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Salesforce Certified Slack Administrator Sample Questions (Q148-Q153):

NEW QUESTION # 148

Teara is a Workspace Owner. She has discovered that projects and key decisions are being discussed via direct messages because public channel message retention settings are set to delete messages after 20 days.

The decision regarding this setting was made 2 years ago, and now the setting is no longer required.

Team members are experiencing difficulty creating channels. Teara is wondering if there are other settings she should review that might be contributing to the direct message conversations.

Which settings and permissions should Teara change to promote increased communication outside of direct messages?

- A. Changing the workspace's message retention and deletion policy for all channels and direct messages to "Keep Everything" and allowing everyone to create channels
- B. **Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and allowing everyone to create channels**
- C. Sending an announcement in the #general channel notifying everyone to move conversations to channels and to DM Teara if you need a channel created

- D. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and restricting the creation of channels to Owners only

Answer: B

Explanation:

Slack's best practices for promoting open communication are:

"Keep everything in public channels for transparency and collaboration. Set public channel message retention to 'Keep Everything' and restrict DM retention to minimize private, siloed communication." Also:

"Allow everyone to create channels to lower barriers to collaboration and prevent bottlenecks." Restricting channel creation (Option C) would hinder users and reinforce the DM reliance problem.

(Reference: Slack Administration Study Guide - Messaging and Retention Policies)

NEW QUESTION # 149

You're an Org Owner on your organization's Slack Enterprise Grid instance. An employee recently quit, and there's concern that the employee exported sensitive information prior to leaving. The security team wants to know what this former employee may have accessed.

What should you do? (Select the best answer.)

- A. Export the former employee's access logs from the admin dashboard.
- B. Access your security information and event management (SIEM) tool to view actions logged by the former employee.
- C. Use the member analytics dashboard to confirm the former employee's account activity.
- D. Revoke the encryption key with the Enterprise Key Management (EKM) feature so that the data from the former employee's account is protected.

Answer: B

Explanation:

Slack recommends for Enterprise Grid:

"Use your SIEM (Security Information and Event Management) tool integrated with Slack to review detailed logs of user activity and detect any suspicious behavior." The SIEM integration provides deeper, real-time, and historical access tracking, compared to basic admin dashboards or member analytics.

(Reference: Slack Administration Study Guide - Monitoring Security Events and Activity Logs)

NEW QUESTION # 150

You're an IT Manager and Slack Workspace Owner leading a team on the Business+ plan.

Your security team requests a governance process for app installations and approvals, including audit tracking and rationale collection.

What is the best approach that uses native functionality to address the security team's request?

- A. Preapprove the most common tools that workspace members would need, and provide the security team with this list. Restrict apps that are not currently approved for use.
- B. Turn on app approval within the Manage Apps dashboard, and require end users to provide a comment for each installation request in the App Directory. Add the members of your team to the list of App Managers, and send all approval requests to a public #plz-apps channel.
- C. Turn on app approval within the Manage Apps dashboard. Limit app approval to Workspace Owners only using Slackbot, and let the security team know when new apps are approved in the #team-security channel.
- D. Create a public channel called #triage-apps. Implement a Workflow Builder workflow with a form that asks end users to submit their app request name and a rationale. App Managers can then review and approve or deny the app from the App Directory.

Answer: B

Explanation:

Slack advises:

"Using native app approval workflows within the Manage Apps dashboard ensures that app installation requests are logged, require a rationale, and can be tracked by App Managers in a centralized approval workflow." Workflow Builder (D) is useful but unnecessary when Slack's built-in app approval is available. Options A and C are partial solutions but miss the audit trail and

rationale requirement.

(Reference: Slack Administration Study Guide - Managing App Approvals and App Governance)

NEW QUESTION # 151

You're a Workspace Owner. You notice employees are breaking corporate policy by sharing business-issued credit card numbers in channel when booking their travel for an upcoming customer meeting. Your information security team identifies this as a risk. What recommendation should you make to prevent this from happening in the future?

(Select the best answer.)

- A. Integrate with a Discovery solution using Slack's Discovery API.
- B. Use Workflow Builder to allow people to report policy violations.
- C. **Integrate with a Data Loss Prevention (DLP) solution using Slack's Discovery API.**
- D. Use the Admin APIs to create a custom script to flag credit card numbers.

Answer: C

Explanation:

According to Slack's official security recommendations:

"For organizations needing to prevent sensitive data from being shared in Slack, the recommended approach is to integrate Slack with a Data Loss Prevention (DLP) solution using the Discovery API." DLP integrations can monitor messages and files, detect patterns like credit card numbers, and take automated actions to prevent or alert on policy violations.

Option A (Discovery solution) is related to data retention and eDiscovery, not proactive DLP enforcement.

Option B would require custom development and is not the standard or scalable approach. Option D (Workflow Builder) is not intended for monitoring sensitive data.

(Reference: Slack Administration Study Guide - Security Integrations and Data Loss Prevention)

NEW QUESTION # 152

At which point in the process should you claim your relevant domains for your Enterprise Grid organization?

- A. **As soon as possible. This feature is not retroactive, so workspaces created prior to claiming the domain will continue to exist as standalone workspaces.**
- B. Never. Slack will automatically claim the domains for you when you purchase Enterprise Grid.
- C. Before purchasing Enterprise Grid. It is important to claim domains while still on the free plan.
- D. Any time. Workspaces created prior to domain claiming will be shut down automatically.

Answer: A

Explanation:

According to Slack's best practices:

"Claim your domains as soon as possible. This process is not retroactive - workspaces created before claiming domains will continue to exist independently unless manually migrated." Thus, prompt domain claiming ensures better control and prevents users from unintentionally creating ungoverned workspaces.

(Reference: Slack Administration Study Guide - Domain Management in Enterprise Grid)

NEW QUESTION # 153

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