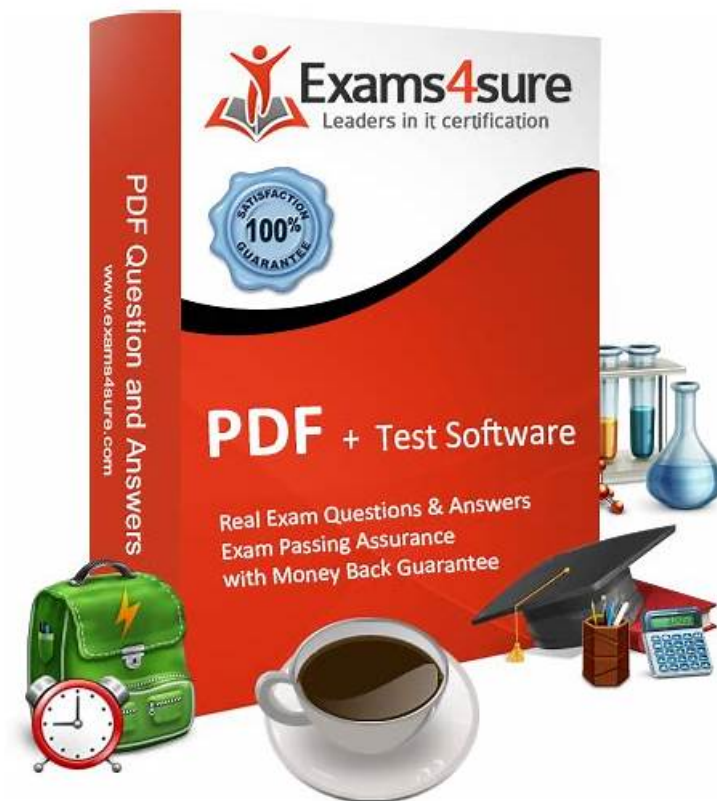


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Salesforce Certified Slack Administrator Sample Questions (Q142-Q147):

NEW QUESTION # 142

You provide channel strategy recommendations to your organization and want to ensure the right level of information visibility. In which situation would a private channel best suit the needs of the teams involved?

- A. Your organization is globally distributed and would like to create a channel specific to events occurring at your organization's headquarters location.
- **B. A team of human resources members and hiring team members need to have an ongoing discussion regarding an open role, including discussion of role requirements, compensation, and candidate information.**
- C. A cross-functional team would like to explore new ideas for providing customer value on a new product line.
- D. A team within your organization has announced that they're kicking off a new project and will need a channel to collaborate.

Answer: B

Explanation:

Slack recommends:

"Private channels are best for sensitive discussions such as hiring, compensation, or any confidential information that should not be visible to all workspace members." Projects (B), brainstorming (C), and event announcements (D) are usually better suited for public channels to maximize visibility.

(Reference: Slack Administration Study Guide - When to Use Private Channels)

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NEW QUESTION # 143

You're an Org Admin for a global organization operating in multiple time zones. In your org-wide #help-slack channel, members report they are receiving notifications outside of their working hours from other members operating in different time zones. In addition to recommending Do Not Disturb (DND) preferences, how can you help promote a digital HQ at your organization and ensure that members are receiving notifications only during working hours?

(Select the best answer.)

- A. Enable members to set reminders for themselves to send the message during shared working hours.
- B. Enable members to view a recipient's local time within their profile before sending a message.
- **C. Enable members to use the Scheduled Send feature so that messages can be sent during shared working hours.**
- D. Enable members to set their profile status to Away whenever they are not online.

Answer: C

Explanation:

Slack recommends using the Scheduled Send feature to respect teammates' working hours:

"The Scheduled Send feature allows members to compose a message now and schedule it to be delivered during the recipient's preferred working hours." While viewing someone's local time (C) is helpful, Scheduled Send (B) directly solves the problem by deferring the notification appropriately. Setting reminders (D) or Away statuses (A) do not proactively delay messages.

(Reference: Slack Administration Study Guide - Respecting Work-Life Balance in Global Teams)

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NEW QUESTION # 144

A finance team wants to nominate a team member to be a Slack Workspace Admin.

Which team member's prior experience would make them the optimal candidate for this role?

(Select the best answer)

- A. The candidate worked closely with the finance team to set up and request Slack Connect channels with external partners. They also helped design the process for approving Slack Connect channel requests at the company.
- B. The candidate relies on Slack in their day-to-day role and frequently asks the IT team questions about Slack features.
- **C. The candidate encourages Slack etiquette in channels and frequently answers Slack-related questions from colleagues. They provide feedback to the current Workspace Admins on Slack settings and policies at the company.**
- D. The candidate has experience creating custom integrations to improve the onboarding process for the company's new hires.

Answer: C

Explanation:

Slack recommends that:

"Workspace Admins should be knowledgeable about Slack best practices, support user adoption, enforce etiquette, and provide feedback on policies." The candidate in A already demonstrates leadership in Slack usage, policy understanding, and peer support.

B focuses on technical integration (more developer-like), C focuses on Slack Connect specifics (not general admin readiness), and D describes a user who needs support rather than offering it.

(Reference: Slack Administration Study Guide - Choosing Workspace Admins)

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NEW QUESTION # 145

You're a Primary Org Owner for a bank's Slack Enterprise Grid.

Your compliance team is concerned that customer service employees may accidentally share sensitive information like account numbers.

What recommendation should you make?

- **A. Integrate with a Data Loss Protection (DLP) provider to remove sensitive data shared in Slack.**
- B. Install an eDiscovery app to log all message content in the channel, and maintain a record of all sensitive content shared.
- C. Designate one admin per channel to monitor and report sensitive data to the compliance team.
- D. Build a bot that will message members and ask them to remove sensitive customer data in the event that it is shared.

Answer: A

Explanation:

Slack's compliance and security guidance states:

"A Data Loss Prevention (DLP) integration actively monitors Slack messages and files for sensitive information, and can block, quarantine, or delete data according to your compliance policies." eDiscovery (A) archives content but doesn't prevent exposure.

Bots (C) are reactive, not proactive. Manual monitoring by admins (D) is inefficient and error-prone.

(Reference: Slack Administration Study Guide - Integrating DLP Solutions with Slack)

NEW QUESTION # 146

You're an Org Owner for your company's Slack Enterprise Grid org. Your team wants to add standardized user attributes to members' profiles using existing Identity Provider (IdP) data.

What is the best method to enable this process?

(Select the best answer.)

- A. Use the Custom Profile API to sync attributes to your analytics dashboard.
- B. Use the Analytics API to sync attributes to your analytics dashboard.
- **C. Use the SCIM API to sync attributes to your member profiles.**
- D. Create custom profile fields for members to add standard attributes to their profile.

Answer: C

Explanation:

Slack's SCIM API documentation states:

"SCIM provisioning can be used to sync user attributes, like department, title, and location, from an Identity Provider to Slack profiles." Analytics API (A) and Custom Profile API (C) focus on reporting or manual updates, not syncing at scale.

Manual field creation (D) does not automate the syncing.

(Reference: Slack Administration Study Guide - SCIM Attribute Syncing)

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NEW QUESTION # 147

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