

100% Pass Quiz CIS-SM - Updated Well Certified Implementation Specialist - Service Mapping Prep



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The CIS-SM exam covers topics such as the Service Mapping approach, data sources, service modeling, and troubleshooting. It also tests the candidate's understanding of how Service Mapping can improve IT business process workflows, increase efficiency and optimize service delivery. CIS-SM Exam is comprehensive and requires a deep understanding of Service Mapping concepts, hands-on experience, and extensive knowledge of network topology and protocols.

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Achieving the CIS-SM Certification demonstrates that an individual has a thorough understanding of Service Mapping in ServiceNow and is capable of implementing and managing the application in a production environment. Certified Implementation Specialist - Service Mapping certification is recognized globally and is highly valued by employers, making it an excellent career advancement opportunity for IT professionals.

ServiceNow is a leading provider of cloud-based IT service management software. The company offers a wide range of solutions to help organizations manage their IT operations efficiently. One such solution is Service Mapping. Service Mapping is a module of ServiceNow that helps organizations identify and map the dependencies between services, servers, and applications. ServiceNow Certified Implementation Specialist in Service Mapping (CIS-SM) is a certification that validates a person's knowledge and expertise in implementing Service Mapping in ServiceNow.

ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q13-Q18):

NEW QUESTION # 13

In the following image of the Discovery Log, the green S represents which one of the following?

- A. A library in an Identification Section of a pattern
- B. A step in an Identification Section of a pattern
- C. A step in the Connection Section of a pattern
- D. A library in the Connection Section of a pattern

Answer: C

NEW QUESTION # 14

From the Service Mapping service map, which one of the following best describes the difference between the options Resume discovery and Run discovery?

- A. Resume discovery discovers the entire service map while Run discovery discovers part of the service map
- B. **Resume discovery discovers part of the service map while Run discovery discovers the entire service map**
- C. Resume discovery continues a canceled discovery while Run discovery discovers part of the service map
- D. Resume discovery and Run discovery are functionally identical

Answer: B

NEW QUESTION # 15

You have run Service Mapping discovery against a customer service and discovered the CI in the image. The customer indicates that Apache should have an outgoing connection to Tomcat. Which one of the following could be the issue?

- A. Credentials are not configured for Tomcat.
- B. No Tomcat CI Type is defined.
- C. **No Connection Section is defined for Apache to Tomcat.**
- D. No Identification Rule is defined for Tomcat.
- E. Process is offline for Tomcat.

Answer: C

NEW QUESTION # 16

Predictive Intelligence provides which one of the following benefits?

- A. Shows CI suggestions for Dynamic CI Groups
- B. **Helps reduce noise from traffic-based connections**
- C. Detects performance problems in application mapping
- D. Suggests which application services need pattern extensions

Answer: B

NEW QUESTION # 17

Which of the following reasons would a prospect consider purchasing ServiceNow Event Management? (Choose three.)

- A. **Provide software deployment capabilities to patch problem infrastructure.**
- B. **Consolidate events from disparate monitoring tools into a consolidated central system**
- C. **Determine impacted services from a given event/alert.**
- D. Provide state of the art monitoring capabilities across a wide array of different types of infrastructure.
- E. Automatically generate incidents for certain classes of alerts.

Answer: A,B,C

NEW QUESTION # 18

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