

ITIL-4-Practitioner-Release-Management関連日本語内容 & ITIL-4-Practitioner-Release-Management日本語認定



2026年JPTestKingの最新ITIL-4-Practitioner-Release-Management PDFダンプ およびITIL-4-Practitioner-Release-Management試験エンジンの無料共有: <https://drive.google.com/open?id=1y0xAxqJp3drGRsrk8s9pbJ8snKwIgMHH>

数千人の専門家で構成された権威ある制作チームが、ITIL-4-Practitioner-Release-Management学習の質問を理解し、質の高い学習体験を楽しんでいます。試験概要と現在のポリシーの最近の変更に応じて、ITIL-4-Practitioner-Release-Managementテストガイドの内容を随時更新します。また、ITIL-4-Practitioner-Release-Management試験の質問は、わかりにくい概念を簡素化して学習方法を最適化し、習熟度を高めるのに役立ちます。

Peoplecert ITIL-4-Practitioner-Release-Management 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none">AIと自動化: このセクションでは、IT運用マネージャーのスキルを評価し、ユーザーニーズに合ったITシステムとアプリケーションの提供におけるAIと自動化の活用について検証します。最新のツールとインテリジェントテクノロジーを活用し、ソフトウェアリリースが品質基準を満たし、期限通りに、そして予算内で提供されることを保証します。
トピック 2	<ul style="list-style-type: none">変更: このセクションでは、DevOpsエンジニアのスキルを評価し、IT環境における変更の管理と制御方法に焦点を当てます。変更の計画、実行、監視、伝達、そして関係者への変更の進捗状況と影響に関する継続的な情報提供など、業務の中断を最小限に抑えることが重要です。
トピック 3	<ul style="list-style-type: none">サービス設計: このセクションでは、ITリリースマネージャーのスキルを評価し、実用的で有用であり、ステークホルダーの期待に応えるサービスと製品の設計に関わる原則と実践を網羅します。組織とそのパートナーが効果的にサービスを提供し、サポートできるように設計されていることに重点を置いています。

ITIL-4-Practitioner-Release-Management日本語認定 & ITIL-4-Practitioner-Release-Management試験感想

IT業界の中でたくさんの野心的な専門家がいて、IT業界の中でより一層頂上まで一步更に近く立ちたくてPeoplecertのITIL-4-Practitioner-Release-Management試験に参加して認可を得たくて、PeoplecertのITIL-4-Practitioner-Release-Management試験が難度の高いので合格率も比較的低いです。PeoplecertのITIL-4-Practitioner-Release-Management試験を申し込むのは賢明な選択で今のは競争の激しいIT業界では、絶えず自分を高めるべきです。しかし多くの選択肢があるので君はきっと悩んでいましょう。

Peoplecert ITIL 4 Practitioner: Release Management Exam 認定 ITIL-4-Practitioner-Release-Management 試験問題 (Q21-Q26):

質問 # 21

A service provider is receiving poor feedback from customers about releases of updates to a software product. A review has shown that releases are often delayed or have to be repeated due to a lack of information about their impact on business processes and on other IT systems. The service provider is reviewing the value streams involving the software releases. Which step of the value stream analysis should the service provider use to understand the required information and dependencies?

- A. Reflecting on the 'as is' value stream map
- B. Identifying the scope of the value stream analysis
- C. Identifying the workflow steps
- D. Creating a 'to be' value stream map

正解: A

解説:

Value stream analysis in ITIL 4 helps identify inefficiencies and dependencies in processes like release management. The ITIL 4 Practitioner: Release Management document notes: "Reflecting on the 'as is' value stream map allows organizations to understand the current state, including dependencies and impacts on business processes and IT systems, which can reveal gaps in information that lead to delays or failures" (Section 4.3).

* Option A (Creating a 'to be' value stream map) focuses on designing the future state, which comes after understanding the current state.
* Option B (Reflecting on the 'as is' value stream map) is the correct step to understand current impacts and dependencies, identifying the root cause of delays and repeats.
* Option C (Identifying the scope of the value stream analysis) is an initial step but doesn't directly address understanding impacts.
* Option D (Identifying the workflow steps) is part of mapping but doesn't emphasize reflection on impacts and dependencies.
The correct answer is B, as reflecting on the current value stream map helps uncover the missing information about impacts.

質問 # 22

A new release manager wants to explain to the organization's service consumers the purpose of a new release management practice. What should the release manager say to the service consumers to help them realize the value of release management?

