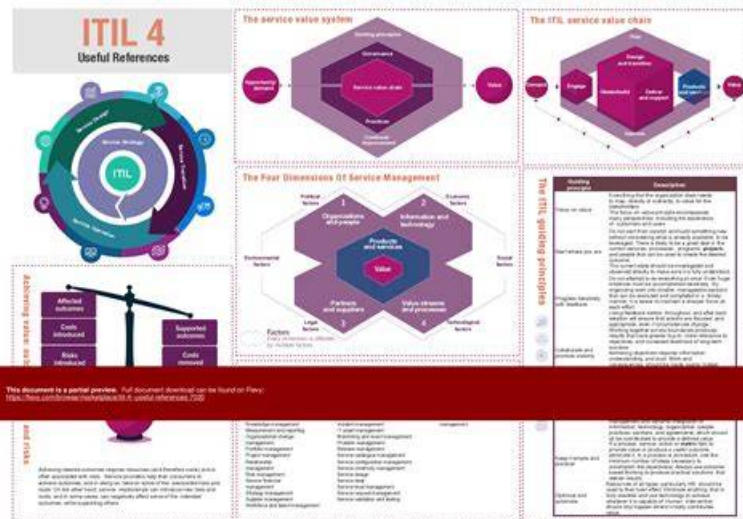


ITIL-4-Foundation최신업데이트시험대비자료, ITIL-4-Foundation시험대비최신덤프문제



참고: ITDumpsKR에서 Google Drive로 공유하는 무료 2026 ITIL ITIL-4-Foundation 시험 문제집이 있습니다:
<https://drive.google.com/open?id=1sMoBiBJ6xEWNbu0G2UJA7bhj-EnTBJ9d>

IT인증시험문제는 수시로 변경됩니다. 이 점을 해결하기 위해ITDumpsKR의ITIL인증 ITIL-4-Foundation덤프도 시험 변경에 따라 업데이트하도록 최선을 다하고 있습니다.시험문제 변경에 초점을 맞추어 업데이트를 진행한후 업데이트된ITIL인증 ITIL-4-Foundation덤프를 1년간 무료로 업데이트서비스를 드립니다.

ITIL ITIL-4-Foundation Exam Syllabus Topics:

Section	Weight	Objectives
Topic 1: ITIL Practices Overview	15%	- Incident Management - Service Desk - Change Enablement - Problem Management - Service Level Management
Topic 2: ITIL Guiding Principles	25%	- Collaborate and Promote Visibility - Start Where You Are - Think and Work Holistically - Progress Iteratively with Feedback - Keep It Simple and Practical - Optimize and Automate - Focus on Value
Topic 3: Service Management Key Concepts	25%	- Value and Value Co-creation - Service Relationships and Stakeholders
Topic 4: Four Dimensions of Service Management	20%	- Information and Technology - Partners and Suppliers - Value Streams and Processes - Organizations and People
Topic 5: ITIL Service Value System (SVS)	15%	- Service Value Chain - Governance - Practices Overview

>> ITIL-4-Foundation최신 업데이트 시험대비자료 <<

시험대비 ITIL-4-Foundation최신 업데이트 시험대비자료 최신버전 덤프

샘플문제 다운

ITDumpsKR의 ITIL인증 ITIL-4-Foundation덤프는 거의 모든 실제시험문제 범위를 커버하고 있습니다.ITIL인증 ITIL-4-Foundation시험덤프를 구매하여 덤프문제로 시험에서 불합격성적표를 받을시ITDumpsKR에서는 덤프비용 전액 환불을 약속드립니다.

최신 ITIL 4 ITIL-4-Foundation 무료샘플문제 (Q94-Q99):

질문 # 94

Which of the four dimensions' focuses on roles responsibilities and systems of authority?

- A. Partners and suppliers
- **B. Organizations and people**
- C. Information and technology
- D. Value streams and processes

정답: B

설명:

Organizations and people is one of the four dimensions of service management that influence the effectiveness and efficiency of service delivery¹. This dimension focuses on the roles, responsibilities, and systems of authority that are needed to deliver and support services². This dimension also covers the culture, skills, competencies, and collaboration of the people involved in service management³. Reference: ITIL Foundation - ITIL 4 Edition, page 8; ITIL 4 - A Pocket Guide, page 19; ITIL 4 Practice Guide: Organizational Change Management, page 7.

질문 # 95

Which is a purpose of the 'relationship management' practice?

- A. To systematically observe services and service components
- **B. To identify, analyze, monitor, and continually improve links with stakeholders**
- C. To protect the information needed by the organization to conduct its business
- D. To be the entry point and single point of contact for the service provider with all of its users

정답: B

설명:

Reference:

<https://wiki.process-symphony.com.au/framework/lifecycle/process/relationship-management-til-4/>

질문 # 96

What is described by the service value system?

- A. Services based on one or more products, designed to address needs of a target consumer group
- B. Joint activities performed by a service provider and a service consumer to ensure continual value co-creation
- **C. How all the components and activities of the organization work together as a system to enable value creation**
- D. How to apply the systems approach of the guiding principle think and work holistically

정답: C

질문 # 97

Which is part of the 'focus on value' guiding principle?

- **A. Understanding what services help the service consumer**
- B. Identifying activities that can be achieved in smaller iterations
- C. Reducing the number of steps in the customer experience

2026 ITDumpsKR 최신 ITIL-4-Foundation PDF 버전 시험 문제집과 ITIL-4-Foundation 시험 문제 및 답변 무료 공유:
<https://drive.google.com/open?id=1sMoBiBJ6xEWNbu0G2UJA7blj-EnTBJ9d>