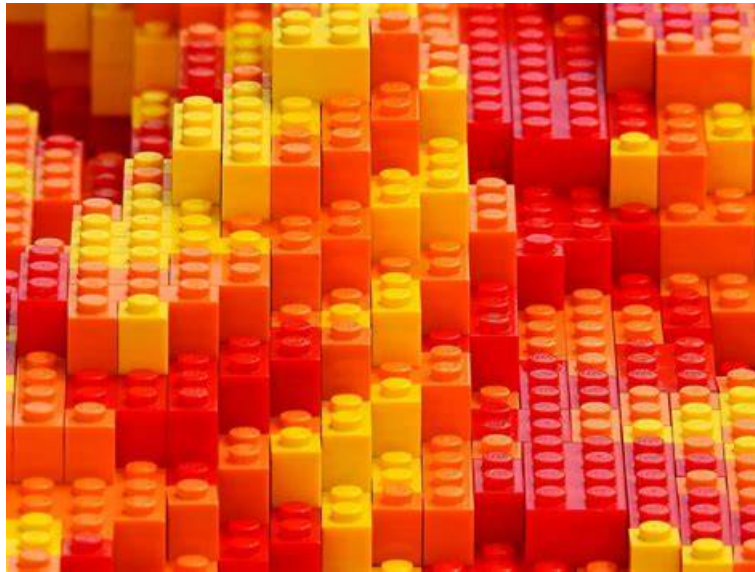


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Microsoft AB-620 Exam Syllabus Topics:

Section	Objectives
Integrate External Systems and Data Sources	- Connecting Azure services and APIs - Integrating Dataverse and Power Platform components - Using Power Automate for workflow orchestration
Plan and Design Copilot Studio AI Agents	- Designing conversation flows and agent behavior - Requirements analysis for AI agent solutions - Selecting Copilot Studio capabilities and architecture approach
Build and Configure AI Agents in Copilot Studio	- Configuring actions, plugins, and connectors - Creating and configuring copilots and topics - Using generative AI and prompt engineering in Copilot Studio
Deploy, Monitor, and Optimize AI Agents	- Publishing and deploying copilots - Iterative improvement and lifecycle management - Monitoring performance and analytics
Governance, Security, and Compliance	- Managing access control and authentication - Data protection and responsible AI practices - Environment management in Power Platform

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Quiz AB-620 - Marvelous Designing and Building Integrated AI Agent Solutions in Copilot Studio Latest Learning Materials

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Copilot Studio (AB-620) test is supported by operating systems including Android, Mac, iOS, Windows, and Linux.

Microsoft Designing and Building Integrated AI Agent Solutions in Copilot Studio Sample Questions (Q51-Q56):

NEW QUESTION # 51

A development team is reusing agents in Copilot Studio across development, test, and production environments.

You need to ensure the agents meet the following requirements:

Reusable components must support governed promotion across environments.

Environment-specific configuration must not be hard-coded.

Deployments must support automated, multi-stage approvals.

You need to configure the agents based on the business requirements.

The screenshot displays the 'Configurations' and 'ALM configuration options' sections. The 'Configurations' section has three checkboxes: 'Use an ALM pipeline.', 'Export as a component collection.', and 'Use connection references and environment variables'. The 'ALM configuration options' section has three requirements: 'Share authored topics and prompts across environments.', 'Move environment-specific configurations including connections and secrets.', and 'Automate multi-stage deployments with approvals.'. The 'Configuration' section has three input fields.

Answer:

Explanation:

The screenshot shows the same configuration interface as above, but with green boxes around the 'Export as a component collection.' and 'Use connection references and environment variables' checkboxes, and a red box around the 'Use an ALM pipeline.' checkbox in the 'Configuration' section.

NEW QUESTION # 52

An agent's flow-based tool intermittently fails when passed nested JSON objects as input parameters. What is the most likely cause?

- A. The environment variable is misnamed
- **B. The flow trigger doesn't support the data type/schema being passed**
- C. The knowledge source is offline
- D. The agent has too many topics

Answer: B

Explanation:

Power Automate flow triggers used as agent tools generally expect flat, well-defined parameter schemas; complex nested objects often need to be flattened, serialized as a string, or parsed with a Parse JSON action inside the flow.

NEW QUESTION # 53

A company is configuring generative answers for an agent in Copilot Studio agent.

The agent must use Azure AI Search to retrieve enterprise content, and all responses must be generated by a Microsoft Foundry model.

The agent sometimes generates answers that are not grounded in Azure AI Search content. The company requires that the agent only generate responses when relevant indexed content is retrieved.

You need to configure the agent so that its generative answer behavior meets the organization's requirements.

What should you do?

