

Guidewire ClaimCenter-Business-Analysts Free Updates Exam Latest Release | Updated ClaimCenter-Business-Analysts: ClaimCenter Business Analyst - Mammoth Proctored Exam



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Guidewire ClaimCenter-Business-Analysts Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Claim Processes and Maintenance: This section focuses on end-to-end claims processes, organizational structure setup, line of business coverage configuration, claim intake procedures, and ongoing claim maintenance activities.
Topic 2	<ul style="list-style-type: none"> Quality Analyst Basics: This domain covers quality assurance fundamentals including driving quality throughout development, integrating quality from inception, risk assessment and mitigation, test strategy selection, and defect management processes.
Topic 3	<ul style="list-style-type: none"> Behavior Driven Development at Guidewire: This section introduces BDD methodology and its application in Guidewire implementations, focusing on collaborative development approaches and writing clear, testable requirements using BDD principles.

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Guidewire ClaimCenter Business Analyst - Mammoth Proctored Exam Sample Questions (Q23-Q28):

NEW QUESTION # 23

When capturing information about a damaged vehicle, Succeed Insurance requires that the total distance driven (miles/km) for the vehicle be captured as well. What is the best practice for a Business Analyst (BA) to determine if ClaimCenter already has a field to capture distance driven?

- A. Review the Guidewire ClaimCenter Application Guide for information on creating a vehicle incident.
- **B. Check the full view of the Data Dictionary to see if a relevant field exists on the Vehicle entity.**
- C. Log in to ClaimCenter and review the Vehicle Incident screen to see if there is a relevant field.
- D. Start Guidewire Studio, search for a Vehicle Incident screen and review it for a relevant field.

Answer: B

Explanation:

The Data Dictionary is the definitive reference tool for Business Analysts to explore the data model of a Guidewire application.

* Best Practice: To determine if a specific data point (like "distance driven" or "odometer reading") exists in the system's schema, the BA should consult the Data Dictionary. This auto-generated documentation lists all entities (such as Vehicle or VehicleIncident) and their associated fields (columns), along with data types and descriptions. This confirms existence even if the field is not currently exposed on the user interface.

* Why Option B is better than A: Checking the UI (Option A) is unreliable because a field may exist in the database but be hidden, disabled, or not placed on the specific screen the BA is viewing.

* Why Option B is better than C: The Application Guide (Option C) describes standard features and workflows but does not provide a granular, technical list of every database column, nor does it reflect any custom schema extensions added by the implementation team.

* Why Option B is better than D: While Guidewire Studio (Option D) is a powerful tool that can verify this, it is primarily a developer environment. For a Business Analyst, the Data Dictionary is the intended, accessible "Source of Truth" artifact for data modeling questions without requiring IDE access or technical code navigation.

NEW QUESTION # 24

To help manage new user setup, Succeed Insurance would like all manager-level employees to be able to add new users to ClaimCenter. Some managers are already assigned the Community Admin role, which has a set of permissions for the administration of the ClaimCenter community model that includes the permission to create new users.

Where are two places the Business Analyst (BA) can go to view the permissions assigned to manager-level users? (Choose two.)

- A. Go to the Administration menu > Users & Security > Users
- B. Go to the Administration menu > Users & Security > Authority Limits
- **C. Go to c:\GW10\ClaimCenter\build\dictionary\security\index.html to view the Security Dictionary**
- **D. Go to the Administration menu > Users & Security > Roles**
- E. Go to c:\GW10\ClaimCenter\build\dictionary\data\index.html to view the Data Dictionary

Answer: C,D

Explanation:

To view the detailed System Permissions (such as usercreate, claimview, etc.) associated with a specific user role (like "Manager" or "Community Admin"), a Business Analyst has two primary methods: one within the application UI and one via generated documentation.

* Administration Menu > Users & Security > Roles (Option E): This is the direct User Interface method. By navigating to

theRolespage in the Administration tab, the BA can select a specific role (e.

g., "Manager"). The detailed view of that role lists every system permission currently granted to it. This allows the BA to verify if the "usercreate" permission is present.

* Security Dictionary (Option B):For a comprehensive, searchable, and offline reference, the BA can access theSecurity Dictionary. This is a set of HTML files generated from the application's configuration (found in the build directory). It provides a complete matrix of all Roles, the Permissions assigned to them, and the Access Profiles configured in the system.

Why other options are incorrect:

* Data Dictionary (A):This documents theData Model(Entities and Typelists), not the security configuration.

