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Salesforce Public Sector Solutions Accredited Professional (AP-222) Exam Sample Questions (Q89-Q94):

NEW QUESTION # 89

A government agency is planning a Public Sector Solutions implementation. What are three main constraints that government agencies often have in project implementation?

- A. Scope, Tools and Cost
- **B. Scope, Schedule and Cost**
- C. Workshops, Schedule and Cost
- D. Scope, Resources and Cost

Answer: B

Explanation:

Explanation

Scope, schedule and cost are the three main constraints that government agencies often have in project implementation. Scope defines the goals, deliverables, and requirements of the project. Schedule defines the timeline, milestones, and dependencies of the project. Cost defines the budget, resources, and risks of the project. These three constraints are also known as the project management triangle or the triple constraint.

Reference: https://help.salesforce.com/s/articleView?id=psc_admin_concept_psc_overview.htm&type=5&langua

NEW QUESTION # 90

To allow a user to access the Public Sector Solutions Employee Experience pre-built application. Which three permission sets need to be assigned?

- A. Employee Experience for Public Sector
- B. Public Sector Solutions User Access
- C. Employee Productivity Plus User Data Access
- D. Employee Experience Community Access
- E. Employee Productivity Plus Access

Answer: A,D,E

Explanation:

Employee Experience Community Access, Employee Experience for Public Sector, and Employee Productivity Plus Access are three permission sets that need to be assigned to allow a user to access the Public Sector Solutions Employee Experience pre-built application. Employee Experience Community Access is a permission set that grants access to the Employee Experience community site, which is a digital experience site for employees to access resources and services. Employee Experience for Public Sector is a permission set that grants access to the Employee Experience app, which is a prebuilt app that comes with Public Sector Solutions. It can help public sector agencies to manage employee programs and benefits, such as leave requests or wellness surveys. Employee Productivity Plus Access is a permission set that grants access to the Employee Productivity Plus app, which is another prebuilt app that comes with Public Sector Solutions. It can help public sector agencies to improve employee productivity and collaboration, such as creating action plans or sharing files. Reference: https://help.salesforce.com/s/articleView?id=psc_admin_setup_employee_experience.htm&type=5&language=en_US

NEW QUESTION # 91

A government agency would like to ensure that fee calculations for its licensing programs are done automatically and correctly; the System Administrator needs to ensure that the data type must be currency. Where in the Expression Sets can the Administrator set the data type as Currency?

- A. Under the Decision Table
- B. Under Add Resource in Expression Sets
- C. Under Omniscrpts and while setting options
- D. Entry Criteria for Process builder

Answer: B

Explanation:

Under Add Resource in Expression Sets. This selection keeps the implementation declarative and within the intended Public Sector operating model.

The Core Concept Explained: Business Rules Engine externalizes decision logic from custom code.

Expression Sets orchestrate calculations and can call decision assets so policy thresholds remain maintainable by authorized business users.

Step-by-Step Technical Analysis: Identify the inputs that drive the decision, declare them as Expression Set resources, and use Decision Matrices or Decision Tables where business users must maintain rule thresholds.

Execute representative samples before activation, then confirm the output and Decision Explainer history match the expected eligibility, fee, or prioritization result. Define the data type under Add Resource in the Expression Set.

Why the Incorrect Options Are Wrong: A may look related, but it does not place the logic in the correct declarative Public Sector or OmniStudio configuration layer. B relies on older automation patterns that do not provide the same rule authoring, explanation, or industry metadata support required here. C may look related, but it does not place the logic in the correct declarative Public Sector or OmniStudio configuration layer.

NEW QUESTION # 92

A public sector agency has implemented Public Sector Solutions for Licenses & Permits. After the intake of the Permit application, an applicant needs to pay permit fees. This step requires checking permit fees associated with the type of permit in an external system and, at the same time, applying an applicable discount on fees based on the site/ address (this data resides in a custom object).

What feature of Public Sector Solutions can be leveraged to meet this requirement?

- A. FlexCard
- **B. OmniScript**
- C. Integration Procedure
- D. DataRaptor

Answer: B

Explanation:

OmniScript is a feature of OmniStudio, which is part of the Public Sector Solutions package. OmniScript allows the public sector agency to create guided digital forms that can integrate with external systems and custom objects. OmniScript can be used to check permit fees from an external system and apply discounts based on site/address data from a custom object. Reference:

<https://trailhead.salesforce.com/content/learn>

[/modules/public-sector-solutions-design/create-guided-digital-forms-with-omniscrypt](https://trailhead.salesforce.com/content/learn/modules/public-sector-solutions-design/create-guided-digital-forms-with-omniscrypt)

NEW QUESTION # 93

A government agency just implemented Salesforce Emergency Response Management (ERM). However, the internal users are unable to see any Emergency Response related functionalities.

What is the root cause for the access issue? Choose?

- **A. The internal users are missing the Emergency Response Management permission set**
- B. The Organization Wide Defaults for ERM objects were set to Public
- C. The internal users are missing the Emergency Management Response permission set license.
- D. The internal users' role hierarchy has been set incorrectly

Answer: A

Explanation:

When internal users are unable to access functionalities related to Salesforce Emergency Response Management (ERM), the most common and likely issue is related to permissions. Option B, stating that internal users are missing the Emergency Response Management permission set, is the correct answer. This permission set is essential for users to access and operate the ERM functionalities within Salesforce. It enables users to view, edit, and manage emergency response-related data and workflows, which are critical during crisis management scenarios.

The role hierarchy issue (Option A) and the licensing problem (Option C) could also potentially cause access problems, but these are generally less common compared to missing permission sets. Option D, regarding the Organization Wide Defaults being set to Public, would not restrict access; if anything, it would make ERM data more accessible, which is opposite to the problem described. These explanations align with best practices and typical configuration requirements in Salesforce Public Sector Solutions, focusing on ensuring that the necessary permissions and access controls are correctly implemented.

NEW QUESTION # 94

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