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CIPS L5M10 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Understand Capacity Planning and Control in Logistics Management: This section of the exam measures the skills of Operations Planners and focuses on the techniques and systems used to manage capacity, demand, and resource planning across logistics activities. It explains how organizations balance planning with real-time control, adjust to fluctuating demand, and schedule workloads effectively. Candidates are expected to understand capacity concepts, constraints, demand forecasting, capacity measurement, and different planning approaches such as level planning, chase demand strategies, and demand management methods. The section also examines the use of technology in capacity planning, particularly Materials Requirements Planning (MRP), MRP II, ERP systems, master production scheduling, inventory data, and bills of materials, while recognizing the limitations of these tools. Finally, it covers the role of reverse logistics, emphasizing the handling of customer returns, the development of return policies, and how returned items are reintegrated into the supply chain.

Topic 2	<ul style="list-style-type: none"> • Analyse the Role and Activities of Logistics Management: This section of the exam measures the skills of Logistics Managers and covers the essential concepts, functions, and strategic importance of logistics within modern supply chains. It explains what logistics is, how its key elements work together—such as transportation, warehousing, inventory, packaging, information flow, and security—and how these components support procurement, production, distribution, after-sales processes, and product disposal. The section explores how logistics integrates with broader supply chain management and introduces the idea of total logistics and total cost thinking, showing how multimodal transport and pipeline inventory contribute to efficiency. Candidates must understand how logistics creates competitive advantage by aligning operations with business strategy, managing customer service levels, measuring service quality, and recognizing its financial impact. This heading also evaluates the increasing role of technology in logistics, including barcoding, RFID, e-fulfilment systems, warehouse management systems, automated data capture, and the integration of digital tools across the logistics network.
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CIPS Logistics Management Sample Questions (Q12-Q17):

NEW QUESTION # 12

Systems which prevent issues that are likely to occur in the future, and which include preventative maintenance for machinery, are commonly known as what type of control system? Select TWO

- A. Preventative control
- B. Feedback control
- C. Concurrent control
- D. Feedforward control

Answer: A,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Feedforward (preventative) control anticipates and prevents deviations before they occur (e.g., scheduled maintenance). This contrasts with concurrent (controls during the activity) and feedback (after-the-fact correction). (CIPS L5M10 Study Guide, pp. 101-102)

NEW QUESTION # 13

Supply Chain Management is an overarching term which includes several areas of a business. Which of the following are business processes which would fall under the concept of Supply Chain Management? Select THREE

- A. Finance
- B. Logistics
- C. Innovation and Product Design
- D. HR
- E. Procurement

Answer: B,C,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Supply chain management spans end-to-end value creation activities, including innovation/product development, procurement, logistics, operations and customer service. Support functions like HR and Finance are important enablers, but they are not core SC processes in this context. (CIPS L5M10 Study Guide, p. 3)

NEW QUESTION # 14

Which of the following is a key driver of reverse logistics?

- A. Increased prices of raw materials to the manufacturer
- B. An increase in the manufacturing of faulty goods
- C. Increased demand within the retail sector
- D. Free returns offered to customers who buy online

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The growth of e-commerce free-returns policies has significantly increased return volumes, making it a major driver of reverse logistics activity and cost. (CIPS L5M10 Study Guide, p. 190)

NEW QUESTION # 15

Yolo Inc. is a low-cost manufacturer with tight margins. To remain profitable, logistics must help reduce costs. Which transportation strategy best supports this aim?

- A. Brand all fleet vehicles with company logos
- **B. Manage inbound logistics to strict KPIs to reduce waste and delays**
- C. Eliminate all activities that do not provide value add
- D. Run a competitive tender annually to secure the cheapest logistics provider

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Cost-leadership logistics requires efficiency in inbound and outbound flows. Managing inbound logistics using KPIs (e.g., vehicle turnaround time, delivery reliability) reduces time waste and unnecessary costs.

Annual tenders or branding efforts do not guarantee cost reduction. (Reference: CIPS L5M10 Study Guide, "Cost as a business strategy," p. 53)

NEW QUESTION # 16

Customer service levels can be measured using Service Level Agreements (SLAs). Which of the following are "hard" measures typically found in an SLA? Select THREE

- **A. On-time delivery**
- B. Seriousness of complaints
- **C. First-time fix rate**
- D. Level of customer satisfaction
- **E. Stock availability**

Answer: A,C,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

"Hard" measures are objective, quantifiable performance indicators-typical logistics/service measures include stock availability, first-time fix rate, and on-time delivery. Measures such as complaint seriousness and perceived satisfaction are "soft" (more subjective) but still useful. (Reference: CIPS L5M10 Study Guide, SLAs-hard vs soft measures, p. 60)

NEW QUESTION # 17

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The CIPS L5M10 practice test software also keeps a record of attempts, keeping users informed about their progress and allowing them to improve themselves. This feature makes it easy for L5M10 desktop-based practice exam software users to focus on their mistakes and overcome them before the original attempt. Overall, the Windows-based Logistics Management (L5M10) practice test software has a user-friendly interface that facilitates candidates to prepare for the CIPS L5M10 exam without facing technical issues.

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