

# **C\_WME\_2506 Valid Test Labs | Online C\_WME\_2506 Version**



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## **SAP C\_WME\_2506 Exam Syllabus Topics:**

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Getting Started with Building WalkMe Solutions: This section of the exam evaluates the capabilities of WalkMe implementers and focuses on the practical aspects of creating and configuring WalkMe solutions. It includes understanding the WalkMe Editor, planning solution flows, creating Smart Walk-Thrus, Launchers, and ShoutOuts, and managing end-user guidance effectively. Candidates should be comfortable building initial WalkMe experiences that improve SAP usability and provide contextual help for users navigating SAP applications.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Advancing your Skills in Building WalkMe Solutions: This section of the exam tests the advanced competencies of functional and business analysts in designing more complex and customized WalkMe solutions within SAP platforms. It requires a deeper understanding of user segmentation, advanced rules and triggers, performance optimization, and the use of analytics to refine user experiences. Candidates are expected to demonstrate their ability to design scalable and impactful guidance that aligns with SAP business processes and drives user adoption across the enterprise.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Starting your Digital Adoption Journey: WalkMe Fundamentals: This section of the exam measures the skills of SAP project managers and covers the foundational concepts of digital adoption within SAP environments using WalkMe. Candidates are expected to understand the value of digital adoption platforms, the basic components of WalkMe, and how these tools align with business goals. The section emphasizes knowledge of the user experience within SAP and the ability to identify opportunities for improving digital workflows through in-app guidance and automation.</li></ul>

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## SAP Certified Associate - WalkMe Digital Adoption Consultant Sample Questions (Q11-Q16):

### NEW QUESTION # 11

You're getting ready to plan your next build. What data/section in Insights can you use to help you Capacitor determine which content your end users may need you to build next?

- A. What Users Are Searching For
- B. Total Menu Opens
- C. Activity Log
- D. Text and Multilanguage

**Answer: A**

Explanation:

The WalkMe Insights platform is designed to provide actionable data to optimize digital adoption by identifying user behavior and content needs. The "What Users Are Searching For" section in Insights specifically tracks search terms entered by end users in the WalkMe Menu, revealing what content or guidance they are seeking. This data is critical for planning future builds because it highlights gaps in existing content or areas where users need additional support. For example, if many users search for "profile settings" but find no relevant content, this indicates a need to build guidance for that process.

In the context of the question, "What Users Are Searching For" directly informs the WalkMe Builder about user pain points and content demands, unlike the other options:

- \* Total Menu Opens only shows how often the WalkMe Menu is accessed, not what users are looking for.
- \* Activity Log provides a record of user interactions with WalkMe content but doesn't specifically highlight search behavior or content needs.
- \* Text and Multilanguage relates to content localization settings, not user behavior or content planning.

Extract from Official WalkMe Documentation:

According to the WalkMe Insights User Guide (SAP WalkMe Digital Adoption Consultant Study Guide, Section 3.2: Analytics and Reporting):

"The 'What Users Are Searching For' report in Insights displays the search terms entered by end-users in the WalkMe Menu, along with metrics such as the percentage of searches resulting in no action. This report helps Builders identify content gaps and prioritize new builds based on user demand." Additionally, the course Advancing Your Skills in Building WalkMe Solutions emphasizes: "Leveraging Insights data, particularly the 'What Users Are Searching For' section, enables Builders to align content creation with user needs, ensuring proactive digital adoption support." This confirms that option C is the correct choice, as it directly correlates with determining future content needs based on user search behavior.

References:

SAP WalkMe Digital Adoption Consultant Study Guide, Section 3.2: Analytics and Reporting.

WalkMe Insights User Guide, "What Users Are Searching For" Report.

Course: Advancing Your Skills in Building WalkMe Solutions, Module 4: Using Insights for Content Planning.

### NEW QUESTION # 12

When applying the WalkMe Lens to a real-world scenario, which of the following actions would help create impactful and effective solutions? Note: There are 2 correct answers to this question.

- A. Prioritize the aesthetic design of the WalkMe interface.
- B. Identify the business's goals and what they are trying to accomplish.
- C. Ensure that WalkMe content is updated frequently.
- D. Examine the root cause of issues from the end user's perspective.

**Answer: B,D**

Explanation:

The WalkMe Lens is a framework for designing solutions by analyzing problems and creating content that delivers value. Two key actions for impactful solutions are:

- \* Identify the business's goals and what they are trying to accomplish (A): Aligning WalkMe content with business objectives ensures solutions support strategic outcomes, such as increased adoption or reduced errors.

\* Examine the root cause of issues from the end user's perspective(D): Understanding user pain points and behaviors helps create targeted content that addresses specific challenges effectively.

The other options are less relevant:

\* Ensure frequent updates(B) is a maintenance task, not a core part of solution design.

\* Prioritize aesthetic design(C) is secondary to functionality and user needs.

Extract from Official WalkMe Documentation:

Per the SAP WalkMe Digital Adoption Consultant Study Guide (Section 1.2: WalkMe Lens Framework):

"Applying the WalkMe Lens involves identifying business goals to align solutions with strategic objectives and analyzing user issues from their perspective to address root causes effectively." The course Getting Started with Building WalkMe Solutions explains:

"Use the WalkMe Lens to create impactful content by focusing on business goals and understanding end-user challenges, ensuring solutions are both strategic and user-centric." Options A and D are the correct actions for effective solutions.

References:

SAP WalkMe Digital Adoption Consultant Study Guide, Section 1.2: WalkMe Lens Framework.

WalkMe Editor User Guide, "Applying the WalkMe Lens" Section.

Course: Getting Started with Building WalkMe Solutions, Module 2: Solution Design Principles.

### NEW QUESTION # 13

Which of the following types of WalkMe content can be added to the Menu?

Note: There are 3 correct answers to this question.

- A. Resources
- B. Smart Walk-Thrus
- C. Onboarding Tasks
- D. ShoutOuts
- E. SmartTips

Answer: A,B,C

### NEW QUESTION # 14

When doing quality assurance and testing content, which of the options below should we be looking for?

Note: There are 3 correct answers to this question.

- A. Smart Walk-Thru triggers work as expected.
- B. Content appears as expected.
- C. The website's background color matches the corporate branding.
- D. Page load time is under ten seconds.
- E. Balloons are not blocking important site elements.

Answer: A,B,E

### NEW QUESTION # 15

You're analyzing data in Insights, specifically the 'What Users Are Searching For' section. You see that users are not finding any helpful content for the search term 'profile' because 85% of the searches for that term are resulting in no action. However, you know that you have content published specific for help with 'profile'.

What should you do?

- A. Add Keywords to the content.
- B. Adjust the jQuery for a step in the process.
- C. Remove any content related to 'profile.'
- D. Give it more time. Users will eventually find the help.

Answer: A

### NEW QUESTION # 16

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