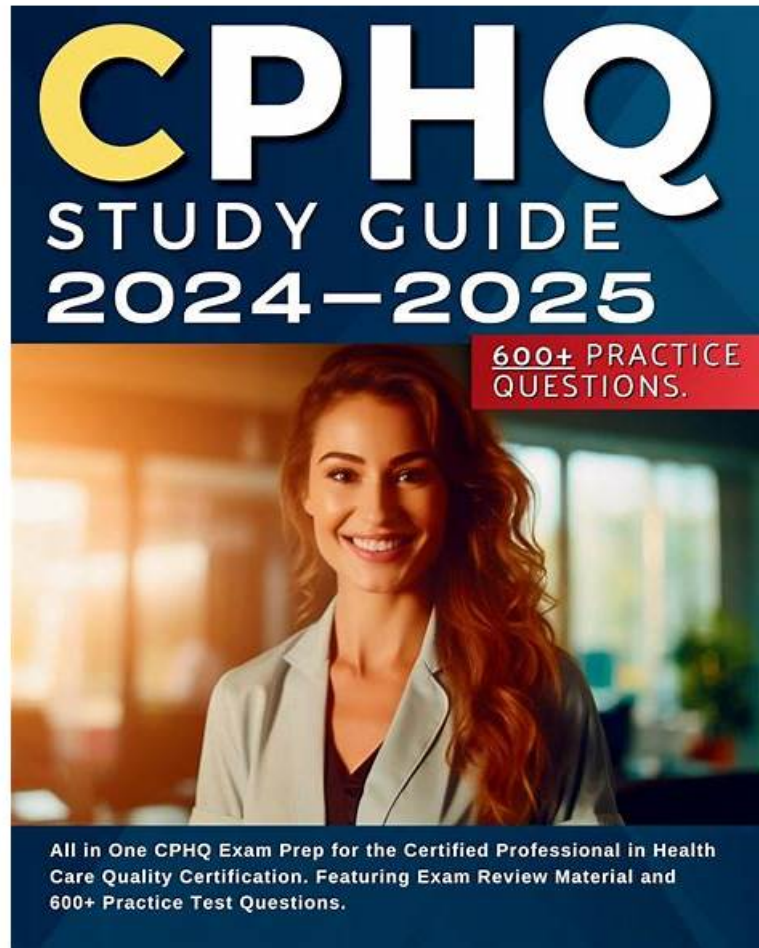


CPHQ Studienmaterialien: Certified Professional in Healthcare Quality Examination - CPHQ Torrent Prüfung & CPHQ wirkliche Prüfung



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Die CPHQ-Prüfung umfasst Themen wie die Verbesserung der Gesundheitsversorgung, Patientensicherheit, Gesundheitsvorschriften, Gesundheitsdatenanalyse und Leistungsmessung. Die Prüfung besteht aus 150 Multiple-Choice-Fragen, die darauf ausgelegt sind, das Wissen und das Verständnis des Kandidaten in diesen Themenbereichen zu testen. Die Prüfung wird computerbasiert durchgeführt und kann an Prüfungszentren in den USA und Kanada abgelegt werden. Kandidaten haben drei Stunden Zeit, um die Prüfung zu absolvieren, und eine bestandene Punktzahl von 400 von 800 ist erforderlich, um die CPHQ-Zertifizierung zu erhalten.

Die CPHQ-Zertifizierungsprüfung deckt ein breites Spektrum von Themen ab, darunter Qualität und Leistungsverbesserung im Gesundheitswesen, die patientenorientierte Versorgung, die Vorschriften und Standards im Gesundheitswesen, das Datenmanagement und die Analyse sowie die Führung und Kommunikation. Es wurde entwickelt, um die Kompetenz und Kenntnisse von Angehörigen der Gesundheitsberufe in diesen Bereichen zu bewerten und sicherzustellen, dass sie mit den Kenntnissen und Fähigkeiten ausgestattet sind, die zur Verbesserung der für Patienten zur Verfügung gestellten Versorgung erforderlich sind. Die Zertifizierung wird weltweit anerkannt und wird von den Arbeitgebern hoch geschätzt, was es zu einer lohnenden Investition für medizinische Fachkräfte macht, die ihre Karriere vorantreiben möchten.

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NAHQ Certified Professional in Healthcare Quality Examination CPHQ Prüfungsfragen mit Lösungen (Q126-Q131):

126. Frage

Which of the following is an example of a structural measure?

