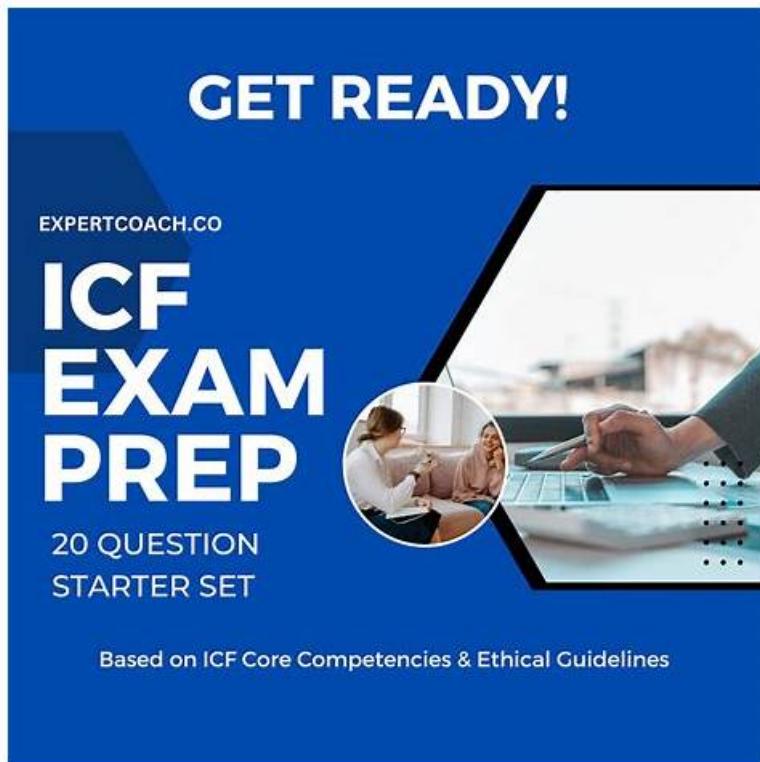


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ICF ICF-ACC Exam Syllabus Topics:

Topic	Details

Topic 1	<ul style="list-style-type: none"> • Domain: Definition and Boundaries of Coaching: This section evaluates the expertise of Coaching Consultants in understanding the definition of coaching and the coaching process. It includes differentiating coaching from related professions like therapy, counseling, mentoring, and consulting. Additionally, it covers knowledge of when and how to make appropriate referrals to mental health professionals and recognizing signs of mental health conditions that may hinder coaching progress. This section ensures coaches maintain clear boundaries and make informed decisions for client well-being.
Topic 2	<ul style="list-style-type: none"> • Domain: Coaching Ethics: This section of the exam measures the skills of Professional Coaches and covers knowledge of professional ethics codes, including understanding what constitutes a conflict of interest. It also evaluates awareness of relevant laws, regulations, and organizational policies related to confidentiality, such as identifying factors that may necessitate breaking confidentiality. This section ensures that coaches adhere to ethical standards and legal requirements.
Topic 3	<ul style="list-style-type: none"> • Domain: Coaching Competencies, Strategies, and Techniques: This section measures the skills of Life Coaches in applying coaching competencies, strategies, and techniques. It includes knowledge of how to contract with clients, focusing on key elements of a coaching agreement. It also covers the ICF Core Competencies, goal setting, motivation, and a variety of coaching techniques, tools, and resources. This section ensures coaches are equipped to effectively support clients in achieving their goals.

ICF Associate Certified Coach Sample Questions (Q65-Q70):

NEW QUESTION # 65

After making initial progress between sessions, your client is now at a point where they are stuck and feel like they are moving backwards. The best response is:

- A. Tell the client that they need to stick to their decision and try harder.
- B. After hearing the situation, kindly suggest what the client might be learning about being stuck.
- **C. Ask the client questions about what this is helping them understand or learn about themselves, their process, or the situation.**
- D. Remind the client that they will fail long term if they don't have better support.

Answer: C

Explanation:

Comprehensive and Detailed Explanation:

Option B aligns with ICF Core Competency 7, "Evokes Awareness" (7.2 - Helps the client explore and gain clarity), by using questions to deepen the client's understanding of their experience. It supports partnership (Competency 2.2) and respects autonomy (Competency 8.3), adhering to Ethics Section 1.1 (client-led process).

Option A directs the client, violating Competency 2.2 and Ethics Section 2.2 (avoiding bias). Option C instills fear and assumes failure, breaching Competency 4.1 (safe environment). Option D suggests rather than explores, missing full collaboration. B best facilitates self-discovery and growth.

