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## ISTQB CTFL Certification Exam Sample Questions

01. Which of the following is a project risk?
- a) Skill and staff shortages
  - b) Poor software characteristics (e.g. usability)
  - c) Failure-prone software delivered
  - d) Possible reliability defect (bug) - answer:
- a) Skill and staff shortages
02. Which of these tasks would you expect to be performed during the Test Analysis and Design phase of the Fundamental Test Process?
- a) Defining test objectives
  - b) Reviewing the test basis
  - c) Creating test suites from test procedures
  - d) Analyzing lessons learned for process improvement - answerAnswer:
- b) Reviewing the test basis
03. As a test manager, you are asked for a test summary report. Concerning test activities, and according to the IEEE 829 Standard, what should be the MOST important information to include in your report?
- a) The number of test cases executed and their results.
  - b) An overview of the major testing activities, events and the status with respect to meeting goals
  - c) Overall evaluation of each development work item
  - d) Training taken by members of the test team to support the test effort - answerAnswer:
- b) An overview of the major testing activities, events and the status with respect to meeting goals
04. Which of the following statements BEST describes non-functional testing?
- a) Non-functional testing is the process of testing an integrated system to verify that it meets specified requirements.
  - b) Non-functional testing is the process of testing to determine system compliance with coding standards.

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## ISTQB Certified Tester Foundation Level (CTFL v4.0) Sample Questions (Q97-Q102):

### NEW QUESTION # 97

Which ONE of the following elements is TYPICALLY used to guide testing during exploratory testing?

- A. A test charter that defines the testing objectives for the test session.
- B. A predefined test case that must be executed exactly as documented.
- C. A comprehensive specification that must be fully available before testing begins.
- D. A detailed test script that prescribes all the steps to be performed.

**Answer: A**

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Exploratory testing is an unscripted approach where testers actively design and execute tests based on their intuition, experience, and knowledge of the system. A test charter (A) provides a guideline on what areas to explore, defining test objectives but leaving room for dynamic adaptation.

(B), (C), and (D) contradict exploratory testing principles, which focus on freedom rather than rigid documentation.

Exploratory testing is especially useful in agile environments, usability testing, and uncovering unexpected defects.

### NEW QUESTION # 98

Which of the following statements BEST describes how test cases are derived from a use case?

- A. Test cases are derived based on non-functional requirements such as usability
- B. Test cases are designed to cover various user behaviors, including basic, exceptional or alternative and error behaviors associated with human users or systems
- C. Test cases are derived based on pair testing between a user and a tester to find defects
- D. Test cases are created using white-box test techniques to execute scenarios of use cases

**Answer: B**

Explanation:

Use cases describe a system's behavior as it responds to a request from a user. They typically consist of various scenarios, such as basic flow, alternative flow, and exceptional flow, which represent possible behaviors when a user interacts with the system. When deriving test cases from use cases, it is important to cover these different types of user behaviors.

Test cases should be designed to verify how the system behaves during each of these scenarios. This ensures that the system operates correctly for normal and error conditions encountered by human users or systems interacting with the application. Thus, test cases derived from use cases aim to cover basic, exceptional, and alternative flows, ensuring comprehensive coverage.

Reference:

ISTQB Certified Tester Foundation Level Syllabus v4.0, Section 4.2.4.

### NEW QUESTION # 99

Which of the following statements about re-testing and regression testing are TRUE?

I Re-testing should be performed after a defect is fixed.

II Regression testing should always be performed after a defect is fixed.

III. Re-testing and regression testing may be performed at any test level.

IV Regression testing may include functional, non-functional and structural testing.

V. Re-testing should be included in the debugging activity.

- A. II, IV, V
- B. I, III, IV

- C. I, III
- D. II, v

**Answer: B**

Explanation:

The following statements about re-testing and regression testing are true:

\* I) Re-testing should be performed after a defect is fixed. Re-testing is a type of testing that verifies that a defect has been successfully resolved by executing a test case that previously failed due to that defect.

Re-testing should be performed after a defect is fixed and delivered to ensure that it does not cause any new failures or side effects.

\* III) Re-testing and regression testing may be performed at any test level. Re-testing and regression testing are not limited to a specific test level, but can be applied at any level depending on the context and objectives. For example, re-testing and regression testing can be performed at unit level, integration level, system level or acceptance level.

\* IV) Regression testing may include functional, non-functional and structural testing. Regression testing is a type of testing that verifies that previously tested software still performs correctly after changes.

Regression testing may include various types of testing depending on the scope and purpose of the changes. For example, regression testing may include functional testing to check if the software meets its requirements, non-functional testing to check if the software meets its quality attributes, or structural testing to check if the software meets its design or code standards. The following statement about re- testing and regression testing is false:

\* II) Regression testing should always be performed after a defect is fixed. Regression testing is not always necessary after a defect is fixed, as some defects may have a low impact or low likelihood of affecting other parts of the software. Regression testing should be performed after a defect is fixed only if there is a risk of introducing new defects or causing existing defects due to the changes made to fix the defect. Verified References: A Study Guide to the ISTQB® Foundation Level 2018 Syllabus - Springer, Chapter 2, page 19; Chapter 4, page 45.

#### NEW QUESTION # 100

Which of the following statements best describes an advantage of the whole team approach?

- A. It enables a better division of labor as the team shares a common workspace in one physical location.
- B. It allows the team to deliver software faster by skipping testing and documentation activities.
- C. It fosters competition and individualism among team members to achieve higher performance.
- D. It enables the team to share responsibility for quality and collaborate with stakeholders throughout the project.

**Answer: D**

#### NEW QUESTION # 101

The following chart represents metrics related to testing of a project that was completed. Indicate what is represented by tie lines A, B and the axes X,Y

- A)
- B)
- C)
- D)

- A. Option C
- B. Option A
- C. Option D
- D. Option B

**Answer: C**

Explanation:

Option D correctly explains what is represented by the lines A, B and the axes X, Y in a testing metrics chart.

According to option D:

\* X-axis represents Time

\* Y-axis represents Count

\* Line A represents Number of open bugs

\* Line B represents Total number of executed tests

This information is essential in understanding and analyzing the testing metrics of a completed project.

## NEW QUESTION # 102

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