- A. average medication administration time
- B. percent of documents without errors
- **C. proportion of board-certified physicians on staff**
- D. rate of healthcare acquired infections

Antwort: C

Begründung:

Structural measures in healthcare quality assess the context in which healthcare is delivered, evaluating the capacity, systems, and processes of a healthcare provider to provide high-quality care¹². They are used to assess the infrastructure of the facility or organization, including the physical equipment and facilities, technology, and human resources of a healthcare setting².

An example of a structural measure is the number or proportion of board-certified physicians¹. This measure gives consumers a sense of a health care provider's capacity to provide high-quality care¹.

Therefore, option B, "proportion of board-certified physicians on staff," is an example of a structural measure.

Options A, C, and D are not structural measures. Average medication administration time and rate of healthcare-acquired infections are process and outcome measures respectively, as they reflect what a provider does to maintain or improve health and the impact of the health care service or intervention on the health status of patients¹. The percent of documents without errors could be considered a process measure, as it reflects the procedures and protocols followed in the healthcare setting.

127. Frage

Which of the following actions target social determinants of health in an improvement project on asthma control?

- A. stratifying prevalence of asthma in the community by age and gender
- **B. mapping asthma patient zip codes against environmental air quality data**
- C. measuring medication adherence to asthma treatment guidelines
- D. scheduling follow-up visits at time of discharge for high-risk asthmatic patients

Antwort: B

Begründung:

Social determinants of health (SDOH) are non-medical factors that influence health outcomes, such as environmental conditions, socioeconomic status, and access to resources. In an asthma control improvement project, targeting SDOH involves addressing external factors like air quality or geographic disparities that exacerbate asthma. Mapping asthma patient zip codes against environmental air quality data (B) directly addresses SDOH by identifying correlations between environmental factors and asthma prevalence or severity, enabling targeted interventions. Options A, C, and D focus on clinical or demographic factors, not SDOH. NAHQ CPHQ Study Guide, Population Health and Care Transitions Section, "Social Determinants of Health and Population Health Strategies"; NAHQ CPHQ Practice Questions, Population Health Concepts.

128. Frage

An organization identified the need to improve the flow of admitted patients from the emergency department (ED) to the inpatient

unit. The following individuals have been selected to be a part of the team:

- A. Housekeeping supervisor as process owner and quality professional as team leader
- **B. Staff nurse ED as champion and CNO as project sponsor**
- C. Staff nurse inpatient unit as facilitator and quality professional as champion
- D. Inpatient unit manager as team facilitator and ED manager as project sponsor

Antwort: B

Begründung:

Detailed Explanation:

The CNO as project sponsor provides high-level support, while the staff nurse in the ED as champion ensures buy-in from frontline staff.

Option C: Staff nurse ED as champion and CNO as project sponsor

This combination provides both leadership support and frontline engagement, which are essential for successful implementation.

References:

CPHQ resources recommend assigning senior leadership as sponsors and frontline staff as champions for effective project management.

129. Frage

The purpose of sentinel event review of never events is to

- A. engage leadership in identifying barriers to effective communication.
- **B. specify sustainable systems-based improvements.**
- C. identify individual performance gaps that resulted in the sentinel event.
- D. monitor staff and leadership involvement in the systematic analysis.

Antwort: B

Begründung:

The primary purpose of a sentinel event review, particularly in the context of never events, is to identify and implement sustainable systems-based improvements. Here's why:

* Focus on Systemic Issues:

* Sentinel event reviews aim to uncover underlying system flaws that contributed to the event. By focusing on systems-based improvements, the organization can prevent recurrence and enhance overall safety.

* Long-term Impact:

* Sustainable improvements ensure that changes made as a result of the review have a lasting impact on patient safety, rather than just addressing the immediate issue.

* Holistic Approach:

* Addressing system-wide issues, rather than just individual performance gaps, promotes a culture of safety and continuous improvement across the organization.

* Compliance and Accreditation:

* Regulatory bodies and accreditation organizations emphasize the importance of systems-based improvements following sentinel event reviews, aligning with best practices in patient safety.

While engaging leadership, identifying performance gaps, and monitoring involvement are important aspects of a sentinel event review, the ultimate goal is to implement changes that improve the safety of the system as a whole.

References:

* NAHQ Guide to Sentinel Event Management and Never Event Prevention

* NAHQ Healthcare Quality Competency Framework: Patient Safety and Risk Management

130. Frage

Patients hospitalized for congestive heart failure should be able to walk farther, have more energy, and experience less shortness of breath following hospital treatment. Patients who undergo total knee replacements should have less knee pain when they talk; have a good range of joint motion; and be able to perform activities of daily living such as walking, doing yard work, and performing normal household chores. This example shows that:

- A. Treatment is a very sensitive process
- **B. There should be full engagement at the management and staff level**

- Antwort: D**

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