

Free PDF Quiz ServiceNow - Newest CIS-HR - Pass Certified Implementation Specialist-Human Resources Guide



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Our CIS-HR learning quiz can be downloaded for free trial before purchase, which allows you to understand our sample questions and software usage. It will also enable you to make a decision based on your own needs. And we have organized a group of professionals to revise our CIS-HR Preparation materials, according to the examination status and trend changes. The simple and easy-to-understand language of CIS-HR exam questions frees any learner from studying difficulties.

ServiceNow is a cloud-based platform that offers a wide range of services to businesses of all sizes. Its Human Resources module is designed to help organizations manage their employee data, provide a self-service portal, and automate HR processes. To ensure that professionals can effectively implement and manage the HR module, ServiceNow offers the CIS-HR (Certified Implementation Specialist-Human Resources) certification exam.

Achieving the ServiceNow CIS-HR certification can be an important milestone for HR professionals who work with the ServiceNow platform. Certified Implementation Specialist-Human Resources certification can help individuals demonstrate their expertise and commitment to the field of HR. It can also help individuals advance their careers and increase their earning potential. Additionally, organizations that employ ServiceNow HR specialists may prefer to hire individuals who have obtained the CIS-HR Certification, as it demonstrates a level of proficiency with the platform.

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The CIS-HR exam consists of 60 multiple-choice questions that must be completed in 90 minutes. CIS-HR exam covers a wide range of topics related to HR processes and workflows, such as HR service delivery models, HR case management, employee onboarding and offboarding, and HR service catalog management. CIS-HR Exam is administered by ServiceNow and can be taken at any authorized testing center.

ServiceNow Certified Implementation Specialist-Human Resources Sample Questions (Q98-Q103):

NEW QUESTION # 98

Which application is used to analyze trends, patterns, and data on the Team Insights page?

- **A. Manager Hub**
- B. HR Integrations
- C. Lifecycle Events
- D. Employee Center

Answer: A

Explanation:

The Manager Hub application is specifically designed to provide managers with a consolidated view of their team's data, tasks, and developmental needs. A key feature of this application is the Team Insights page, which allows managers to analyze trends, patterns, and critical data points related to their direct reports.

Unlike the standard Employee Center, which focuses on employee self-service, Manager Hub empowers leadership with actionable intelligence. It aggregates information from various HRSD components, such as Journey Accelerator and Learning Posts, to highlight areas requiring attention, such as overdue tasks or pending approvals. This centralized visibility helps managers make informed decisions, track team sentiment, and ensure that employee transitions or development plans are progressing efficiently, ultimately improving overall team performance and engagement.

NEW QUESTION # 99

After the HR Admin [sn_hr_core.admin] role has been removed from the Admin role, how may a user with only the Admin role add members to HR groups?

- A. The Admin must impersonate an HR Admin to add members to HR groups.
- **B. The Admin can no longer add members to HR groups.**
- C. The Admin follows the same process as with any group membership change.
- D. The Admin must elevate their role to security_admin to add members to HR groups.

Answer: B

Explanation:

Explanation/Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/t_HRRemoveAdminRole.html

NEW QUESTION # 100

Which application is used to send prompts to managers and employees in their flow of work?

- **A. Proactive Prompts**
- B. HR Performance Analytics
- C. HR Integrations
- D. Lifecycle Events

Answer: A

Explanation:

Comprehensive and Detailed 100 to 150 words of Explanation From ServiceNow Human Resources topics:

Proactive Prompts is a feature designed to drive employee engagement and productivity by delivering timely, relevant notifications directly to managers and employees within their natural flow of work. Instead of requiring users to manually search for tasks or information, this application pushes alerts and calls-to-action to common interfaces like the Employee Center or integrated collaboration tools like Microsoft Teams. These prompts can be configured to remind employees to complete surveys, update their profiles, or finish required training. For managers, it can signal pending approvals or upcoming team milestones. By surfacing these "nudges" where users are already working, Proactive Prompts significantly reduces the administrative burden on HR and ensures higher completion rates for critical tasks, creating a more seamless and intuitive employee experience.

NEW QUESTION # 101

If "Advanced" is selected for an Activity Set Trigger Condition, what additional field(s) become visible?

- A. Date offset type

- B. Activity Type
- C. Trigger script
- D. Activity set dependencies

Answer: C

Explanation:

In Lifecycle Events, Activity Set Trigger Conditions determine when a specific phase of the employee journey begins. While many trigger conditions are simple (e.g., "Immediate" or "Date-based"), selecting the Advanced option allows for highly complex logic. Upon selecting "Advanced," the system reveals the Trigger script field, which provides a script editor for administrators to write custom JavaScript. This script must return a boolean true for the activity set to fire. This is particularly useful for enterprise-scale organizations with unique requirements that cannot be met by standard conditions—such as waiting for a specific value in an external integrated system or checking complex multi-table relationships before initiating the next set of onboarding or offboarding tasks.

NEW QUESTION # 102

The Knowledge bases searched for the Knowledge results section on an HR Case are determined by what?

- A. Contextual Search configuration
- B. HR Service configuration
- C. HR Criteria configuration
- D. Knowledge Management configuration

Answer: C

NEW QUESTION # 103

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