NEW QUESTION # 66

Your client shares that finally, after many months, they are making progress in an area that has been difficult for them. The worst response is:

- A. Ask the client why they did not make this progress sooner, as they had a good plan in place, and should've resolved the issue already.
- **B. Remind the client that this change has come only because of the coaching and the help that the coach has been giving.**
- C. Listen to the client share, and after a few wows, reflect back to the client some of the path they have walked over the past few months, sharing what you respect and admire in the client.
- D. Slam the desk, shouting "YES YES YES" and fist pump the air in celebration of your client and your good work.

Answer: B

Explanation:

Option C is the worst because it takes credit for the client's progress, violating Competency 2.2 (partnership) and Ethics Section 2.2

(avoiding self-interest). It undermines the client's autonomy (Competency 8.3) and contradicts the ICF Definition of Coaching, which credits the client for their growth.

Option A may be excessive but isn't harmful. Option B criticizes but doesn't steal credit. Option D (best, see Question 23) honors the client. C most egregiously shifts focus to the coach.

References: ICF Core Competencies (2.2, 8.3); ICF Code of Ethics (2.2); ICF Definition of Coaching.

NEW QUESTION # 67

A potential client seeks expert advice and information about new markets on which they should focus their business. Which would most likely fit best for this client?

- A. Mentoring
- B. Coaching
- C. Consulting
- D. Consulting

Answer: A

Explanation:

The ICF Definition of Coaching focuses on "partnering with clients in a thought-provoking and creative process" to maximize potential, not providing expert advice (ICF Coaching Boundaries). A client seeking

"expert advice and information" about markets requires a different approach. Let's analyze:

- * A. Consulting: Consulting involves delivering expertise and solutions, fitting the client's need for market-specific advice, distinct from coaching's non-directive nature (ICF Code of Ethics, Section 2.3).
- * B. Coaching: Coaching supports goal-setting and self-discovery, not delivering expert market insights (ICF Definition of Coaching).
- * C. Coaching: (Duplicate option) Same as B.
- * D. Mentoring: Mentoring shares experience and guidance, which is closer but less formal and expert- driven than consulting.

Option A (consulting) best fits, as it aligns with the client's need for expertise, outside ICF coaching boundaries.

NEW QUESTION # 68

Which situation presents the strongest case for referring the client to a different coach?

- A. The coach and client realize they have conflicting value systems.
- B. The client changes their goals after the first few sessions
- C. The client feels stuck due to past emotional issues
- D. The client struggles to understand the coaching agreement

Answer: A

Explanation:

ICF Competency 5 ("Cultivates Trust and Safety") requires a foundation of mutual respect and trust, which can be compromised by irreconcilable value conflicts. Referral may be appropriate if the coach cannot remain objective (ICF Code of Ethics, Section 2.5).

Let's analyze:

- A . The client feels stuck due to past emotional issues: This may warrant referral to therapy, not another coach, if it's outside coaching's scope (ICF Coaching Boundaries).
- B . The client changes their goals after the first few sessions: This is normal and manageable within coaching (Competency 3), not requiring referral.
- C . The coach and client realize they have conflicting value systems: Significant value clashes can hinder trust and impartiality (Competency 2), making referral to another coach the strongest case.
- D . The client struggles to understand the coaching agreement: This can be addressed through clarification (Competency 3), not referral.

Option C presents the strongest case for referral to another coach, per ICF standards.

NEW QUESTION # 69

a client who recently moved to a new country told their coach they are struggling to make friends. which action by the coach would most likely evoke awareness?

- A. Acknowledge that making friends is difficult and can take time
- **B. Ask what the client believes is at the root of this struggle**
- C. Say the challenges are likely caused by cultural difference
- D. Suggest concrete steps the client could take to make friends

Answer: B

Explanation:

ICF Competency 7 ("Evokes Awareness") involves "asking questions and providing observations that help the client gain insight and explore new perspectives." This competency prioritizes deepening the client's self-understanding over offering solutions or validation. Let's evaluate:

A. Ask what the client believes is at the root of this struggle: This powerful question evokes awareness by prompting self-reflection and insight, directly aligning with Competency 7 and the ICF focus on client autonomy (ICF Code of Ethics, Section 1).

B . Acknowledge that making friends is difficult and can take time: While supportive (Competency 5), this doesn't challenge or deepen awareness, limiting its impact.

C. Suggest concrete steps the client could take to make friends: This shifts to action planning (Competency 8), not evoking awareness, and risks being directive (ICF Code of Ethics, Section 2.3).

D. Say the challenges are likely caused by cultural difference: This imposes the coach's assumption, reducing client exploration and contradicting Competency 7's focus on client-driven insight.

Option A best evokes awareness, per ICF's competency framework.

NEW QUESTION # 70

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