
- E. Verify the controls concerning customer property implemented by Teak Ltd
- **F. Verify Teak Ltd supply arrangements as described in the ABC Ltd quality management system**

**정답: B,F**

#### 설명:

According to ISO 9001:2015, clause 8.4, an organization is required to control the processes, products and services provided by external providers, including those that affect the quality of the organization's own products and services. This includes determining the controls to be applied to the external provision of processes, products and services, as well as the information to be communicated to the external providers. The organization is also required to monitor, measure, and evaluate the performance of the external providers and retain documented information of these activities.

Therefore, in the scenario given, ABC Ltd is responsible for controlling the processes, products and services provided by Teak Ltd, as they affect the quality of ABC Ltd's own products and services. This means that ABC Ltd should have established criteria and methods for evaluating the performance of Teak Ltd, as well as documented information of the results of such evaluation. ABC Ltd should also have defined the supply arrangements with Teak Ltd, including the specifications, requirements, and verification activities related to the products and services provided by Teak Ltd.

Hence, the best options to describe how to plan the audit of the interrelationship with Teak Ltd during the Stage 2 audit at ABC Ltd are A and D, as they are aligned with the requirements of ISO 9001:2015, clause 8.4.

The other options are either irrelevant or beyond the scope of the audit, as they do not pertain to the control of external provision by ABC Ltd.

References:

ISO 9001:2015(en), Quality management systems - Requirements, clause 8.4 ISO 19011:2018(en), Guidelines for auditing management systems, clause 6.3.1 and 6.4.2 ISO 9001 Lead Auditor Training Course | IRCA Certified | BSI, section "Learning objectives" ISO 9001 Lead Auditor Course Material | 3FOLD Education Centre, module 5 and 6

### 질문 # 154

Scenario 7: POLKA is a car manufacturing company based in Stockholm, Sweden. The company has around 14,000 employees working in different sectors which help with the design, painting, assembling, and test drives of the final product. The company is widely known for its qualitative products and affordable prices. In order to retain their reputation, POLKA implemented a quality management system (QMS) based on ISO 9001.

Before applying for certification, the company decided to conduct an internal audit to check whether there are any nonconformities in their QMS and if the requirements of ISO 9001 are being fulfilled.

The top management appointed Sean, the internal auditor, as the team leader of the internal audit team. Sean required from the top management to have unrestricted access to the employees and executives of POLKA and to the documented information.

Furthermore, Sean required to establish a team with a large number of auditors, considering the size and the complexity of the organization. The top management of POLKA agreed with Sean's requirements.

The top management, in cooperation with Sean, assigned 10 more employees to the audit team.

Following that, Sean planned the audit activities and assigned the roles and responsibilities to each auditor. They began by interviewing employees of different manufacturing departments to check whether they are aware of the process of the QMS implementation. While conducting these activities, one of the auditors asked Sean for permission to audit the department in which he worked on a daily basis, as he was very familiar with the processes of the department.

Along the way, the teams findings showed that the staff were trained, documented information was updated, and the QMS fulfilled the requirements of ISO 9001. The internal audit took three weeks to complete, and on the last week the audit team held a final meeting. The team shared their results and together drafted the audit report. This report was submitted to the top management of the

company. The report was maintained as documented information, and was available to the relevant interested parties.  
Based on the scenario above, answer the following question:  
Based on Scenario 7, the team worked together to draft the final audit report. Is this acceptable?

- A. Yes, audit team members should contribute to drafting one general report for the findings and conclusions
- B. No, it is the responsibility of the audit team leader to draft the audit report
- C. No, audit team members should draft separate reports for their findings and conclusions

정답: A

설명:

Comprehensive and Detailed In-Depth Explanation:

According to ISO 19011:2018, Clause 6.4.9 (Audit Conclusions & Reporting):

\* One consolidated audit report should be drafted based on all team members' findings.

\* Each auditor does not draft separate reports (B) unless explicitly required.

Thus, A is the correct answer.

Reference:

ISO 19011:2018, Clause 6.4.9 (Audit Conclusions & Reporting)

## 질문 # 155

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