- A. Enable conversational boosting and select a Foundry-approved model.
- B. Use Azure AI Search as a fallback source and enable answer expansion.
- **C. Upload documents into the agent and disable fallback responses.**

- D. Enable citations and configure a public model endpoint.
- E. Require grounding for generative answers and use Azure AI Search as the retrieval source.

Answer: C

Explanation:

To prevent your agent from generating ungrounded answers and restrict it to responding only when relevant content is found, you should configure the agent to require grounding for generative answers and use Azure AI Search as the retrieval source.

Enforces Grounding: Enabling the option to require grounding or disabling the ability for the AI to use its own general knowledge ensures that the Microsoft Foundry model will strictly use the data pulled from your indexed enterprise content.

Prevents Hallucinations: If Azure AI Search does not retrieve relevant document chunks for a specific user query, the agent will gracefully refuse to answer rather than fabricating a response based on pretrained model weights.

Reference:

<https://techcommunity.microsoft.com/blog/azure-ai-foundry-blog/turn-enterprise-knowledge-into-answers-with-copilot-studio-and-azure-ai-search/4493118>

NEW QUESTION # 54

A team is standardizing ALM for agents in Copilot Studio.

The team requires a custom solution that includes agents. The solution must support ALM scenarios, such as managing and transporting agent assets across environments and pipeline deployments.

You need to create an ALM-ready custom solution in Copilot Studio.

What should you do?

- A. Export the agent directly and then import it into another environment.
- B. Export the custom solution as a managed solution and import it into production.
- C. Publish the agent to a channel and use that channel configuration as the ALM container.
- **D. Create a new custom solution from the Solutions area.**

Answer: D

Explanation:

To establish an ALM-ready custom solution from the very beginning, you should Create a new custom solution from the Solutions area.

When building an agent in Microsoft Copilot Studio that requires proper Application Lifecycle Management (ALM), the end-to-end framework consists of three sequential lifecycle actions:

1. Initiate inside a Solution: Navigate to Solutions, select Create a new solution, define a custom publisher/prefix, and create or add your agent inside this container. This ensures that the agent and all its dependencies (topics, prompts, variables) are scoped to that specific package from day one instead of landing in the Default Solution.
2. Package and Move: Once your development phase passes validation, you Export the custom solution as a managed solution from your Development environment.
3. Deploy to Target: You then Import it into the Test and Production environments. Using a managed solution locks the components in downstream environments, preventing unmanaged customization drift and maintaining environment stability.

Reference:

<https://learn.microsoft.com/en-us/microsoft-copilot-studio/authoring-solutions-overview>

NEW QUESTION # 55

Hotspot Question

You run multiple evaluation tests for an agent in Copilot Studio before expanding user access.

You observe the following about the evaluation results:

- Each evaluation case is reported as meeting or missing the expected response.
- Some evaluation cases fail repeatedly across several runs.
- Each run displays the expected response and the response generated by the agent.

You need to interpret what the evaluation results reveal.

What should you conclude based on each interpretation? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Evaluation interpretation

Interpretation

Outcome of individual evaluation cases

Supported conclusion

Pass or fail status
Failure configuration
Production readiness

Behavior observed across repeated runs

Prompt revisions
Consistent outcomes
Intermittent outcomes

Details presented in evaluation output

Deployment approval
Root cause of failures
Expected and generated responses



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Answer:

Explanation:

Evaluation interpretation



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Interpretation

Outcome of individual evaluation cases

Supported conclusion

Pass or fail status
Failure configuration
Production readiness

Behavior observed across repeated runs

Prompt revisions
Consistent outcomes
Intermittent outcomes

Details presented in evaluation output

Deployment approval
Root cause of failures
Expected and generated responses

Explanation:

Box 1: Pass or fail status.

Based on the evaluation results, you can conclude the Pass or fail status.

Direct mapping: Measuring whether a case "meets" or "misses" an expectation is the definition of a binary pass/fail test.

Insufficient data for production: You cannot fully determine Production readiness because readiness requires broader metrics like latency, security, and user acceptance testing.

No diagnostic data: You cannot determine the Failure configuration because a simple "miss" label does not explain why the system failed or how it is misconfigured.

Box 2: Consistent outcomes

Based on the evaluation results, you can conclude that these are Consistent outcomes.

Definition of Consistency: Because the specific evaluation cases fail repeatedly across several runs, the behavior is predictable and stable, not random.

Box 3: Expected and generated responses:

The correct conclusion from these evaluation results is Expected and generated responses.

Expected and generated responses: The evaluation results explicitly show a side-by-side comparison between what the agent was supposed to say (expected response) and what it actually said (generated response). This allows you to conclude exactly how well the agent's outputs align with your test cases.

Reference:

<https://learn.microsoft.com/en-us/microsoft-copilot-studio/analytics-agent-evaluation-results>

NEW QUESTION # 56

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