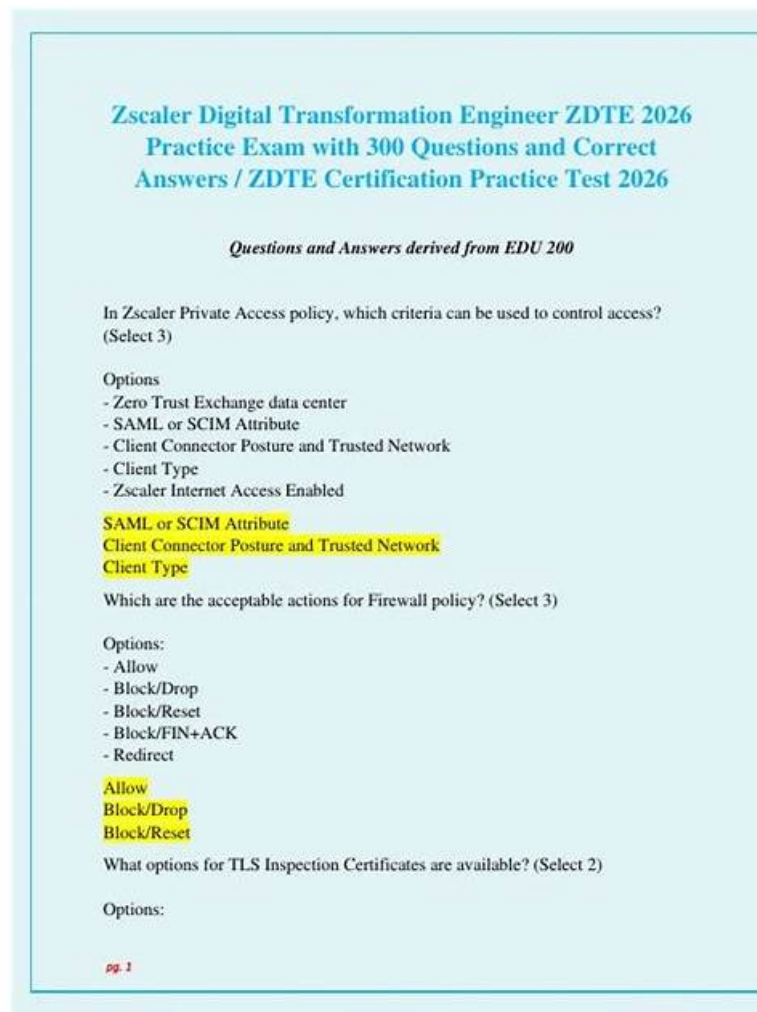


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## Zscaler Digital Transformation Engineer Sample Questions (Q27-Q32):

### NEW QUESTION # 27

In a typical authentication configuration, Zscaler fulfills which of the following roles?

- A. Identity proxy
- **B. Service provider**
- C. Identity provider
- D. SaaS gateway

**Answer: B**

Explanation:

In a typical enterprise authentication setup, Zscaler functions as the Service Provider (SP) within the SAML authentication framework. This aligns with Zscaler's architectural principle that identity verification is delegated to an external authoritative Identity Provider (IdP) such as Azure AD, Okta, Ping, or ADFS. Zscaler does not authenticate user credentials directly. Instead, it relies on the IdP to validate the user and then deliver a signed SAML assertion back to Zscaler.

When a user attempts to access the Zscaler service, the authentication request is redirected to the enterprise IdP. The IdP performs credential verification and returns a SAML assertion containing the authenticated user identity and associated attributes. Zscaler, acting as the SP, consumes and validates this assertion, then maps the identity to its internal user records or SCIM-synchronized directory objects. This identity becomes the basis for all ZIA/ZPA policy evaluation, including URL filtering, CASB controls, DLP policies, firewall rules, and access-control enforcement.

Since Zscaler depends on the IdP for primary identity verification and only consumes assertions, Zscaler's role is clearly defined as the Service Provider in a standard authentication configuration.

### NEW QUESTION # 28

What is the primary benefit of using a subcloud in Zscaler?

- A. To improve the accuracy of geolocation data
- B. To eliminate the need for ZIA Public Service Edges
- C. To increase the number of available Public Service Edges
- **D. To guarantee that web traffic is forwarded to preferred ZIA Public Service Edges**

**Answer: D**

Explanation:

A subcloud in Zscaler is defined as a subset of ZIA Public Service Edges (data centers) that you group together and associate with specific locations or traffic. Conceptually, it is a logical "pool" of preferred Public Service Edges. When a user or site is mapped to a given subcloud, their traffic is steered only to that selected subset of Service Edges instead of any available data center in the wider cloud.

