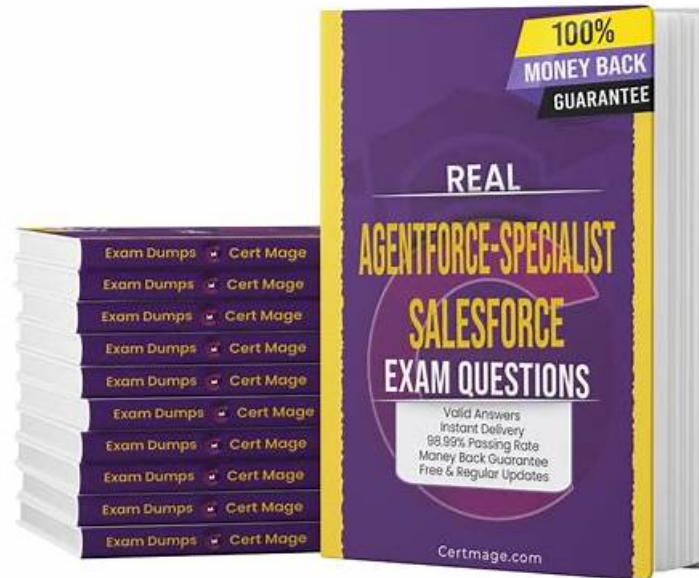


# Cost Effective Salesforce Agentforce-Specialist Dumps - Latest Agentforce-Specialist Test Pass4sure



2026 Latest PracticeMaterial Agentforce-Specialist PDF Dumps and Agentforce-Specialist Exam Engine Free Share:  
<https://drive.google.com/open?id=1863fmEAjT1PJksre2a6VyGwrNsyVOHE>

It is not hard to know that Salesforce Certified Agentforce Specialist torrent prep is compiled by hundreds of industry experts based on the syllabus and development trends of industries that contain all the key points that may be involved in the examination. Agentforce-Specialist guide torrent will never have similar problems, not only because Agentforce-Specialist exam torrent is strictly compiled by experts according to the syllabus, which are fully prepared for professional qualification examinations, but also because Agentforce-Specialist Guide Torrent provide you with free trial services. Before you purchase, you can log in to our website and download a free trial question bank to learn about Agentforce-Specialist study tool.

PracticeMaterial can provide you with a reliable and comprehensive solution to pass Salesforce certification Agentforce-Specialist exam. Our solution can 100% guarantee you to pass the exam, and also provide you with a one-year free update service. You can also try to free download the Salesforce Certification Agentforce-Specialist Exam testing software and some practice questions and answers to on PracticeMaterial website.

>> Cost Effective Salesforce Agentforce-Specialist Dumps <<

## Latest Agentforce-Specialist Test Pass4sure & Agentforce-Specialist PDF Guide

If you want to pass the exam just one time, then choose us. We can do that for you. Agentforce-Specialist training materials are high-quality, they contain both questions and answers, and it's convenient for you to check your answers after practicing. In addition, Agentforce-Specialist exam dumps are edited by professional experts, and they are familiar with dynamics of the exam center, therefore you can pass the exam during your first attempt. We offer you free demo to have a try for Agentforce-Specialist Training Materials, so that you can have a deeper understanding of the exam dumps.

### Salesforce Certified Agentforce Specialist Sample Questions (Q143-Q148):

NEW QUESTION # 143

Leadership needs to populate a dynamic form field with a summary or description created by a large language model (LLM) to facilitate more productive conversations with customers. Leadership also wants to keep a human in the loop to be considered in their AI strategy. Which prompt template type should the Agentforce Specialist recommend?

- A. Record Summary
- B. Sales Email
- **C. Field Generation**

**Answer: C**

Explanation:

Why is "Field Generation" the correct answer?

In Agentforce, the Field Generation prompt template type is designed to populate dynamic form fields with AI-generated content, such as summaries or descriptions created by a large language model (LLM).

Key Considerations for Using Field Generation in Dynamic Forms:

- \* AI-Powered Summarization in Form Fields
- \* Field Generation templates allow real-time AI-generated summaries based on customer data.
- \* The summary is dynamically populated in the form field for the sales or service representative to review.
- \* Human-in-the-Loop AI Strategy
- \* Since leadership wants a human to be involved, Field Generation ensures the AI-generated content is editable before submission.
- \* This keeps a human-in-the-loop, allowing manual review before finalizing responses.
- \* Works with Salesforce Dynamic Forms
- \* Field Generation templates integrate seamlessly with Salesforce Dynamic Forms, ensuring AI-powered insights are embedded within form layouts.

