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SAP

C_BCSCX_2502

ExamName: SAP Certified Associate - Positioning SAP Business Suite via SAP Customer Experience Solutions

Exam Version: 7.0

Questions & Answers Sample PDF

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Page 1 of 4

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SAP C_BCSCX_2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.

Topic 2	<ul style="list-style-type: none"> • Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.
Topic 3	<ul style="list-style-type: none"> • Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.

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SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q29-Q34):

NEW QUESTION # 29

Which SAP solutions help to drive profitable growth by pairing SAP Customer Experience and SAP Business Technology Platform?
Note: There are 3 correct answers to this question.

- A. SAP Analytics Cloud
- B. SAP Cloud ALM
- C. SAP Successfactors
- D. SAP Customer Data Cloud

Answer: A,B,D

NEW QUESTION # 30

Which SAP CX solution would you position to process customer issues?

- A. SAP Customer Data Cloud
- B. SAP Sales Cloud Version 2
- C. SAP Emarsys
- D. SAP Service Cloud Version 2

Answer: D

NEW QUESTION # 31

In what ways can SAP CX AI toolkit optimize businesses?

Note: There are 3 correct answers to this question.

- A. By generating engaging content for banners, social media posts, and blog posts
- B. By integrating with non-SAP systems
- C. By automatically generating and managing product attributes from existing descriptions
- D. By supporting edge computing scenarios

- E. By providing visual search options to transform the shopping experience for customers

Answer: A,C,E

NEW QUESTION # 32

What can companies who unlock the SAP Customer Experience value potential with Clean Core expect?

Note: There are 3 correct answers to this question.

- A. Better process execution through improved data quality
- B. Efficient operations of IT security and efficiency
- C. Data quality and consistency challenges
- D. Complex and costly upgrades from custom extensions
- E. Rapid, continuous innovation by running the latest software version

Answer: A,B,E

NEW QUESTION # 33

Your customer is looking for a solution that can be used on a mobile device to execute a guided selling process.

Which SAP Customer Experience solution would you recommend?

- A. SAP Emarsys
- B. SAP Customer Data Platform
- C. SAP Commerce Cloud
- D. SAP Sales Cloud Version 2

Answer: D

NEW QUESTION # 34

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