The main benefit of this design is control and predictability: you can guarantee that web traffic is forwarded to your preferred ZIA Public Service Edges, which is critical when you must keep egress IPs stable for SaaS allow-lists, regulatory requirements, or local data-residency mandates. Subclouds also help with operational resilience, because you can temporarily exclude problematic data centers from a subcloud without changing overall forwarding methods, ensuring continuity while still using your defined group of Service Edges. They do not increase the number of Service Edges, replace ZIA Public Service Edges, or directly affect IP geolocation precision. Therefore, option D correctly captures the primary benefit expected in the ZDTE/EDU-202 context.

### NEW QUESTION # 29

Which statement is true about ZIA SD-WAN integrations using APIs?

- A. Locations created by the SD-WAN API integrations will not be editable in the Zscaler ZIA Admin interface.
- B. SD-WAN API integrations can support both GRE and IPsec tunnel types.
- **C. You must enter the "SD-WAN Partner Key" under Administration > Cloud Service API Key Management.**
- D. The SD-WAN partner must send an API key and credentials to the Zscaler administrator.

**Answer: C**

Explanation:

For SD-WAN API integrations with Zscaler Internet Access (ZIA), the control point for establishing trust and enabling automation is the Cloud Service API configuration within the ZIA admin portal. As documented in Zscaler's SD-WAN and Cloud Service API workflow, the ZIA administrator navigates to the Cloud Service API (under Administration) and configures the SD-WAN integration by generating and managing the SD-WAN Partner Key there. This key is then used by the SD-WAN orchestrator or controller to authenticate against Zscaler's APIs and to automate the creation of locations and tunnels.

The key is not provided by the SD-WAN partner; rather, it is created and controlled by the customer's ZIA admin, which makes option D incorrect. Locations and tunnels created via the integration remain visible and generally manageable within the ZIA admin interface, so option B is incorrect. While SD-WAN integrations can automate both GRE and IPsec tunnels in many deployments, that behavior depends on the specific SD-WAN vendor and design, so the blanket statement in option A is not the definitive, document-aligned fact being tested.

### NEW QUESTION # 30

What is the primary function of ZIA Public Service Edges in the Cloud Firewall architecture?

- A. Managing endpoint security updates
- **B. Acting as key policy enforcement engines**
- C. Load balancing internet traffic
- D. Providing cloud storage services

**Answer: B**

Explanation:

Within the ZIA Cloud Firewall and broader Zscaler Internet Access architecture, Public Service Edges (PSEs) are the core policy enforcement points. User traffic is steered (via tunnels, PAC files, or agents) to the nearest PSE, where Zscaler performs security inspection and policy evaluation. At this point, the Cloud Firewall, URL filtering, SSL inspection, IPS, sandboxing, and other security engines are applied according to the user's identity, group, location, and defined policies.

Although the PSEs naturally participate in traffic distribution across the global Zscaler cloud, their primary purpose is not generic load balancing or network transit; rather, they host the full security stack and make real-time allow/deny/log decisions. They also enforce bandwidth controls, application rules, and advanced threat protections before forwarding allowed traffic to the internet. They are not responsible for managing endpoint security updates or providing general cloud storage. Instead, they serve as inline security gateways that enforce Zero Trust access and granular firewall rules at scale.

Therefore, the correct description of their role in the Cloud Firewall architecture is that they act as key policy enforcement engines.

### NEW QUESTION # 31

For App Connectors, why shouldn't the customer pre-configure memory and CPU resources to accommodate a higher bandwidth capacity, like 1 Gbps or more?

- A. Storage will be the primary bottleneck, so adding more RAM or CPU cycles won't improve performance anyway.
- B. They can and should, without concern. More resources are better.
- C. Cloud resources are expensive. Don't advise the customer to waste money.
- **D. Port exhaustion and file descriptors will often be the limiting factor, not memory or CPU.**

**Answer: D**

Explanation:

In ZPA, App Connectors are designed to be lightweight, horizontally scalable components. Their effective throughput and concurrent-connection capacity are often constrained more by network stack limitations (such as ephemeral port exhaustion and per-process file descriptor limits) than by raw CPU or memory. As a result, simply over-provisioning vCPUs and RAM to "hit" a target like 1 Gbps on a single connector usually does not provide linear performance gains.

Zscaler design guidance emphasizes deploying multiple App Connectors and allowing ZPA to intelligently load-balance traffic across them. This delivers resiliency and scales capacity while staying within realistic limits of TCP/UDP ports and OS-level descriptors. Over-scaling a single connector can lead to diminishing returns and may even create harder-to-diagnose issues when port ranges or file descriptors are saturated.

Storage is not the main factor in App Connector performance, and the platform does not recommend a "just throw more resources at it" approach. For these reasons, the correct answer is that port exhaustion and file descriptors, rather than memory or CPU, are typically the true limiting factors for App Connectors.

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