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## Salesforce Data-Cloud-Consultant Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Data Cloud Overview: This topic covers Data Cloud's function, key terminology, business value, typical use cases, the Data Cloud lifecycle, dependencies, and principles of data ethics. These sub-topics provide an overview of Data Cloud's capabilities and applications.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>Segmentation and Insights: This topic defines basic concepts of segmentation and use cases, identifies scenarios for analyzing segment membership, configuring, refining, and maintaining segments within Data Cloud, and differentiating between calculated and streaming insights.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Data Ingestion and Modeling: This topic covers the different transformation capabilities within Data Cloud. It includes describing processes and considerations for data ingestion from various sources, defining, mapping, and modeling data using best practices aligned with identity resolution. Lastly, it discusses using available tools to inspect and validate ingested and modeled data.</li> </ul>

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## Salesforce Certified Data Cloud Consultant Sample Questions (Q145-Q150):

### NEW QUESTION # 145

What does it mean to build a trust-based, first-party data asset?

- A. To obtain competitive data from reliable sources through interviews, surveys, and polls
- B. To provide trusted, first-party data in the Data Cloud Marketplace that follows all compliance regulations
- C. To provide transparency and security for data gathered from individuals who provide consent for its use and receive value in exchange
- D. To ensure opt-in consents are collected for all email marketing as required by law

**Answer: C**

Explanation:

Building a trust-based, first-party data asset means collecting, managing, and activating data from your own customers and prospects in a way that respects their privacy and preferences. It also means providing them with clear and honest information about how you use their data, what benefits they can expect from sharing their data, and how they can control their data. By doing so, you can create a mutually beneficial relationship with your customers, where they trust you to use their data responsibly and ethically, and you can deliver more relevant and personalized experiences to them. A trust-based, first-party data asset can help you improve customer loyalty, retention, and growth, as well as comply with data protection regulations and standards. Reference: Use first-party data for a powerful digital experience, Why first-party data is the key to data privacy, Build a first-party data strategy

### NEW QUESTION # 146

A customer has multiple team members who create segment audiences that work in different time zones. One team member works at the home office in the Pacific time zone, that matches the org Time Zone setting.

Another team member works remotely in the Eastern time zone.

Which user will see their home time zone in the segment and activation schedule areas?

- A. The team member in the Eastern time zone.
- B. Neither team member; Data Cloud shows all schedules in GMT.
- C. Both team members; Data Cloud adjusts the segment and activation schedules to the time zone of the logged-in user
- D. The team member in the Pacific time zone.

**Answer: C**

Explanation:

The correct answer is D, both team members; Data Cloud adjusts the segment and activation schedules to the time zone of the logged-in user. Data Cloud uses the time zone settings of the logged-in user to display the segment and activation schedules. This means that each user will see the schedules in their own home time zone, regardless of the org time zone setting or the location of other team members. This feature helps users to avoid confusion and errors when scheduling segments and activations across different time zones. The other options are incorrect because they do not reflect how Data Cloud handles time zones. The team member in the Pacific time zone will not see the same time zone as the org time zone setting, unless their personal time zone setting matches the org time zone setting. The team member in the Eastern time zone will not see the schedules in the org time zone setting, unless their personal time zone setting matches the org time zone setting. Data Cloud does not show all schedules in GMT, but rather in the user's local time zone. References:

- \* Data Cloud Time Zones
- \* Change default time zones for Users and the organization
- \* Change your time zone settings in Salesforce, Google & Outlook
- \* DateTime field and Time Zone Settings in Salesforce

#### NEW QUESTION # 147

A user needs permissions to access Data Cloud to create, manage, and activate segments, However, the user should not be allowed to created reports or manage data sources.

Which permission set should the consultant assign?

- A. Data Cloud Marketing Manager
- B. Data Cloud user
- C. Data Cloud Marketing Specialist
- D. Data Cloud Data Aware Specialist

**Answer: C**

Explanation:

To grant a user permissions to create, manage, and activate segments without allowing them to create reports or manage data sources, the consultant should assign the Data Cloud Marketing Specialist permission set.

Here's why:

Understanding the Role Requirements :

The user needs access to segment creation, management, and activation.

The user should not have permissions to create reports or manage data sources, which are higher-level administrative tasks.

Why Data Cloud Marketing Specialist?

The Data Cloud Marketing Specialist permission set provides access to segment-related functionalities, including creating, managing, and activating segments.

