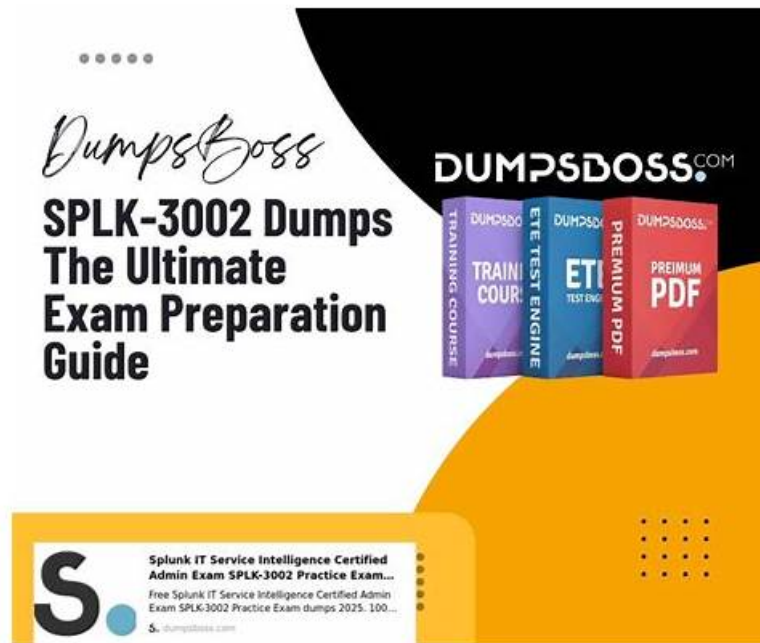


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The SPLK-3002 certification exam covers a range of topics related to ITSI implementation, configuration, and administration. It tests the candidate's ability to use ITSI to monitor and manage IT services, perform data analysis, create dashboards and reports, and troubleshoot issues. SPLK-3002 Exam also covers topics such as service modeling, key performance indicators (KPIs), and machine learning.

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## Splunk SPLK-3002 Questions - For Best Result [2026]

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## Splunk IT Service Intelligence Certified Admin Sample Questions (Q14-Q19):

### NEW QUESTION # 14

Which deep dive swim lane type does not require writing SPL?

- A. Event lane.
- B. Automatic lane.
- C. Metric lane.
- D. KPI lane.

**Answer: D**

Explanation:

A KPI lane is a type of deep dive swim lane that does not require writing SPL. You can simply select a service and a KPI from a drop-down list and ITSI will automatically populate the lane with the corresponding data. You can also adjust the threshold settings and time range for the KPI lane. Reference: [KPI Lanes]

#### NEW QUESTION # 15

Which of the following statements describe default glass tables in ITSI?

- A. There is one default glass table per service.
- B. The Service Health Score default glass table.
- C. There are no default glass tables.
- D. There is one service template default glass table.

**Answer: C**

Explanation:

In Splunk IT Service Intelligence (ITSI), glass tables are fully customizable dashboards that provide a visual representation of an organization's IT environment, along with the health and status of services and KPIs.

Unlike some pre-configured views or dashboards that might come with default setups in various platforms, ITSI does not provide default glass tables out of the box. Instead, users are encouraged to create their own glass tables tailored to their specific monitoring needs and operational views. This approach ensures that each organization can design glass tables that best represent their unique infrastructure, applications, and service landscapes, providing a more personalized and relevant operational overview.

#### NEW QUESTION # 16

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Blue
- B. Gray
- C. Gear Icon
- D. Purple

**Answer: B**

Explanation:

When creating a custom deep dive, services or KPIs that are in maintenance mode are shown in gray color in the topology view.

This indicates that they are not actively monitored and do not generate alerts or notable events. Reference: Deep Dives

#### NEW QUESTION # 17

Where are KPI search results stored?

- A. The `itsi_summary` index.
- B. Output to a CSV lookup.
- C. The default index.
- D. KV Store.

**Answer: A**

Explanation:

Search results are processed, created, and written to the `itsi_summary` index via an alert action.

Reference:

D is the correct answer because KPI search results are stored in the `itsi_summary` index in ITSI. This index is an events index that stores the results of scheduled KPI searches. Summary indexing lets you run fast searches over large data sets by spreading out the cost of a computationally expensive report over time. Reference: Overview of ITSI indexes

#### NEW QUESTION # 18

Which of the following is a recommended best practice for service and glass table design?

- Answer: B**

Reference:

Reference: Splunk IT Service Intelligence Service Design Best Practices

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- [illegible]

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