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**This Microsoft test will measure your specific skills and knowledge. This expertise is an integral part of the exam topics. It is recommended that the students review the objectives and develop competence in each knowledge area before attempting this certification test. The following are the details of the domains covered in Microsoft MB-240:**

## Field Service Application Configuration: 15-20%

- Integrating Tools with Field Service: This section will measure the ability of the students to utilize Power Automate flows in automating tasks and enhancing Dynamics 365 Field Services. It will also evaluate their ability to explain the use cases for the collection of customer feedback with Dynamics 365 Customer Voice.
- Configuring Settings: Within this subtopic, the candidates should be able to demonstrate their skills in explaining and configuring the required security functions and resources. The topic will also measure the examinees' expertise in explaining the required entities and customizing entities to fulfill the prerequisites. In addition, the test takers will need to show their skills in configuring proficiency models, skills and characteristics, and technician time tracking. Their expertise in configuring and determining the required skill types and enabling the schedule board geo-coding will be measured.
- Configuring Product & Service Pricing: This area requires one's competence in defining tax codes, associating services and products with price lists, and configuring minimum durations and charge amounts.
- Configuring Bookable Resources: The candidates will be required to demonstrate competence in managing bookable resources, configuring geo-coding, enabling mapping functionality, and configuring pay rates and types. This subdomain will also evaluate their skills in managing time-off requests, installing crews and resource pools, determining address types to use, and explaining use cases for crews, resource groups, and resource pools.

Candidates who pass the MB-240 Certification Exam can expect to be recognised as experts in field service management within the Microsoft Dynamics 365 platform. Companies that use Dynamics 365 Field Service will require certified professionals to configure and manage the solution. Certifications like MB-240 from Microsoft provide a reliable way to ensure that such professionals have the required skills and knowledge to implement and manage Dynamics 365 Field Service. By passing the MB-240 exam, professionals can differentiate themselves in the job market and gain opportunities to work with leading Microsoft Dynamics partners and customers to deliver successful implementations.

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**100% Pass Quiz 2026 Microsoft MB-240: Microsoft Dynamics 365 Field**

## Service Functional Consultant – Trustable Training Material

Holding a certification in a certain field definitely shows that one have a good command of the MB-240 knowledge and professional skills in the related field. However, the majority of the candidates for the MB-240 exam are those who do not have enough spare time. But our company can provide the anecdote for you-our MB-240 Study Materials. Under the guidance of our MB-240 exam practice, you can definitely pass the exam as well as getting the related certification with the minimum time and efforts. Our MB-240 exam questions will never let you down.

## How much Microsoft Microsoft Dynamics 365 Fundamentals Exam Cost

The price of the Microsoft Mobility and Devices Fundamentals exam is \$165 USD, for more information related to exam price please visit to Microsoft Training website as prices of Microsoft exams fees get varied country wise.

## Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q140-Q145):

### NEW QUESTION # 140

You need to create a requirement group for a work order.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

#### Answer:

Explanation:

Explanation:

### NEW QUESTION # 141

Drag and Drop Question

You are a Dynamics 365 for Field Service administrator. Your company only uses contractors as Bookable Resources. The contractors are not licensed Dynamics 365 users.

The scheduling team books work orders to resources based on location. The team provides you with scenarios because many resources are not showing up in the scheduling assistant.

You need to update bookable resource records based on the provided scenarios.

Which address type should you use with each scenario? To answer, drag the appropriate address type to the appropriate scenario. Each address type may be used one, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

#### Answer:

Explanation:

Explanation:

<https://docs.microsoft.com/en-us/learn/modules/configure-bookable-resources-urs-dynamics-field-service/3-define-bookable-resources>

### NEW QUESTION # 142

Your company decided they want the Field Service territory structure to match that of the already defined sales territories within Dynamics 365. This would allow reporting by territory on the Sale and related warranty work on products in a specific territory, it will also allow scheduling of resources based on location.

You need to set up the territories to allow for scheduling work and filtering by technicians.

Which two pieces of information must you provide when setting up the territories? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Territory Name
- B. territory Manager
- C. Bookable Resources assigned to one or more territory

- D. Users assigned to one or more territory

**Answer: A,C**

#### NEW QUESTION # 143

You are a Dynamics 365 for Field Service Administrator.

You have a requirement to make a custom attribute "Contract Status" required and to not allow invalid data to be entered in the attribute.

What are three ways that you can make an attribute required on a form within the Dynamics 365 for Field Service Mobile App and ensure invalid data cannot be entered? Each correct answer presents a complete solution.

- A. Create an OnSave rule, and display a message to the user if the specific field does not meet the required conditions.
- B. Create an OnChange rule, and set a simple validation for a field to check whether the field contains data.
- C. Create an OnChange rule to highlight a field when it does not contain correct field data.
- D. Create an Option Set with all possible options for the attribute.
- E. Create an OnSave rule to check any field's data, but without highlighting the field when the condition is not met.

**Answer: A,C,E**

Explanation:

C does not ensure that the field is required, B only checks for data, it does not check for specific values as aa86 mentioned already.

#### NEW QUESTION # 144

Your customer wants their technicians to use Dynamics 365 Remote Assist. The appropriate licenses have been secured. You need to ensure the technicians can use Remote Assist. What must the Bookable Resource Type be set to?

- A. User
- B. Crew
- C. Account
- D. Contact, if it is a contractor

**Answer: A**

#### NEW QUESTION # 145

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