It excludes permissions for creating reports or managing data sources, aligning perfectly with the stated requirements.

Steps to Assign the Permission Set :

Step 1: Navigate to Setup > Users > Permission Sets in Salesforce.

Step 2: Locate and assign the Data Cloud Marketing Specialist permission set to the user.

Step 3: Verify that the user has the required permissions by testing their access in Data Cloud.

Why Not Other Options?

B). Data Cloud Marketing Manager: This permission set includes broader permissions, such as managing campaigns and audiences, which are not required for this role.

C). Data Cloud Data Aware Specialist: This role focuses on data ingestion and transformation, not segment management.

D). Data Cloud User: This is a basic permission set that provides limited access and does not include segment management capabilities.

By assigning the Data Cloud Marketing Specialist permission set, the consultant ensures that the user has the necessary permissions without overextending their access.

#### NEW QUESTION # 148

A consultant is ingesting a list of employees from their human resources database that they want to segment on.

Which data stream category should the consultant choose when ingesting this data?

- A. Other Data
- B. Profile Data
- C. Engagement Data
- D. Contact Data

**Answer: A**

Explanation:

Categories of Data Streams:

Profile Data: Customer profiles and demographic information.

Contact Data: Contact points like email and phone numbers.

Other Data: Miscellaneous data that doesn't fit into the other categories.

Engagement Data: Interactions and behavioral data.

Reference: Salesforce Data Stream Categories

Ingesting Employee Data:

Employee data typically doesn't fit into profile, contact, or engagement categories meant for customer data.

"Other Data" is appropriate for non-customer-specific data like employee information.

Reference: Salesforce Data Ingestion Guide

Steps to Ingest Employee Data:

Navigate to the data ingestion settings in Salesforce Data Cloud.

Select "Create New Data Stream" and choose the "Other Data" category.

Map the fields from the HR database to the corresponding fields in Data Cloud.

Reference: Salesforce Data Ingestion Tutorial

Practical Application:

Example: A company ingests employee data to segment internal communications or analyze workforce metrics.

Choosing the "Other Data" category ensures that this non-customer data is correctly managed and utilized.

Reference: Salesforce Data Management Case Studies

**NEW QUESTION # 149**

What is a reason to create a formula when ingesting a data stream?

- A. To add a unique external identifier to an existing ruleset
- B. To concatenate files so they are ingested in the correct sequence
- **C. To transform a date-time field into a date field for use in data mapping**
- D. To remove duplicate rows of data from the data stream

**Answer: C**

Explanation:

Creating a formula during data stream ingestion is often done to manipulate or transform data fields to meet specific requirements. In this case, the most common reason is to transform a date-time field into a date field for use in data mapping. Here's why:

Understanding the Requirement

When ingesting data into Salesforce Data Cloud, certain fields may need to be transformed to align with the target data model.

For example, a date-time field (e.g., "2023-10-05T14:30:00Z") may need to be converted into a date field (e.g., "2023-10-05") for proper mapping and analysis.

Why Transform a Date-Time Field into a Date Field?

Data Mapping Compatibility :

Some data models or downstream systems may only accept date fields (without the time component).

Transforming the field ensures compatibility and avoids errors during ingestion or activation.

Simplified Analysis :

Removing the time component simplifies analysis and reporting, especially when working with daily trends or aggregations.

Standardization :

Converting date-time fields into consistent date formats ensures uniformity across datasets.

Steps to Implement This Solution

Step 1: Identify the Date-Time Field

During the data stream setup, identify the field that contains the date-time value (e.g., "Order\_Date\_Time").

Step 2: Create a Formula Field

Use the Formula Field option in the data stream configuration to create a new field.

Apply a transformation function (e.g., DATE() or equivalent) to extract the date portion from the date-time field.

Step 3: Map the Transformed Field

Map the newly created date field to the corresponding field in the target data model (e.g., Unified Profile or Data Lake Object).

Step 4: Validate the Transformation

Test the data stream to ensure the transformation works correctly and the date field is properly ingested.

Why Not Other Options?

A). To concatenate files so they are ingested in the correct sequence :Concatenation is not a typical use case for formulas during

The primary reason to create a formula when ingesting a data stream is to transform a date-time field into a date field for use in data mapping . This ensures compatibility, simplifies analysis, and standardizes the data for downstream use.

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