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## How to Prepare For CTAL-TM Certification Exam

### Preparation Guide for CTAL-TM Certification Exam

#### Introduction to CTAL-TM Exam

Certified Tester Advanced Level Test Manager(CTAL-TM), This is a rigorous professional certification program based on exams. The CTAL-TM certification is offered to candidates who pass the Tester Advanced Level Test Manager(CTAL-TM) of the International Board of Software Testing Qualifications (ISTQB).

This ISTQB course is intended for testing professionals who want to excel in a management or lead role. In this course, students will learn how to administer a testing project and execute a risk-based technique for testing. Students will also be examining how a technique correlates with test estimation, monitoring, and planning. During this course, students will learn how to send report to stakeholders, build successful test teams and implement significant test plans

The creation of the ISTQB exams is the responsibility of the councils of each member country so that they better reflect the language, use and specific conditions of the country. Unlike other English-based ISTQB exams that you can find, ASTQB exams are created as original exams for English speakers, not translated from another language. US employers recognize this and have expressed their preference for evaluators who have passed the ASTQB ISTQB exams.

Our world-renowned subject matter experts have worked very hard to create the ASTQB versions of the ISTQB exams and we believe that our exams are of the highest quality, without difficult questions. This gives you a better exam experience.

ISTQB Test Manager certification takes aspirants career to the next level. This certification adds a great value to candidates skills and demonstrates their commitment to the testing profession and lead others as a manager in the organization. Certified professionals are recognized as an expert in software testing, quality, and project management.

Under your guidance, the team profile is raised as more effective and efficient in testing by practicing methods and techniques included in the Test Manager Certification series.

An Advanced Test Manager would be able to :

- Identify skills and resource gaps in their test team and participate in sourcing adequate resources.
- Ensure proper communication within the test team and with other project stakeholders.
- Create and implement test plans consistent with organizational policies and test strategies.
- Continuously monitor and control the test activities to achieve project objectives.
- Organize and lead risk identification and risk analysis sessions and use the results of such sessions for test estimation, planning, monitoring and control.
- Participate in and lead test process improvement initiatives.
- Identify and plan necessary skills development within their test team.

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## **ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q178-Q183):**

### **NEW QUESTION # 178**

If the test manager must repeatedly step in to resolve conflicts within the team what phase is the team in and what competencies are required from the test manager?

- A. Forming Professional
- B. Performing Methodological
- C. Norming Personal
- D. **Storming Social**

### **Answer: D**

Explanation:

Understanding Team Development Phases:

The Storming phase is where team members often experience conflicts as they establish their roles and relationships.

Resolving conflicts in this phase is essential for team cohesion and productivity.

Competencies Required:

Social competencies are needed to mediate, facilitate communication, and encourage collaboration.

Evaluation of Options:

A . Forming Professional:

Incorrect. The Forming phase involves team orientation, not conflict resolution.

B . Storming Social:

Correct. This phase requires social skills to address conflicts and foster a productive environment.

C . Norming Personal:

Incorrect. The Norming phase focuses on team cohesion and process standardization.

D . Performing Methodological:

Incorrect. The Performing phase assumes the team is high-functioning and requires minimal intervention.

Syllabus Alignment:

ISTQB emphasizes understanding team dynamics and applying social skills for effective team management during challenging phases (TM-3.1.5).

Reference:  
ISTQB Advanced Level Test Management Syllabus (TM-3.1.5)

### NEW QUESTION # 179

Based on the information given in the scenario, identify how the team could be improved most effectively? 2 credits

- A. By providing training on reviewing requirements
- B. By providing specific training on the systems being tested
- C. **By providing a workshop on test design techniques**
- D. By providing training in the payroll domain

**Answer: C**

### NEW QUESTION # 180

You have been asked to estimate the testing effort for an upgrade to a legacy product. Your team did the testing on the last upgrade, and you have ascertained that this upgrade is about 10% bigger than the last one. Given this information which estimation technique should you use to come up with the test effort number?

- A. **Extrapolation**
- B. Function points
- C. Three-point estimation
- D. Planning poker

**Answer: A**

Explanation:

\* Estimation Technique Selection:

\* Extrapolation uses historical data from similar projects to estimate effort for a new one.

\* Since the current upgrade is 10% larger than the previous one, extrapolation is the most straightforward method.

\* Evaluation of Options:

\* A(Function points) focuses on size estimation and is not specific to historical data.

\* C(Planning poker) andD(Three-point estimation) involve collaborative or probabilistic techniques, not a direct extrapolation.

\* B is correct as it directly applies historical project data to estimate effort.

References and Syllabus Alignment:

\* Effort estimation techniques are covered under "Test Estimation" (TM-2.2.1) in the syllabus.

### NEW QUESTION # 181

Your team has decided that they will build their own test management tool. This will allow them to link the requirements and test cases together providing full traceability. It will also allow them to create fully customized reporting and color-coded dashboards. They have estimated the time required to create the new tool and the cost. These fit within the project schedule and budget. What other consideration should be taken before this decision is made?

- A. Licensing fees to other parts of the organization
- B. Relative benefits to your vendors
- C. Reduction of manual repetitive testing
- D. **Maintenance costs**

**Answer: D**

Explanation:

Context Analysis:

Building a custom tool may address traceability and customization needs, but ongoing costs such as maintenance are critical for sustainable implementation.

Evaluation of Options:

A . Relative benefits to your vendors:

Incorrect. Vendor benefits are not directly relevant if the decision is to build an internal tool.

B . Maintenance costs:

Correct. Maintenance includes long-term support, updates, and potential scalability, essential considerations for internally developed

tools.

C . Licensing fees to other parts of the organization:

Incorrect. The question assumes the tool is internally built, so external licensing fees do not apply.

D . Reduction of manual repetitive testing:

Incorrect. While desirable, this is an indirect benefit and not the primary focus of decision-making in tool development.

Syllabus Alignment:

ISTQB syllabus emphasizes the need to evaluate long-term costs (e.g., maintenance) when adopting or developing tools (TM-1.6.2).

Reference:

ISTQB Advanced Level Test Management Syllabus

## NEW QUESTION # 182

Assume that you are working for a company that has maintained and tested a car parking permit system for many years. The system holds the name and address of permit holders and automatically writes to the permit holder with a form to renew or cancel their permit each year.

The test plan states the following:

"since the system is considered a stable system. Boundary Value Analysis is the only test case design technique that needs to be applied during testing" Consider the following change that was detailed in the Requirements Specification for a replacement to an existing parameter held within the system;

\* The specified renewal date for each permit must be not be after 31 st January 2020. Which one of the following is a valid test condition that satisfies both the requirement and the test plan?

SELECT ONE OPTION

- A. Input the date 01/02/2020 and confirm this is not accepted. and select tests from the regression test back relating to the renewal date only
- B. Input the date 01/02/2020 and confirm this is not accepted. and select tests from the regression testback relating to the renewal date only
- C. Input the date 31/01 /20 in the wrong field to see what happens, and run the whole of the regression test pack.
- D. **Input the dates either side of and including 31/01/2020, and select tests from the regression pack relating to the renewal date and printing only.**
- E. Input a date in an invalid format e.g. 31 FEB 2020, and select tests from the regression pack relating to renewal date, policy holder's name, address and printing.

**Answer: D**

## NEW QUESTION # 183

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