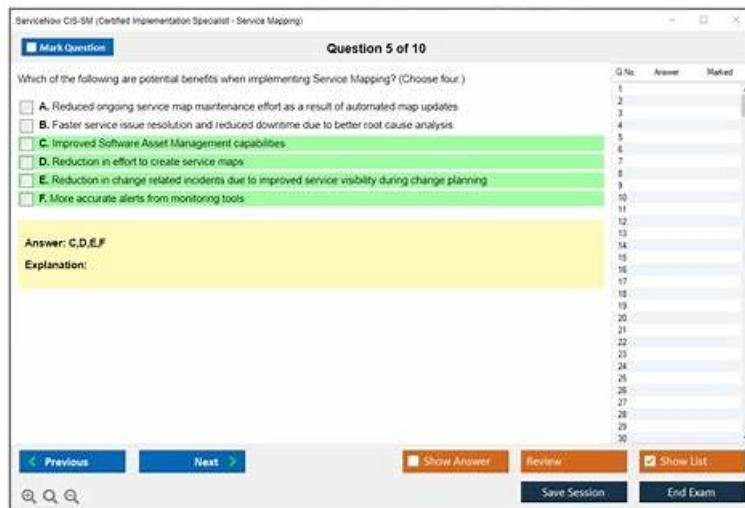


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ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q56-Q61):

NEW QUESTION # 56

In Service Mapping, when discovery is started, what is the execution strategy used to run Identification Sections?

- A. Identification Sections are executed randomly and the data gathered by the successful sections are merged.
- B. Identification Sections are executed one by one in the order they are listed until the first successful match which concludes the Identification phase.

- C. Identification Sections are executed randomly until one is successful and if more than one section is successful an error will be displayed.
- D. Identification Sections are executed one by one in the order they are listed and the last section that is successful will be used.

Answer: A

NEW QUESTION # 57

Assuming the Apache Web Server Identification Rule (CI Identifier) is configured as shown with the following Criterion attributes:
 Class
 Configuration file
 Version

Identifier	cmdb_ci_apache_web_server	Active
Search on table	Apache Web Server	<input checked="" type="checkbox"/>
Criterion attributes	Class, Configuration file, Version	<input checked="" type="checkbox"/>
Priority	100	<input type="checkbox"/>

Yesterday, an Apache Web Server CI was discovered as part of Service Mapping. Today, the application owner upgraded the Apache Web Server to a different version and reran discovery of the service. What will happen in the CMDB?

- A. A new Apache Web Server CI is created.
- B. The existing Apache Web Server CI will be reconciled with the upgraded Apache Web Server CI and its version will be updated.**
- C. A duplication error will occur.
- D. The Apache Web Server CI will be reclassified as a Web Server CI.

Answer: B

NEW QUESTION # 58

In Service Mapping, when an application is identified as a Generic application, which one of the following is the cause?

- A. No Pattern Connection Section matches
- B. No Identification Rule exists
- C. No Pattern Identification and Connection Section matches
- D. No Pattern Identification Section matches**

Answer: D

NEW QUESTION # 59

From the Service Mapping service map, which one of the following best describes the difference between the options Resume discovery and Run discovery?

- A. Resume discovery discovers the entire service map while Run discovery discovers part of the service map
- B. Resume discovery and Run discovery are functionally identical
- C. Resume discovery continues a canceled discovery while Run discovery discovers part of the service map
- D. Resume discovery discovers part of the service map while Run discovery discovers the entire service map**

Answer: D

NEW QUESTION # 60

In Service Mapping, which one of the following must be available or created in advance, in order to be able to create a Discovery Pattern?

- A. Application Service
- **B. CI Type/Table**
- C. Process Classifier
- D. Identification Rule

Answer: B

NEW QUESTION # 61

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