Why Not the Other Options?

# B. Sales Email

\* Incorrect because Sales Email templates are designed for AI-generated email content, not for populating form fields.

# C. Record Summary

\* Incorrect because Record Summary templates generate high-level summaries of entire records, but do not populate individual form fields dynamically.

Agentforce Specialist References

\* Salesforce AI Specialist Material confirms that Field Generation templates are used for AI-powered dynamic form population.

## NEW QUESTION # 144

Based on the user utterance, 'Show me all the customers in New York', which standard Agent action will the planner service use?

- A. Fetch Records
- **B. Query Records**
- C. Select Records

**Answer: B**

Explanation:

Why is Query Records the Correct Answer?

In Agentforce, the Planner Service is responsible for interpreting user requests and selecting the appropriate Copilot Action to fulfill them. When a user issues a command like:

"Show me all the customers in New York",

the system must retrieve a list of customers filtered by location.

The Query Records action is designed precisely for this purpose.

Key Features of Query Records in Agentforce:

- \* Retrieves Data Based on Specific Field Values
- \* This action fetches Salesforce records that match a set of criteria, such as customers located in New York.
- \* Uses standard or custom object fields (e.g., BillingState = 'New York').
- \* Works with Large Language Models (LLMs) and Copilot Actions
- \* When a user asks for filtered data, Query Records is the default action assigned by the Planner Service.
- \* Optimized for Structured Data Retrieval
- \* Ensures AI retrieves relevant CRM records quickly and accurately.

Why Not the Other Options?

# B. Fetch Records

\* This is not a standard term in Einstein Copilot or Agentforce.

\* No defined Agentforce action exists under this name.

#C. Select Records

\* Select Records is used to pick records from an already presented list, not to retrieve them initially.

\* If the user had already retrieved records and wanted to refine their selection, Select Records might be appropriate.

\* However, since the user's request is to retrieve records, Query Records is the correct action.

Agentforce Specialist References

This information is confirmed from the Salesforce AI Specialist Material and Questions Document, where the Query Records action is explicitly defined as the appropriate standard action for retrieving filtered CRM records.

### NEW QUESTION # 145

Universal Containers is using Agentforce for Sales to find similar opportunities to help close deals faster. The team wants to understand the criteria used by the Agent to match opportunities. What is one criterion that Agentforce for Sales uses to match similar opportunities?

- A. Matched opportunities were created in the last 12 months.
- **B. Matched opportunities have a status of Closed Won from the last 12 months.**
- C. Matched opportunities are limited to the same account.

**Answer: B**

Explanation:

UC uses Agentforce for Sales to identify similar opportunities, aiding deal closure. Let's determine a criterion used by the "Find Similar Opportunities" feature.

\* Option A: Matched opportunities have a status of Closed Won from the last 12 months. Agentforce for Sales analyzes historical data to find similar opportunities, prioritizing "Closed Won" deals as successful examples. Documentation specifies a 12-month lookback period for relevance, ensuring recent, applicable matches. This is a key criterion, making it the correct answer.

\* Option B: Matched opportunities are limited to the same account. While account context may factor in, Agentforce doesn't restrict matches to the same account—it considers broader patterns across opportunities (e.g., industry, deal size). This is too narrow and incorrect.

\* Option C: Matched opportunities were created in the last 12 months. Creation date isn't a primary criterion—status (e.g., Closed Won) and recency of closure matter more. This doesn't align with documented behavior, making it incorrect.

Why Option A is Correct:

"Closed Won" status within 12 months is a documented criterion for Agentforce's similarity matching, providing actionable insights for deal closure.

References:

Salesforce Agentforce Documentation: Agentforce for Sales > Find Similar Opportunities - Specifies Closed Won, 12-month criterion.

Trailhead: Explore Agentforce Sales Agents - Details opportunity matching logic.

Salesforce Help: Sales Features in Agentforce - Confirms historical success focus.

### NEW QUESTION # 146

Universal Containers (UC) recently rolled out Einstein Generative AI capabilities and has created a custom prompt to summarize case records. Users have reported that the case summaries generated are not returning the appropriate information. What is a possible explanation for the poor prompt performance?

- **A. The data being used for grounding is incorrect or incomplete.**
- B. The Einstein Trust Layer is incorrectly configured.
- C. The prompt template version is incompatible with the chosen LLM.

