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The ITIL-4-DITS Certification covers a wide range of topics related to digital and IT strategy, including strategic planning, governance, risk management, stakeholder management, organizational change management, and service management. It also covers the use of emerging technologies such as cloud computing, artificial intelligence, and automation in digital and IT strategy. ITIL 4 Leader: Digital & IT Strategy Exam certification exam consists of multiple choice questions and is designed to test the knowledge and skills of individuals in these areas.

Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q18-Q23):

NEW QUESTION # 18

The leaders of an organization are defining an approach to optimize its value streams and processes to create a more efficient way of

working.

What should this approach focus on?

- A. Uninterrupted delivery
- B. Organizational agility
- C. **Elimination of waste**
- D. Organizational resilience

Answer: C

NEW QUESTION # 19

Which statement about metrics is CORRECT?

- A. **Lagging metrics report what has been achieved**
- B. Lagging metrics are easy to measure and to influence
- C. Leading metrics are difficult to measure, but easy to Influence
- D. Lagging metrics predict what is likely to happen in the future

Answer: A

Explanation:

Lagging metrics report what has been achieved by measuring the outcomes or results of past actions or activities. They are easy to measure but difficult to influence. They are useful for evaluating performance and validating hypotheses. Leading metrics predict what is likely to happen in the future by measuring the inputs or drivers of future outcomes or results. They are difficult to measure but easy to influence. They are useful for forecasting and influencing performance. Reference: ITIL 4 Leader: Digital and IT Strategy, page 83-84

NEW QUESTION # 20

Which statement about metrics is CORRECT?

- A. **Lagging metrics are easy to measure and to influence**
- B. Lagging metrics report what has been achieved
- C. Leading metrics are difficult to measure, but easy to Influence
- D. Lagging metrics predict what is likely to happen in the future

Answer: A

NEW QUESTION # 21

Which statement about metrics is CORRECT?

- A. **Lagging metrics report what has been achieved**
- B. Lagging metrics are easy to measure and to influence
- C. Leading metrics are difficult to measure, but easy to Influence
- D. Lagging metrics predict what is likely to happen in the future

Answer: A

Explanation:

Lagging metrics report what has been achieved by measuring the outcomes or results of past actions or activities. They are easy to measure but difficult to influence. They are useful for evaluating performance and validating hypotheses. Leading metrics predict what is likely to happen in the future by measuring the inputs or drivers of future outcomes or results. They are difficult to measure but easy to influence. They are useful for forecasting and influencing performance. Reference: ITIL 4 Leader: Digital and IT Strategy, page 83-84

NEW QUESTION # 22

How frequently should an organization generate and manage its strategy?

- A. Continually
- B. Annually
- C. Once, and never again
- D. Every three months

Answer: A

NEW QUESTION # 23

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