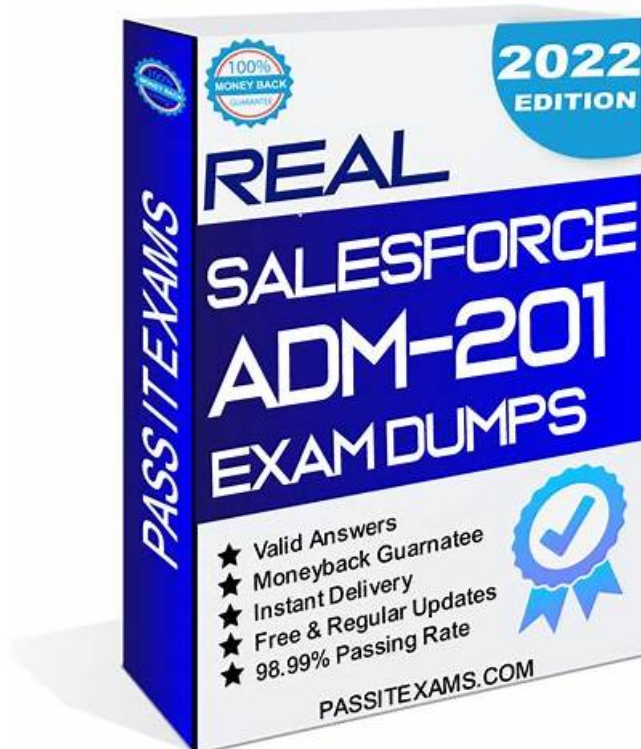


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Salesforce Certified Slack Administrator Sample Questions (Q69-Q74):

NEW QUESTION # 69

Large Inc. is a consumer goods company that uses the Slack Enterprise Grid org.
Large Inc.'s Human Resources (HR) director is looking to streamline how they:

- * Share department-specific policies, and
- * Handle sensitive questions hiring managers may have regarding recruiting and candidate offers.

Each department has its own separate Enterprise Grid workspaces. How should the HR director use Slack for this use case?
(Select the best answer.)

- A. Create a multi-workspace public channel for each department, and add the hiring managers to the appropriate channel.
- B. Create separate hiring manager group direct messages (group DMs) for each Department.
- **C. Create a multi-workspace private channel for each department, and add the hiring managers to the appropriate channel.**
- D. Create a private channel in the HR workspace, and add the departmental hiring managers to that channel.

Answer: C

Explanation:

Slack recommends using multi-workspace private channels to manage sensitive information securely across workspaces.

"Multi-workspace private channels allow members from multiple workspaces to securely collaborate, making them ideal for department-specific discussions and sensitive topics." Public channels (A) are inappropriate due to the sensitivity of the HR discussions. Private channels limited to one workspace (C) would restrict access. Group DMs (D) are not scalable or organized for ongoing collaboration.

(Reference: Slack Administration Study Guide - Managing Multi-Workspace Private Channels)

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NEW QUESTION # 70

You're an admin for your company's Slack Enterprise Grid org.

There are now too many social channels in a single workspace, and employees report difficulty finding relevant customer information.

What do you recommend as a next step?

(Select the best answer.)

- A. Create a new Social workspace, and make all the channels multi-workspace.
- B. Delete social channels that have been inactive for more than 90 days.
- **C. Create a new Social workspace, and move the relevant channels to that workspace.**
- D. Delete or consolidate some of the social channels since there are too many.

Answer: C

Explanation:

Slack recommends:

"When social channels overwhelm the workspace and impact findability of work-related content, creating a separate workspace for social and community discussions helps maintain focus and discoverability." Simply deleting channels (B, D) risks damaging community culture. Making channels multi-workspace (A) doesn't solve workspace clutter - it just duplicates visibility.

(Reference: Slack Administration Study Guide - Workspace Design for Scalability and Discoverability)

-

NEW QUESTION # 71

Amy is an Org Owner on an Enterprise Grid plan.

A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake.

Amy needs to remove the file and determine who has downloaded it.

What should Amy do to accomplish this goal?

- A. Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.
- B. Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.
- C. Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
- **D. Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.**

Answer: D

Explanation:

The proper course of action involves:

* Deleting the file through an integrated Data Loss Prevention (DLP) solution.

* Reviewing access through the Audit Logs API.

Slack documentation confirms:

"A DLP integration allows detection and remediation (e.g., deletion) of sensitive files or messages. The Audit Logs API provides detailed logs of user activity, including file downloads." Mobile Device Management (MDM) focuses on device security, not file tracking, and EKM controls encryption but doesn't show file download actions.

(Reference: Slack Administration Study Guide - Security and Compliance - Data Loss Prevention and Audit Logs)

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NEW QUESTION # 72

Paul leads an accounting team and is implementing a new expense reporting system.

He wants to update employees on the status of the system's rollout to different offices. He also wants to post links to help articles and online trainings that the team can use as resources. However, he wants to maintain control over the flow of information for these updates and would like to minimize off-topic discussion.

Which of the following would help him achieve his goal?

- A. Create a new invite-only workspace called "Expenses."
- B. Create a new public workspace called "Expenses" with access granted to all employees.
- C. Create a private channel called #expense-system-updates with all employees added.
- **D. Create a public announce-only channel for the expense system.**

Answer: D

Explanation:

Slack recommends:

"Use public announce-only channels for company-wide updates. Only designated members can post, while everyone else can view and react without disrupting the information flow." This keeps updates structured and prevents off-topic discussion, while maximizing visibility to the whole organization.

(Reference: Slack Administration Study Guide - Announce-Only Channel Best Practices)

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NEW QUESTION # 73

You're a Workspace Owner, responsible for setting up your company's Slack Business+ workspace for the first time.

You want admins to have visibility into request approvals (for invites, apps, Slack Connect, etc.).

What is the best way to set up an approval process within Slack that will require the least effort?

- **A. Do nothing, as Slack's default settings automatically route approval requests to Workspace Admins through a Slackbot direct message (DM).**
- B. Set up a #admins-approval channel, and change the settings for each request type to route approvals to the channel where Workspace Admins can approve.
- C. Use Workflow Builder to create multiple workflows that allow users to request the necessary approvals from a #help-slack channel.
- D. Post and pin a message with a request template in the #general channel that asks users to submit their requests in the #general channel.

Answer: A

Explanation:

By default, Slack automatically routes requests (for apps, Slack Connect, invitations) to Workspace Admins via Slackbot:

"Approval requests are automatically sent to Workspace Admins and Owners via direct message from Slackbot for easy tracking and approval." No additional setup (A, C, D) is necessary unless a custom process is required.

(Reference: Slack Administration Study Guide - Managing Approval Requests)

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NEW QUESTION # 74

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