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EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing, contracts, scheduling, spare parts, and contamination control.
Topic 2	<ul style="list-style-type: none">• Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.
Topic 3	<ul style="list-style-type: none">• Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.
Topic 4	<ul style="list-style-type: none">• Project Management: Covers project execution including management principles, organizational structures, and project phases.
Topic 5	<ul style="list-style-type: none">• Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.
Topic 6	<ul style="list-style-type: none">• Service Level Management: Covers creating and managing service agreements, including SLAs with measurable metrics, service reporting, customer satisfaction measurement, and continuous improvement processes.
Topic 7	<ul style="list-style-type: none">• Monitoring• Reporting• Control: Addresses performance oversight through monitoring, escalation procedures, reporting, and trend analysis.
Topic 8	<ul style="list-style-type: none">• Managing Safety & Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.
Topic 9	<ul style="list-style-type: none">• Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.
Topic 10	<ul style="list-style-type: none">• Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.

Free PDF Quiz 2026 EXIN CDFOM: High Pass-Rate Certified Data Center Facilities Operations Manager Reliable Test Guide

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EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q25-Q30):

NEW QUESTION # 25

Job descriptions need to be created.

What is the main purpose for doing so?

- A. To provide employees with information on possible early retirement
- B. To provide employees with an understanding of their career progression
- **C. To provide employees with clarity on their job scope**
- D. To provide employees a view on their salary development

Answer: C

Explanation:

In EPI's organizational framework, a job description is a core document used to clearly define:

- * Responsibilities
- * Tasks
- * Required skills
- * Reporting relationships
- * Expected deliverables
- * Operational boundaries

The primary purpose is to ensure clarity of job scope, which enables:

- * Alignment of responsibilities
- * Prevention of role ambiguity
- * Proper expectation setting
- * Performance evaluation transparency
- * Workforce planning

While job descriptions may indirectly influence salary, promotions, or career paths, these are not their primary purpose.

Thus, the correct answer is B.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * Job descriptions define job scope, tasks, and responsibilities.
- * They support clarity and alignment within the organizational structure.

NEW QUESTION # 26

In what situation can an individual applying for a security job be exempted from a background screening?

- A. The individual has previously worked in a similar position
- B. The individual is holding a professional security training certificate
- **C. The individual must be screened with no exception.**
- D. The individual is well-experienced in law enforcement.

Answer: C

Explanation:

EPI's physical security framework requires mandatory background screening for all individuals assigned to security roles, regardless of:

- * previous experience
- * certifications
- * law enforcement background
- * length of employment

Security personnel have privileged access to sensitive areas and are responsible for enforcing access control, incident response, and compliance. Therefore:

- * No exemptions are permitted.
- * Prior experience or certification does not replace a formal background check.
- * Even previous law enforcement staff must undergo screening.

Thus, the correct answer is C.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * Background screening is mandatory for all security personnel.
- * No exceptions are permitted, regardless of experience or qualifications.

NEW QUESTION # 27

During what project phase do you need to start involving the stakeholders?

- A. Monitoring and control the project
- **B. Initiating the project**
- C. Executing the project
- D. Planning the project

Answer: B

Explanation:

Stakeholder involvement must begin at the very start of the project lifecycle, during the Initiation Phase, because:

- * Stakeholders influence project scope, objectives, and constraints.
- * Their expectations and requirements must be captured early.
- * Stakeholder identification is a mandatory output of the initiation process.
- * Failing to involve them early leads to misalignment, rework, and scope conflicts.

EPI aligns with general project management principles that state:

"Stakeholder identification and engagement begins at project initiation and continues throughout the entire project." Why other options are incorrect:

- * B: Planning depends on stakeholder input already gathered.
- * C: Too late-execution requires validated stakeholder requirements.
- * D: Monitoring occurs after execution has begun.

Thus, A is correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * Stakeholders must be identified and engaged in the initiation phase.
- * Their input forms the foundation for scope definition and planning.

NEW QUESTION # 28

During lock-out/tag-out, which of the below is the most recommended procedure?

- A. Operator locking out the equipment and the facilities manager removing the lock-out
- B. Operator locking out the equipment and another operator removing the lock-out
- C. Operator locking out the equipment and the safety manager removing the lock-out
- **D. Operator locking out the equipment and the same operator removing the lock-out**

Answer: D

Explanation:

In the EPI Facilities Operations Manager body of knowledge, the Lock-Out/Tag-Out (LOTO) procedure is a mandatory safety control to ensure that electrical or mechanical equipment cannot be energized while work is being performed. A core principle emphasized in EPI safety training is:

"The person who applies the lock must be the same person who removes it." This aligns with international best practices for occupational health and safety, where LOTO ensures that the individual performing maintenance or repair has full control of the energy isolation device.

Why this is required:

* Personal Safety Responsibility The lock identifies the technician directly working on the equipment.

Only they can confirm whether work is complete and the area is safe for re-energizing.

* Risk Prevention If someone else removes the lock (another operator, safety manager, or facilities manager), they may incorrectly assume that the equipment is ready to be restored, which can lead to severe injury or fatality.

* Compliance With EPI Safety Guidelines EPI emphasizes the principle of "single-person control" over hazardous energy. No supervisor or colleague may remove another technician's lock unless a formal, documented emergency override procedure is followed - which is not considered standard practice.

* Clear Accountability Chain LOTO prevents ambiguity or miscommunication. The technician who placed the lock is the only one with full knowledge of the work status and hazards involved.

Why other options are incorrect:

* A, B, and C violate the fundamental LOTO rule because they involve someone other than the applying operator removing the lock.

* Oversight personnel (safety manager, facilities manager) monitor and audit the process, but they should not remove another person's lock except under rare, emergency, escalation-approved situations.

EPI DCFOM-Aligned Reference Concepts

* LOTO must ensure the isolation device is locked and tagged by the person performing the work.

* Only the same individual may remove their own lock.

* Removal by another party is only permitted under controlled, documented emergency protocols.

* The process prevents accidental energization and protects worker safety.

NEW QUESTION # 29

Out of the below, which one is not part of the needs analysis?

- A. Commercial requirements
- B. Legal requirements
- C. Physical infrastructure requirements
- D. Business requirements

Answer: A

Explanation:

A Needs Analysis performed to understand what the customer or organization requires before defining or delivering services.

EPI describes Needs Analysis as capturing:

* Business Requirements What the organization must achieve operationally.

* Physical Infrastructure Requirements Requirements for power, cooling, space, connectivity, redundancy, capacity, etc.

* Legal Requirements Compliance obligations such as regulatory, contractual, jurisdictional, and statutory rules.

However, Commercial Requirements (pricing, costs, margins, commercial terms) are not part of the Needs Analysis.

These are considered during commercial evaluation, service portfolio development, or financial management, not in defining operational needs.

Thus, the correct answer is C - Commercial requirements.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

* Needs analysis focuses on business, infrastructure, and legal needs.

* Commercial factors are handled separately outside the needs analysis phase.

NEW QUESTION # 30

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