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you consolidate related knowledge and let you be well ready for Salesforce certification AP-211 exam

Salesforce Health Cloud Accredited Professional Sample Questions (Q21-Q26):

NEW QUESTION # 21

A UX designer wants to change the formatting of an OmniStudio FlexCard field element to have a font of Times New Roman with a red color.

What are two ways the designer should make the changes?

Choose 2 answers

- A. Make edits to Field Properties.
- B. Made edits to Setup Panel.
- C. Make edits to Field Style.
- D. write custom CSS,

Answer: C,D

Explanation:

In OmniStudio FlexCards, when you want to change the visual styling of a field element (e.g., font type, font color, formatting), you have two main options:

A . Write custom CSS

OmniStudio FlexCards allow applying custom CSS classes for fine-grained control of styles.

This is how you can specify a font like Times New Roman or apply a red color.

B . Make edits to Field Style

The Field Style editor within the FlexCard Designer lets you directly configure basic styling properties (like text color, background, alignment, etc.) without needing custom CSS.

Why not the others?

C . Make edits to Setup Panel - The Setup Panel is for data source, conditions, and layout configuration, not for styling individual fields.

D . Make edits to Field Properties - Field Properties are used to configure which data is displayed and how it behaves (like label, formatting rules, or conditional display), but styling is handled through Field Style or CSS, not properties.

Salesforce OmniStudio Reference:

Salesforce OmniStudio FlexCard Designer Guide

"You can use the Field Style editor to set basic styles, such as font color and alignment."

"For advanced customization, apply custom CSS classes to field elements."

NEW QUESTION # 22

A payer needs to manage requests for concurrent review of prior authorizations within Health Cloud and wants to use out-of-the-box record types and page layouts for prior However, the payer's Salesforce administrator does not see any preconfigured record types or page layouts for prior authorizations in the payer's Salesforce org.

What should a consultant recommend to the Salesforce administrator to expedite implementation?

- A. Install the Health Cloud Claims unmanaged package.
- B. Install the Health Cloud Care Request Extensions package.
- C. install an AppExchange prior authorization package.
- D. Build custom page layouts and record types to support the requirement.

Answer: B

Explanation:

* Preconfigured Prior Authorization Objects:

Exact Extract:

"The Health Cloud Care Request Extensions package provides out-of-the-box record types, page layouts, and flows for prior authorizations and other payer workflows." Reference:

* Other Options:

Claims unmanaged package is not for prior authorizations.

Building custom layouts is not necessary when a packaged solution exists.

AppExchange prior authorization packages are not officially supported for core Health Cloud prior auth workflows.

NEW QUESTION # 23

An administrator for Bloomington Caregivers has added an Enhanced Timeline to an existing Patient Lightning page showing patient interactions, including records from a custom object developed to track caregiver preferences. What else should the administrator complete post deployment of the enhanced timeline?

- A. Assign the users permissions to be able to view the Timeline before adding It to the Timeline component.
- B. Add the Timeline component to the Patient Lightning page and select the Timeline.
- C. Add the custom object to the Timeline after deployment, then add it to the Timeline component.
- D. Add the Timeline component to the Patient Lightning page and activate the Timeline.

Answer: C

Explanation:

After deploying Enhanced Timeline, you must register the custom object to the Timeline before it will appear in the Timeline component on the Lightning page.

Extract:

"Add new objects to the Timeline after deployment in setup, then update the Timeline component to include them" (Source: Administer Health Cloud - Enhanced Timeline)

NEW QUESTION # 24

What are three requirements for implementing patients or members in Health Cloud?
Choose 3 answers

- A. Ensure the Account is the Parent to Household Accounts.
- B. Ensure 1-to-1 Account to Contact relationship.
- C. Ensure the Parent Account field is blank.
- D. Ensure the Person Account object Is used.
- E. Ensure the Parent Contact object is blank.

Answer: A,B,D

NEW QUESTION # 25

Bloomington Caregivers has set up Health Cloud and needs to analyze patient referrals through Salesforce reports and dashboards. Which Health Cloud unmanaged package should a consultant recommend to deliver a prebuilt dashboard and reports?

- A. Health Cloud Network Management Reports
- B. Health Cloud Member Referral Management Reports
- C. Health Cloud Referral Management Reports
- D. Health Cloud Reports for Patient Referral Management

Answer: D

Explanation:

* The Health Cloud Reports for Patient Referral Management unmanaged package provides prebuilt reports and dashboards to analyze referrals.

Extract:

"The Health Cloud Reports for Patient Referral Management unmanaged package includes reports and dashboards that help track patient referrals in Salesforce." (Source: Administer Health Cloud - Reports and Dashboards)

* Other options are either not standard package names or do not match referral reporting.

NEW QUESTION # 26

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