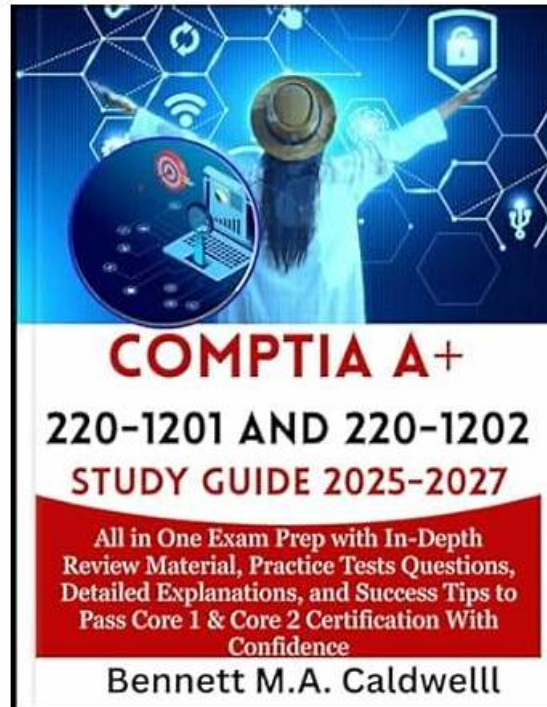


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CompTIA A+ Certification Exam: Core 2 Sample Questions (Q47-Q52):

NEW QUESTION # 47

A user reports that their corporate mobile phone is lost. Which of the following protects the data locally on the phone from unauthorized access?

- A. Degaussing
- B. Antivirus
- C. Password manager
- **D. Remote wipe**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Remote wipe is a mobile device management (MDM) feature that allows administrators to erase data remotely if a device is lost or stolen, preventing unauthorized access to corporate or personal information.

From Quentin Docter - CompTIA A+ Complete Study Guide:

"Remote wipe features enable a device to be cleared of all sensitive data if it is lost or stolen. This is one of the most effective ways to prevent unauthorized access to corporate resources."

NEW QUESTION # 48

A technician is troubleshooting a print spooler that fails to start on a Windows 11 desktop computer. The technician determines the root cause is that required dependencies are failing to run. Which of the following tools is the technician using?

- A. Performance
- B. Startup
- C. Process
- **D. Services**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The Services tool in Windows allows a technician to view service dependencies and status. If the print spooler can't start due to a dependency, Services is the correct tool to inspect and manage them.

From All-in-One Exam Guide:

"The Services console allows technicians to view, start, and configure system services, including setting recovery actions and viewing dependencies."

NEW QUESTION # 49

A small office reported a phishing attack that resulted in a malware infection. A technician is investigating the incident and has verified the following:

- # All endpoints are updated and have the newest EDR signatures.
- # Logs confirm that the malware was quarantined by EDR on one system.
- # The potentially infected machine was reimaged.

Which of the following actions should the technician take next?

- A. Suggest alternate preventative controls that would include more advanced security software
- B. Install network security tools to prevent downloading infected files from the internet
- **C. Discuss the cause of the issue and educate the end user about security hygiene**
- D. Flash the firmware of the router to ensure the integrity of network traffic

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

After containment and remediation, one of the final steps in incident response is user education. Since the root cause was a phishing attack, it is essential to educate users about identifying phishing attempts, safe browsing practices, and how to handle suspicious

communications. This improves overall security posture and helps prevent future incidents.

A: Installing additional tools may be helpful but is a long-term step.

C: Flashing router firmware is not warranted unless the network hardware is known to be compromised.

D: Suggesting more advanced tools might be excessive given that the EDR successfully contained the incident.

Reference:

CompTIA A+ 220-1102 Objective 2.5: Given a scenario, detect, remove, and prevent malware using appropriate tools and methods.

Study Guide Section: Incident response and user education after a security event

NEW QUESTION # 50

A network technician notices that most of the company's network switches are now end-of-life and need to be upgraded. Which of the following should the technician do first?

- A. Approve the change
- B. Implement the change
- C. Schedule the change
- **D. Propose the change**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The first step in the IT change management process is to identify and propose the change. In this case, the technician notices a need (end-of-life network switches), so the appropriate action is to formally propose a change. This proposal would be documented and submitted for approval before any planning or implementation occurs.

According to the CompTIA A+ 220-1102 objectives under Operational Procedures (Domain 4.0), the change management process follows these typical steps:

- * Submit a change request (Propose the change)
- * Review and approval (Approve the change)
- * Planning and scheduling (Schedule the change)
- * Implementation
- * Documentation and review

Therefore, proposing the change is the correct first step in accordance with standard ITIL-based change management practices.

Reference:

CompTIA A+ 220-1102 Objective 4.1: Given a scenario, implement best practices associated with documentation and support systems information management.

Study Guide Section: Change Management Process

NEW QUESTION # 51

A user switches from Linux to Windows and tries to migrate data using an external USB drive. Windows prompts that the device must be formatted. It works fine on Linux. What should the user do?

- **A. Update the file allocation system to exFAT**
- B. Configure Windows firewall to allow data from Linux systems
- C. Apply a firmware update from the PC manufacturer
- D. Replace the cable with Windows-supported hardware

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Windows doesn't natively support many Linux file systems (like ext4). Reformatting to exFAT makes the drive readable/writable on both Linux and Windows.

From All-in-One Exam Guide:

"For cross-platform compatibility, exFAT is recommended as it supports large files and is recognized by Windows, macOS, and Linux (with exFAT drivers)."

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