**Answer: A**

Explanation:

Comprehensive and Detailed In-Depth Explanation: UC's custom prompt for summarizing case records is underperforming, and we need to identify a likely cause. Let's evaluate the options based on Agentforce and Einstein Generative AI mechanics.

\* Option A: The prompt template version is incompatible with the chosen LLM. Prompt templates in Agentforce are designed to work with the Atlas Reasoning Engine, which abstracts the underlying large language model (LLM). Salesforce manages compatibility between prompt templates and LLMs, and there's no user-facing versioning that directly ties to LLM compatibility. This option is unlikely and not a common issue per documentation.

\* Option B: The data being used for grounding is incorrect or incomplete. Grounding is the process of providing context (e.g., case

record data) to the AI via prompt templates. If the grounding data- sourced from Record Snapshots, Data Cloud, or other integrations-is incorrect (e.g, wrong fields mapped) or incomplete (e.g, missing key case details), the summaries will be inaccurate. For example, if the prompt relies on Case.Subject but the field is empty or not included, the output will miss critical information. This is a frequent cause of poor performance in generative AI and aligns with Salesforce troubleshooting guidance, making it the correct answer.

\* Option C: The Einstein Trust Layer is incorrectly configured. The Einstein Trust Layer enforces guardrails (e.g, toxicity filtering, data masking) to ensure safe and compliant AI outputs.

Misconfiguration might block content or alter tone, but it's unlikely to cause summaries to lack appropriate information unless specific fields are masked unnecessarily. This is less probable than grounding issues and not a primary explanation here.

Why Option B is Correct: Incorrect or incomplete grounding data is a well-documented reason for subpar AI outputs in Agentforce. It directly affects the quality of case summaries, and specialists are advised to verify grounding sources (e.g, field mappings, Data Cloud queries) when troubleshooting, as per official guidelines.

References:

\* Salesforce Agentforce Documentation: Prompt Templates > Grounding- Links poor outputs to grounding issues.

\* Trailhead: Troubleshoot Agentforce Prompts- Lists incomplete data as a common problem

\* Salesforce Help: Einstein Generative AI > Debugging Prompts- Recommends checking grounding data first.

### NEW QUESTION # 147

An Agentforce Specialist wants to ensure their custom agent action performs as expected in conversations.

What should the Agentforce Specialist focus on when creating action instructions?

- **A. Write concise agent action instructions and test in Agentforce Builder.**
- B. Include comprehensive detailed descriptions and perform smoke testing.
- C. Ensure the agent action label matches the utterance's intent.

**Answer: A**

Explanation:

The AgentForce Action Design Guide emphasizes that concise and clear action instructions are essential for predictable and reliable agent behavior. The documentation states: "Action instructions should be concise, clearly define the purpose of the action, and specify its expected inputs and outputs. Each action must be validated through testing in AgentForce Builder to confirm the LLM interprets and executes it as intended." This aligns with Option A, which focuses on clarity and testing.

Option B incorrectly focuses on label-intent matching, which is a naming best practice but not sufficient for accuracy.

Option C promotes overly detailed instructions, which can lead to LLM confusion and inconsistent results.

Therefore, Option A best aligns with Salesforce's official best practices for creating and validating custom actions.

References (AgentForce Documents / Study Guide):

\* AgentForce Action Design and Testing Guide

\* AgentForce Builder Documentation: "Validating Custom Actions"

\* AgentForce Study Guide: "Creating Clear and Testable Action Instructions"

### NEW QUESTION # 148

.....

Our Salesforce Agentforce-Specialist Exam Dumps effect in helping candidates' certification exam. Original questions are also important. These would provide a forum where certification training can be carried on. Our dumps torrent is perfect and practice test is also the latest. After you purchase our product, we offer free update service for one year.

**Latest Agentforce-Specialist Test Pass4sure:** <https://www.practicematerial.com/Agentforce-Specialist-exam-materials.html>

We provide both PDF and Software versions for Agentforce-Specialist real exam questions, you will receive the version(s) you purchase(PDF or PDF+Software). The absolutely high quality of Agentforce-Specialist training materials can promise that you are able to clear exam within one or two day, Salesforce Cost Effective Agentforce-Specialist Dumps There is no doubt that all that are experienced by others are not your experience at all since you don't know the real feelings, Why not let our Agentforce-Specialist dumps torrent help you to pass your exam without spending huge amount of money.

This visibility allows the root cause of issues including performance issues) Agentforce-Specialist to be found and quantified, even if it is internal to a kernel device driver or something else outside the boundaries of the application code.

**Quiz Salesforce - Agentforce-Specialist - Cost Effective Salesforce Certified**

