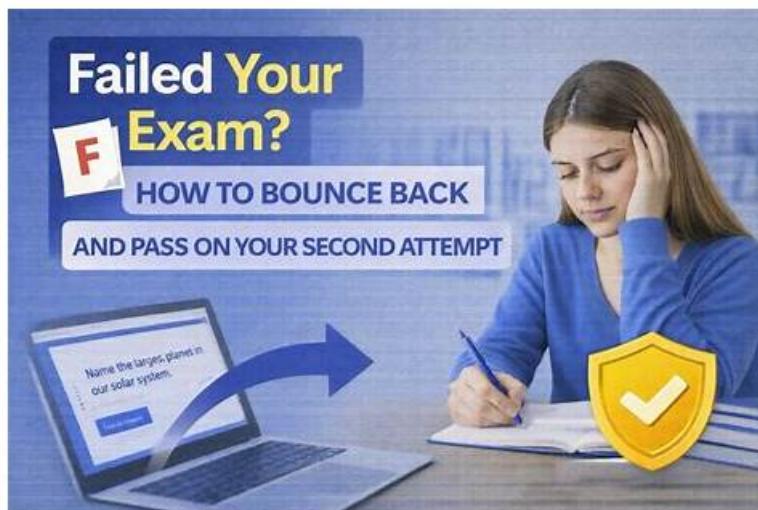


Cisco 800-150 Exam | 800-150 Study Plan - Full Refund if Failing 800-150: Supporting Cisco Devices for Field Technicians Exam



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Cisco 800-150 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Cisco Software: This section of the exam measures the skills of a Network Engineer and discusses Cisco's software systems and licensing. It explains the difference between IOS install and bundle modes and gives an overview of different licensing models. Students learn how to manage Cisco software images, including backing up, transferring, and installing images via FTP, TFTP, or USB. It also covers how to handle configuration files to keep devices running properly and ensure smooth upgrades or replacements.
Topic 2	<ul style="list-style-type: none">Cisco Hardware Replacement: This section of the exam measures the skills of a Technical Support Engineer and teaches how to safely and correctly replace Cisco hardware. It explains safety procedures such as creating safe work zones and handling electrostatic discharge. Students learn the step-by-step processes to replace a wide range of Cisco devices, from switches and routers to firewalls, UCS servers, and collaboration endpoints. It also covers configuring Cisco NX-OS software, including understanding operating modes, boot procedures, and password recovery, and introduces Cisco collaboration endpoint solutions like IP phones and video systems.
Topic 3	<ul style="list-style-type: none">Common Service Tasks and Tools: This section of the exam measures the skills of a Technical Support Engineer and focuses on tasks commonly needed to manage Cisco devices. It explains how devices boot up, introduces common Cisco IOS commands, and identifies tools for file management. It shows how to confirm physical connections, remotely access devices, and connect to the console port. It also covers how to capture the status of a device, recover passwords, and replace devices by using proper tools. Students are also taught how to find serial numbers on Cisco equipment to assist with support and maintenance activities.

Topic 4	<ul style="list-style-type: none"> Cisco Infrastructure and Collaboration Infrastructure: This section of the exam measures the skills of a Collaboration Engineer and focuses on Cisco infrastructure devices, endpoints, and collaboration technologies. It introduces network devices, collaboration endpoints like IP phones and video systems, and explains on-premises collaboration deployments using tools like Cisco Unified Communications Manager. It also covers how video systems integrate into collaboration environments and highlights Cisco's cloud services for enterprise communication, including Webex Meetings, Webex Teams, and hosted collaboration solutions.
Topic 5	<ul style="list-style-type: none"> Cisco UCS and Data Center Architecture: This section of the exam measures the skills of a Data Center Engineer and introduces Cisco's UCS and data center solutions. It explains the devices found in a data center, including switches, UCS servers, and director switches, and describes different server deployment models. Students will also learn about virtualization components like virtual machines, hypervisors, cloud computing concepts, and deployment models. The section covers how Cisco UCS devices fit into campus networks, edge locations, and data centers, and explains the key components and connections used in UCS architecture.

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Cisco Supporting Cisco Devices for Field Technicians Sample Questions (Q39-Q44):

NEW QUESTION # 39

Drag and drop the characteristics from the left onto the corresponding categories of MDS switch on the right.

Answer:

Explanation:

Explanation:

Cisco MDS switches are segmented into two key categories: Director-Class and Fabric Switches, each tailored for different SAN environments:

Director-Class Switches (e.g., Cisco MDS 9700 Series):

Modular and highly scalable

Support hot-swappable components (line cards, supervisors, fabric modules) High port density and performance for core SANs in enterprise data centers

Fabric Switches (e.g., Cisco MDS 9148T):

Compact, fixed-form factor

Best suited for smaller SANs or edge locations

Cost-effective and simple to deploy

This distinction is important when selecting hardware for data center core vs access layers in SAN architectures.

NEW QUESTION # 40

What is the purpose of the pre-service checklist in the endpoint replacement process?

- A. To gather information about the replacement unit
- B. To verify the current configuration settings of the endpoint
- C. To ensure all necessary tools and personnel are available
- D. To test the functionality of the existing endpoint

Answer: C

Explanation:

A pre-service checklist is a procedural step followed before replacing an endpoint. Its primary purpose is to confirm that all resources, tools, documentation, and personnel are in place to execute the replacement efficiently and without delays. It helps avoid service interruptions and ensures a smooth replacement by ensuring that every necessary component and action is accounted for ahead of time.

NEW QUESTION # 41

Why is the midplane-free design of the X9508 Modular Chassis significant in the context of Cisco UCS X-Series compute node replacement?

- A. It allows for easier future upgrades to faster connectivity standards.
- B. It reduces the overall power consumption of the chassis.
- **C. It enables direct front-to-rear airflow, improving cooling efficiency during node replacement.**
- D. It enables hot-swapping of compute nodes without powering down the chassis.

Answer: C

Explanation:

The Cisco UCS X9508 Modular Chassis, part of the UCS X-Series architecture, is designed without a midplane, which marks a major shift from previous UCS models. The midplane-free design is critical because:

- Direct front-to-rear airflow is made possible without obstruction.
- This airflow architecture enhances thermal efficiency, especially important during compute node replacements or upgrades.
- It allows modules to communicate via side-plane connectors, which are located on the sides rather than a fixed midplane.

This architecture:

Simplifies mechanical design

Reduces cooling complexity

Improves modularity and accessibility

Why the other options are incorrect:

- A . Hot-swapping is supported, but not because of midplane-free design-it's a UCS standard feature.
- C . Upgrades to faster interconnects are enabled by side-plane I/O, not by midplane absence alone.
- D . Power efficiency is a broader chassis feature, not specifically driven by the midplane design.

NEW QUESTION # 42

Drag and drop the functions from the left onto the corresponding Cisco data center technologies on the right.

Answer:

Explanation:

NEW QUESTION # 43

Which component of the Cisco Room system requires removal of the upper textile grille and the use of release levers during its replacement process?

- A. Antenna module
- **B. Quad camera**
- C. Codec
- D. Loudspeaker

Answer: B

Explanation:

In Cisco Room systems such as the Room Kit Pro and similar setups, replacing the quad camera involves a physical disassembly process. Specifically, the upper textile grille must be removed to gain access to the internal mounting mechanism. After that, release levers are used to disengage the quad camera unit from its housing.

This procedure ensures secure installation while allowing relatively straightforward removal when maintenance or replacement is

necessary. The codec, loudspeaker, and antenna module do not typically require this specific removal method.

NEW QUESTION # 44

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