* Users (C):While this screen lists users and their assigned roles, it does not display thedefinitions(the specific list of permissions) of those roles.

* Authority Limits (D):This screen managesFinanciallimits (dollar amounts for reserves/payments), not system access permissions.

NEW QUESTION # 25

An Adjuster at Succeed Insurance increases the reserve on a claim's exposure from \$1,000 to \$1,500 to account for inflation in repair costs. A week later, a Supervisor reviews the claim and wants to know specifically who made this change, the exact date and time it was made, and what the previous value was.

The Supervisor needs a chronological audit trail of changes to the claim file without navigating through complex financial ledgers.

Which screen in the ClaimCenter user interface should the Supervisor access to find this information?

- A. Financials > Transactions
- **B. History**
- C. Notes
- D. Loss Details > Status

Answer: B

NEW QUESTION # 26

Which workflow will kick in if the claim assignment is handled via "Default Group Claim Assignment Rule" with available matching?

- A. Claim goes to the "Root Group" for manual assignment.
- **B. Claim gets assigned to a user based on expertise and workload.**
- C. Claim gets assigned to an appropriate Group based on geography and LOB.
- D. Claim gets assigned to a Supervisor to determine next step.

Answer: B

Explanation:

In Guidewire ClaimCenter, assignment logic functions in a two-stage process: first Global Assignment (which finds the appropriate Group) and then Group Assignment (which finds the appropriate User within that group).

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TheDefault Group Claim Assignment Ruleis the specific logic set used to distribute claimswithina group once the group has already been identified. When this rule is configured with "available matching" (often referred to as criteria-based or attribute-based assignment), the system evaluates the users inside that group against specific criteria.

* Workflow:The system filters the group's users to find those who are "available" (not on vacation) and then matches the claim against user attributes such asExpertise,Workload(current claim count), or specific skills.

* Result:The claim is automatically assigned to the best-fitUserwithin that group.

Why other options are incorrect:

* Option B (Geography/LOB):This describesGlobal Assignmentrules, which are responsible for routing the claim to the correct office or unit (Group), not the specific user.

* Option C (Supervisor):Assigning to a supervisor is a fallback mechanism (often called "Assign to Supervisor") used when the system fails to find a matching user or when manual intervention is explicitly required. It is not the primary function of "available matching."

* Option D (Root Group):Routing to the "Root Group" is a last-resort fallback when Global Assignment fails entirely to find any appropriate group.

NEW QUESTION # 27

During claim intake and adjudication, Adjusters capture contact information for the insured and all claimants.

To improve customer service and reduce the time required to reach these contacts to gather additional claim information, Succeed Insurance will capture the preferred contact method for all person contacts. The new field will be added to the contact details screen of the user interface (UI) as a drop-down list displaying all valid contact methods including email, mail, and phone.

Which version correctly lists the preferred contact methods in the Typelists tab of the Parties Involved User Story Card?

- A. Option D
- **B. Option B**
- C. Option A
- D. Option C

Answer: B

Explanation:

To correctly document a Typelist in a User Story Card, the Business Analyst must understand both the data structure (Codes vs. Names) and the configuration state (New vs. Modified).

* Code Validity: In Guidewire, a Typecode (the value stored in the database) must be a unique identifier for each option in the list.

* Option B correctly lists distinct codes: email, mail, and phone.

* Options A and C are incorrect because they list the Typelist Name (PreferredContactMethod) as the Code for every single row.

You cannot have multiple entries with the same primary key (Code) in one list.

* Configuration State (New vs. Modified): The PreferredContactMethod typelist is a standard Base Product feature in Guidewire ClaimCenter. It already exists out-of-the-box.

* Option B correctly identifies the Status as "Modified". When you add values to or configure an existing base typelist, you document it as "Modified".

* Option D is incorrect because it lists the Status as "New". This would imply creating a brand new custom typelist (e.g., MyCustomList_Ext), which is not necessary for standard contact methods.

Therefore, Option B is the only version that has valid, unique codes and the correct configuration status.

NEW QUESTION # 28

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Holding a ClaimCenter Business Analyst - Mammoth Proctored Exam ClaimCenter-Business-Analysts Certification in a certain field definitely shows that one has a good command of the ClaimCenter-Business-Analysts knowledge and professional skills in the related field. However, it is universally accepted that the majority of the candidates for the ClaimCenter Business Analyst - Mammoth Proctored Exam exam are those who do not have enough spare time and are not able to study in the most efficient way.

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