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EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.
Topic 2	<ul style="list-style-type: none">Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.
Topic 3	<ul style="list-style-type: none">Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.
Topic 4	<ul style="list-style-type: none">Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.
Topic 5	<ul style="list-style-type: none">Project Management: Covers project execution including management principles, organizational structures, and project phases.
Topic 6	<ul style="list-style-type: none">Service Level Management: Covers creating and managing service agreements, including SLAs with measurable metrics, service reporting, customer satisfaction measurement, and continuous improvement processes.
Topic 7	<ul style="list-style-type: none">Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.
Topic 8	<ul style="list-style-type: none">Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.
Topic 9	<ul style="list-style-type: none">Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing contracts, scheduling, spare parts, and contamination control.

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CDFOM Reliable Exam Price & CDFOM Test Answers

VerifiedDumps experts have also developed Certified Data Center Facilities Operations Manager (CDFOM) test simulation software for you to assess and improve yourself. This is especially useful for intensive preparation and revision. It will provide you with an Certified Data Center Facilities Operations Manager (CDFOM) exam environment and will give you real exam EXIN CDFOM questions.

EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q16-Q21):

NEW QUESTION # 16

What is defined by the Recovery Time Objective (RTO)?

- A. The time within which the impacts of not resuming activities would become unacceptable to the organization
- B. The prioritized timeframes for resuming disrupted activities at a specified minimum acceptable capacity
- C. The maximum age of the data to be restored in case of a disaster
- D. The minimum level of service required to be operational again

Answer: B

Explanation:

In organizational resilience and business continuity planning, the Recovery Time Objective (RTO) is a core metric used to determine the acceptable downtime for each business function.

EPI defines RTO as the:

"Targeted duration within which disrupted services or processes must be restored to a minimum acceptable operational level after a disaster." Key points:

* Timeframe for Recovery The RTO identifies how quickly a facility, system, or service must be restored before the outage causes unacceptable consequences.

* Minimum Service Capacity The RTO refers to restoring operations at a minimum acceptable level, not full normal operations.

* Business Impact Analysis (BIA) Output RTO is derived during BIA where criticality and dependencies of business processes are assessed and prioritized.

* Prioritization of Resources RTO informs disaster recovery planning, resource allocation, and restoration sequencing.

Therefore, the correct definition matches:

D - "The prioritized timeframes for resuming disrupted activities at a specified minimum acceptable capacity." Why the other options are incorrect:

- * A describes the MTPD (Maximum Tolerable Period of Disruption).
- * B describes elements of the Minimum Business Continuity Objective (MBCO).
- * C describes the Recovery Point Objective (RPO).

EPI CDFOM-Aligned Reference Concepts

* RTO defines the permitted downtime for a service.

* RTO is linked to minimum acceptable capability after recovery.

* RTO is determined through BIA.

NEW QUESTION # 17

To set up a framework for an effective environmental management system, which standard should be followed?

- A. EU-COC
- B. ISO 14001
- C. ISO 5001
- D. LEED

Answer: B

Explanation:

For environmental management systems (EMS), the internationally recognized and adopted standard is:

ISO 14001 - Environmental Management Systems

ISO 14001 provides a framework for:

- * Environmental policy
- * Environmental impact assessment

- * Sustainability objectives
- * Compliance obligations
- * Environmental performance monitoring
- * Continuous improvement

Why the other options are incorrect:

- * A - EU-COC: Energy efficiency best practices for data centers, not a full EMS.
- * B - ISO 50001: Energy management standard, focusing on energy efficiency only.
- * C - LEED: Building sustainability certification, not a management system.

Thus, D is correct.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- * ISO 14001 is the recognized standard for environmental management systems.
- * Supports sustainability, compliance, and environmental performance improvement.

NEW QUESTION # 18

Who is accountable for the outcome of a project?

- A. The user/customer
- **B. The business**
- C. The project manager
- D. The supplier

Answer: B

Explanation:

In EPI's project management framework, responsibility and accountability are clearly defined. While the project manager is responsible for planning, coordinating, executing, monitoring, and controlling the project, accountability for the outcome rests with the business—the entity that sponsors the project. The business initiates the project, approves its objectives, allocates resources, provides governance, and ultimately benefits from or is impacted by the results. Therefore, success or failure of the project ties directly back to the business rather than the project manager or any other stakeholder.

The project manager has operational responsibility, but the business owns the strategic outcomes, investment risks, and long-term impact. The user/customer contributes requirements and feedback but is not accountable for overall delivery. The supplier delivers contracted components or services but does not own the full project lifecycle or outcome.

EPI emphasizes that accountability must reside with the sponsoring business to avoid gaps in ownership, unclear decision-making, and governance failures. This structure ensures that the project aligns fully with organizational objectives and that decisions support long-term value.

Thus, the correct answer is C - The business.

NEW QUESTION # 19

What is defined by the Recovery Time Objective (RTO)?

- A. The time within which the impacts of not resuming activities would become unacceptable to the organization
- **B. The prioritized timeframes for resuming disrupted activities at a specified minimum acceptable capacity**
- C. The maximum age of the data to be restored in case of a disaster
- D. The minimum level of service required to be operational again

Answer: B

NEW QUESTION # 20

Of the below, which can be used to optimize succession planning?

- A. Relationship with manager
- B. External recruitment
- **C. Career development program**
- D. Disciplinary program

Answer: C

NEW QUESTION # 21

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