

# PMO-CP New Practice Materials | Exam PMO-CP Outline



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## PMI PMO-CP Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Establishing the PMO Balanced Scorecard: This module helps PMO managers and performance measurement professionals develop and implement a balanced scorecard for the PMO.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Collecting Stakeholders' Expectations: In this module, PMO managers, project management professionals, and business analysts will learn how to effectively gather and understand the expectations of various stakeholders. This includes identifying key stakeholders, capturing their needs and expectations, and aligning those with the goals of the Project Management Office (PMO).</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Defining the PMO Headcount and Competencies: In this module, PMO managers and HR professionals will focus on determining the appropriate headcount for the PMO and defining the necessary competencies for its staff.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Defining and Balancing the PMO Mix of Functions: This module focuses on helping PMO managers and project management professionals define the appropriate mix of functions for the PMO. It covers how to balance strategic, governance, and support functions within the PMO to ensure it delivers maximum value to the organization.</li></ul>

- Assessing the PMO Maturity and Planning Its Evolution: This module guides PMO managers and strategic planners through the process of assessing the maturity of their PMO.

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### PMI PMO Certified Professional Sample Questions (Q44-Q49):

#### NEW QUESTION # 44

What is the PMO VALUE RING?

- A. A community of PMO professionals.
- B. A type of PMO.
- **C. A methodology for creating, evaluating, and operating PMOs.**
- D. Software for the management of PMOs.

**Answer: C**

Explanation:

The PMO VALUE RING is a comprehensive methodology designed to help organizations create, evaluate, and operate Project Management Offices (PMOs). It is not a software, community, or a type of PMO, but rather a structured approach that provides tools and techniques for optimizing the value that a PMO delivers to its stakeholders.

Methodology Overview: The PMO VALUE RING methodology was developed by the PMO Global Alliance and is used worldwide to ensure that PMOs are aligned with the strategic objectives of their organizations. It guides PMOs through various stages, from inception to maturity, focusing on value generation.

Key Components: The methodology includes tools for assessing stakeholder expectations, defining PMO functions, evaluating performance, and ensuring continuous improvement. It is highly adaptable to different organizational contexts and PMO types.

PMI Reference: The principles of the PMO VALUE RING align with PMI's emphasis on value delivery, stakeholder alignment, and continuous improvement in project management. PMI encourages methodologies that support these goals, such as the PMO VALUE RING.

PMI and PMO VALUE RING Reference:

The PMO VALUE RING methodology is widely recognized and used by PMO professionals to ensure that their PMOs deliver the expected benefits and align with organizational strategy.

#### NEW QUESTION # 45

A PMO is transitioning to a more stakeholder-focused model. Some PMO team members suggest emphasizing technical deliverables like templates and tools, while others propose prioritizing stakeholder satisfaction and value. What does it mean to adopt a 'stakeholder-centric' approach in a PMO?

- **A. Creating experiences that prioritize both stakeholder satisfaction and value**
- B. Restricting the PMO's responsibilities to tactical, process-based tasks
- C. Focusing exclusively on providing technical outputs like tools and templates
- D. Ensuring that only project managers directly interact with the PMO team

**Answer: A**

Explanation:

A stakeholder-centric PMO focuses on delivering value by understanding and meeting stakeholder expectations. This approach goes

beyond providing tools or processes and prioritizes stakeholder satisfaction, emphasizing outcomes that align with organizational and individual needs.

References:

- \* PMI's Pulse of the Profession - Value-focused stakeholder engagement strategies.
- \* Benefits Realization Management: A Practice Guide - Stakeholder alignment for value delivery.

#### NEW QUESTION # 46

The list of functions recommended by the PMO VALUE RING is prioritized based on which indicator?

- A. The probability of stakeholders supporting the work of the PMO.
- B. The probability of the function being successfully performed by the PMO.
- **C. The probability of contribution of the function to the set of expectations of the PMO stakeholders.**
- D. The probability of success of the PMO in relation to the best global practices.

**Answer: C**

Explanation:

Comprehensive Detailed Explanation with All PMI PMO Professional References  
The PMO VALUE RING methodology prioritizes PMO functions by analyzing how well they contribute to fulfilling stakeholder expectations. This approach is based on gathering data from stakeholders to ensure the PMO aligns with organizational goals and delivers maximum value. The prioritized functions are those with the highest probability of meeting stakeholder needs effectively.

#### NEW QUESTION # 47

The PMO VALUE RING has in its database:

- A. 26 potential benefits and 30 potential functions for a PMO.
- B. 15 potential benefits and 26 potential functions for a PMO.
- **C. 30 potential benefits and 26 potential functions for a PMO.**
- D. 50 potential benefits and 40 potential functions for a PMO.

**Answer: C**

Explanation:

The PMO Value Ring methodology, developed to improve the strategic alignment and effectiveness of PMOs, maintains a database containing 30 potential benefits that PMOs can deliver. These benefits help organizations understand the value and impact that a PMO can have on project performance. Additionally, the methodology identifies 26 potential functions that PMOs can perform. These functions range from governance and performance monitoring to resource management and knowledge sharing, allowing organizations to tailor their PMOs based on specific needs and strategic priorities.

#### NEW QUESTION # 48

What does the target/desired maturity level for a function mean?

- **A. It is the level of sophistication desired for the function at the end of the evaluation cycle.**
- B. It is the level of competencies to perform a particular function.
- C. It is the level of sophistication desired for the function at the beginning of the evaluation cycle.
- D. It should always be less than the current maturity level.

**Answer: A**

Explanation:

The target/desired maturity level for a function represents the level of sophistication or performance that the organization aims to achieve by the end of a specific evaluation cycle. This maturity level is set based on the organization's strategic goals, resource capabilities, and the PMO's roadmap for growth.

By defining the desired level of maturity, the organization ensures that it has a clear objective for improvement and can track progress over time. Achieving this level requires addressing gaps in processes, people, and technology.

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