- A. The release management practice will ensure the quick use of improved services after new service features have been made available.
- B. The release management practice will ensure that new service features are available to the service operations team to enable them to perform tests.
- C. The release management practice will ensure that new service features are available to users to mitigate the service provider's risks.
- D. The release management practice will ensure that new service features are available to the service operations team to reduce business losses.

正解: A

解説:

The purpose of the release management practice in ITIL 4 is to make new and changed services and features available for use by ensuring a controlled and efficient release process. According to the ITIL 4 Practitioner: Release Management document, the purpose is defined as: "The purpose of the release management practice is to make new and changed services and features available for use" (Section 2.1). This focuses on delivering value to service consumers by enabling them to use improved or new services quickly and effectively.

* Option A focuses on the service operations team performing tests, which is part of the release process but not the primary value perceived by service consumers.

* Option B mentions reducing business losses for the operations team, which is an internal benefit, not a direct value for consumers.

* Option C aligns directly with the purpose: "the quick use of improved services after new service features have been made available" reflects the consumer-facing value of release management- ensuring they can benefit from new or improved services promptly.

* Option D focuses on mitigating the service provider's risks, which is a provider-centric benefit, not a consumer-focused value statement.

Thus, the correct answer is C, as it directly addresses the value to service consumers by emphasizing the availability and usability of improved services, aligning with the ITIL 4 definition of release management's purpose.

質問 # 23

An organization manually checks that releases of new or changed products/services have been successfully completed. Which tools should be used to automate this process?

- A. Analysis and reporting tools
- B. Enterprise architecture tools
- **C. Monitoring and event management tools**
- D. Workflow management and collaboration tools

正解: C

解説:

Automating the verification of release success involves tracking the performance and stability of the released services. The ITIL 4 Practitioner: Release Management document notes: "Monitoring and event management tools can automate the verification of release success by tracking system performance and detecting anomalies post-release, ensuring the release meets its objectives" (Section 4.2).

* Option A (Monitoring and event management tools) is correct, as these tools can automatically check system health and performance after a release, replacing manual checks.

* Option B (Workflow management and collaboration tools) focuses on process coordination, not post- release verification.

* Option C (Enterprise architecture tools) is used for dependency mapping, not release verification.

* Option D (Analysis and reporting tools) provides retrospective insights but doesn't automate real-time verification.

The correct answer is A, as monitoring tools are best suited for automating release verification.

質問 # 24

A release manager has noticed that the organization has many standardized services provided to international organizations. Which aspect of release management will this situation directly affect?

- **A. The release models**
- B. Continuous delivery
- C. The release plans
- D. Continuous integration

正解: A

解説:

Standardized services provided to international organizations imply a need for consistency and scalability in how releases are managed across diverse contexts. The ITIL 4 Practitioner: Release Management document explains that release models are used to standardize the approach to releases: "Release models define the structure, contents, and schedule of releases... They ensure consistent and repeatable processes, which is particularly important for organizations with standardized services" (Section 3.2.2).

* Option A (The release plans) refers to specific plans for individual releases, which may be affected indirectly but are not the primary aspect impacted by standardization needs.

* Option B (Continuous integration) and Option C (Continuous delivery) are development practices that may interact with release management but are not directly affected by the need for standardization across international services.

* Option D (The release models) is directly affected, as standardized services require well-defined release models to ensure consistency, repeatability, and scalability across international contexts.

The situation directly impacts the design and application of release models to accommodate standardized services globally. Thus, the correct answer is D.

質問 # 25

A service owner is initiating the release planning and coordination process for a complex project. What is an example of the FIRST activity that the service owner should undertake in this instance?

- A. Select a release model that fits with the types of changes to be included in the release
- B. Test the service components and take remedial action as necessary
- C. Check that an automated notification has been sent to stakeholders
- D. Ensure that the release procedures are appropriate for the particular release under consideration

正解： A

解説：

The release planning and coordination process begins with defining the approach for the release. The ITIL 4 Practitioner: Release Management document states: "The first step in release planning and coordination is to select an appropriate release model that fits the types of changes to be included in the release. This ensures that the release approach aligns with the nature and complexity of the changes" (Section 3.2.1).

- * Option A (Test the service components) is part of the release execution or testing phase, not the first step in planning.
- * Option B (Ensure that the release procedures are appropriate) is a subsequent step after selecting the model, to confirm procedural alignment.
- * Option C (Select a release model) is the first activity, as it sets the foundation for how the release will be structured and managed, especially for a complex project.
- * Option D (Check that an automated notification has been sent) occurs later, during the communication phase of the release process.

The correct answer is C, as selecting the release model is the initial step in release planning.

質問 # 26

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