

# ISTQB CT-UT熱門題庫 &新版CT-UT考古題



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>> ISTQB CT-UT熱門題庫 <<

## 高質量的CT-UT熱門題庫，最新的考試資料幫助妳快速通過CT-UT考試

VCESoft作為專門提供CT-UT認證考試相關資料的提供者，一直以來都把為考生們提供最優秀的資料作為自己的目標。與其他網站相比，VCESoft更得大家的信任。這是為什麼呢？因為VCESoft有著多年的經驗，並且一直專心致力於CT-UT認證考試的研究，總結出了很多關於考試的規律。這樣，VCESoft的資料就可以有很高的命中率。這也保證了大家的考試的合格率。所以VCESoft得到了大家的信任。

## 最新的 Usability Testing CT-UT 免費考試真題 (Q13-Q18):

### 問題 #13

During a usability test, a user suggested that a quick search box on every page would help a lot for several of the main tasks. You added this finding to the list.

What's the correct classification for these kinds of findings?

- A. Functional problem
- B. Good idea
- C. Usability problem
- D. Positive finding

答案：B

解題說明：

In usability evaluations, a distinction is made between actual usability problems (where a user struggles to complete a task or is confused by the interface) and suggestions or ideas that users provide based on their preferences or perceived improvements. When a participant offers a new feature idea (such as a quick search box), this is classified as a "good idea" or "feature suggestion," not necessarily a usability problem. It may inform future design enhancements but does not indicate a failure in usability for existing

functionality.

References:

Usability.gov: Types of Usability Findings

Nielsen Norman Group: Reporting Usability Test Results

ISO 25062:2006 - Usability Test Reports

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#### 問題 #14

Which of the following is the highest WCAG conformance level, promising the most accessible content?

- A. Triple A (AAA)
- B. Quadruple A (AAAA)
- C. Single A (A)
- D. Double A (AA)

答案: A

解題說明:

The Web Content Accessibility Guidelines (WCAG) define three levels of conformance for web content accessibility:

Level A (Single A) is the minimum level of compliance.

Level AA (Double A) is the standard recommended for most websites, balancing accessibility and design.

Level AAA (Triple A) is the highest and most comprehensive level of accessibility, covering the widest range of needs.

There is no such level as "Quadruple A (AAAA)," making option D invalid.

Thus, WCAG Triple A (AAA) promises the most accessible content, even though it may not always be practically achievable for all types of content.

References:

W3C: WCAG 2.1 Conformance Requirements

ISO/IEC 40500:2012 (WCAG 2.0)

W3C: How to Meet WCAG

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#### 問題 #15

Which of the following statements about usability testing is true?

- A. The preparation of a usability test is optional
- B. The conditions under which a usability test is done are irrelevant
- C. Before the usability test sessions, a pilot usability test session can be conducted
- D. A usability test consists of one usability test session

答案: C

解題說明:

A pilot usability test session is a critical step prior to conducting the actual usability test. Its purpose is to ensure that the test setup, task design, and moderator instructions are clear and function as expected.

According to ISO 9241-210 and the Nielsen Norman Group's best practices, pilot testing helps detect unforeseen issues and fine-tune the process. Options A and B are incorrect because testing conditions must reflect realistic scenarios, and thorough preparation is essential to gather meaningful usability data. Option D is also incorrect; a usability test typically consists of multiple sessions with different users to gather sufficient data for analysis. The pilot session ensures everything works smoothly before involving real participants.

References:

ISO 9241-210:2019, Ergonomics of human-system interaction - Human-centred design Nielsen Norman Group: Usability Testing

101 Usability.gov: Pilot Testing

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#### 問題 #16

You're defining usability test tasks for a web shop for mobile phones and smartphones. Finding out whether users are able to place an order easily has been identified as the main goal of the usability test.

Which of the following is a reasonable task definition to include in the test?

- A. Put the first phone you find in your shopping cart!
- B. Which mobile operating system do you prefer?
- C. Enter the item number "1469483" in the search box and click "OK". Put the first item in the cart by clicking "add to bag". Then, click on "checkout" in order to start the order process. After that, fill in the form and click on "submit".
- **D. Your phone broke and you're looking for a new smartphone. Your budget is 200\$ and it should have an infrared sensor as you like to operate your home entertainment system with it. Find a suited smartphone and order it!**

答案： D

解題說明：

Option B represents a realistic, goal-oriented scenario that reflects how an actual user would interact with the website. It incorporates context, user intent, constraints, and desired outcome—all characteristics of well- designed usability tasks. Option A is vague and lacks real-world motivation. Option C is too prescriptive and limits insight into user behavior, while D is a survey question, not a usability task. According to Nielsen Norman Group and ISO 25062, the best usability tasks are scenario-based, realistic, and outcome-driven- making B the correct answer.

References:

Nielsen Norman Group: Writing Effective Usability Tasks

Usability.gov: Scenario-Based Usability Tasks

ISO 25062 - Usability Test Reporting

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### 問題 #17

Which of these basic approaches to a software development project follows all key elements of human- centered evaluation?

- A. Iteratively develop prototypes, perform expert reviews, and integrate found issues
- B. Interview users, develop the software, and perform acceptance test
- C. Define requirements, develop the software, and perform acceptance test
- **D. Interview users, iteratively develop prototypes, and evaluate the software**

答案： D

解題說明：

Human-centered design, as defined by ISO 9241-210, emphasizes early user involvement, iterative design, and continuous usability evaluation. Option D aligns with this model as it begins with understanding user needs (interview users), proceeds through iterative prototyping (which allows for continuous improvement), and involves user evaluation. This ensures that the final product is shaped by real user input and feedback.

Options A and B lack iteration and continuous evaluation, while option C, although partially aligned, lacks explicit user involvement in the evaluation process, focusing only on expert reviews.

References:

ISO 9241-210:2019 - Human-Centered Design

Nielsen Norman Group: Human-Centered Design Principles

Usability.gov: Human-Centered Design Process

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### 問題 #18

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作為一名專業的IT人員，如何證明自己的能力，加強自己在公司的地位，獲得ISTQB CT-UT認證可以提高你的IT技能，以獲得更好的工作機會。快登錄VCESoft網站吧！這裡有大量的學習資料試題和答案，是滿足嚴格質量標準的考試題庫，涵蓋所有的ISTQB CT-UT考試知識點。客戶成功購買我們的CT-UT題庫資料之后，都將享受一年的免費更新服務，一年之內，如果您購買的CT-UT學習資料更新了，我們將免費發送最新版本的到您的郵箱。

新版CT-UT考古題：<https://www.vcesoft.com/CT-UT-pdf.html>

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