

# Exam Apple-Device-Support Guide Materials | Efficient Apple Apple-Device-Support: Apple Device Support Exam



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Our Apple-Device-Support exam questions generally raised the standard of practice materials in the market with the spreading of higher standard of knowledge in this area. So your personal effort is brilliant but insufficient to pass the Apple Device Support Exam exam and our Apple-Device-Support test guide can facilitate the process smoothly & successfully. Our Apple Device Support Exam practice materials are successful by ensuring that what we delivered is valuable and in line with the syllabus of this exam. And our Apple-Device-Support Test Guide benefit exam candidates by improving their ability of coping the exam in two ways, first one is their basic knowledge of it.

## Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.</li> </ul>
Topic 7	<ul style="list-style-type: none"> <li>Managing Apps: This section of the exam covers describing improved Calendar permissions and troubleshooting unresponsive apps on iPhone, iPad, or Mac.</li> </ul>
Topic 8	<ul style="list-style-type: none"> <li>Managing eSIMs and Cellular Data: This section of the exam covers setting up eSIM on iPhone and managing a transfer from a SIM to eSIM on iPhone.</li> </ul>
Topic 9	<ul style="list-style-type: none"> <li>Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.</li> </ul>
Topic 10	<ul style="list-style-type: none"> <li>Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.</li> </ul>
Topic 11	<ul style="list-style-type: none"> <li>Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.</li> </ul>

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### Apple Device Support Exam Sample Questions (Q126-Q131):

#### NEW QUESTION # 126

How should you view live log messages using Console on your Mac?

- A. Select Log Reports in the sidebar, click the log message, and choose View > Expand Selected Row.
- B. Select Mac in the sidebar, then click info from the toolbar.
- C. Select Mac in the sidebar, then click Start Streaming.
- D. Select system.log in the sidebar, click the log message, and choose View > Expand Selected Row.

**Answer: C**

### NEW QUESTION # 127

#### Scenario

You're troubleshooting a third-party app that frequently quits on your Mac. You've determined that the issue occurs across all user accounts.

What should be your next step in troubleshooting the app's issue?

- **A. Troubleshoot application preferences.**
- B. Create a new file.
- C. Remove the -/Library/Preferences/application name preference file.
- D. Reinstall or upgrade macOS.
- E. Upgrade to the latest version of the app.

**Answer: A**

### NEW QUESTION # 128

Select three responses.

Which three conditions might require you to enter your passcode instead of using Face ID?

- A. The device was in sleep for more than 8 hours.
- **B. The device has just been turned on or restarted.**
- **C. The passcode hasn't been used to unlock the device in the last six and a half days and Face ID hasn't unlocked the device in the last 4 hours.**
- **D. The passcode has been entered incorrectly 5 times.**
- E. The device hasn't been unlocked for more than 48 hours.

**Answer: B,C,D**

### NEW QUESTION # 129

Select the setting in the sidebar that you should use to delete a user on your Mac.

## Answer Area



**Answer:**

**Explanation:**





Explanation:

[https://support.apple.com/guide/mac-help/delete-a-user-or-group-mchlp1557/mac#:~:text=On%20your%20Mac%20On your Mac, choose Apple menu > System Settings, then click Users & Groups in the sidebar. \(You may need to scroll down.\) Click the Info button next to the user or group you want to delete, then click Delete User or Delete Group. Note: If a user is logged in to this Mac now, you can't select them](https://support.apple.com/guide/mac-help/delete-a-user-or-group-mchlp1557/mac#:~:text=On%20your%20Mac%20On your Mac, choose Apple menu > System Settings, then click Users & Groups in the sidebar. (You may need to scroll down.) Click the Info button next to the user or group you want to delete, then click Delete User or Delete Group. Note: If a user is logged in to this Mac now, you can't select them)

### NEW QUESTION # 130

Select Four.

What file system formats are available in Disk Utility on a Mac

- A. ExFat
- B. MS-DOS (FAT)
- C. Mac OS Extended
- D. GFS
- E. NTFS
- F. APFS

Answer: A,B,C,F

Explanation:

Disk Utility on Mac supports several file system formats for formatting, partitioning, and erasing disks. According to the Apple Device Support Reference Materials<sup>1</sup>, these formats are:

\* Apple File System (APFS): The file system used by macOS 10.13 or later, which features strong encryption, space sharing, snapshots, fast directory sizing, and improved file system fundamentals.

APFS is optimized for the Flash/SSD storage used in recent Mac computers, but it can also be used with older systems with traditional hard disk drives (HDD) and external, direct-attached storage. APFS supports four variants: APFS, APFS (Encrypted), APFS (Case-sensitive), and APFS (Case-sensitive, Encrypted).

\* Mac OS Extended: The file system used by macOS 10.12 or earlier, which is also known as HFS Plus or HFS+. Mac OS Extended supports journaling, which helps protect the integrity of the file system in case of power outages or hardware failures. Mac OS Extended also supports four variants: Mac OS Extended (Journaled), Mac OS Extended (Journaled, Encrypted), Mac OS Extended (Case-sensitive, Journaled), and Mac OS Extended (Case-sensitive, Journaled, Encrypted).

\* ExFAT: A file system that is compatible with both Mac and Windows computers, and can be used for transferring files between them. ExFAT supports larger file sizes than FAT32, up to 16 EB, and larger volumes, up to 128 PB. ExFAT does not support journaling, encryption, or case sensitivity.

\* MS-DOS (FAT): A file system that is compatible with both Mac and Windows computers, and can be used for transferring files between them. MS-DOS (FAT) supports two variants: FAT16 and FAT32.

FAT16 is limited to 2 GB volumes and 4 GB files, while FAT32 can support up to 2 TB volumes and 4 GB files. MS-DOS (FAT) does not support journaling, encryption, or case sensitivity.

Therefore, the correct answer is A, C, D, and F.

References:

\* File system formats available in Disk Utility on Mac.

## NEW QUESTION # 131

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