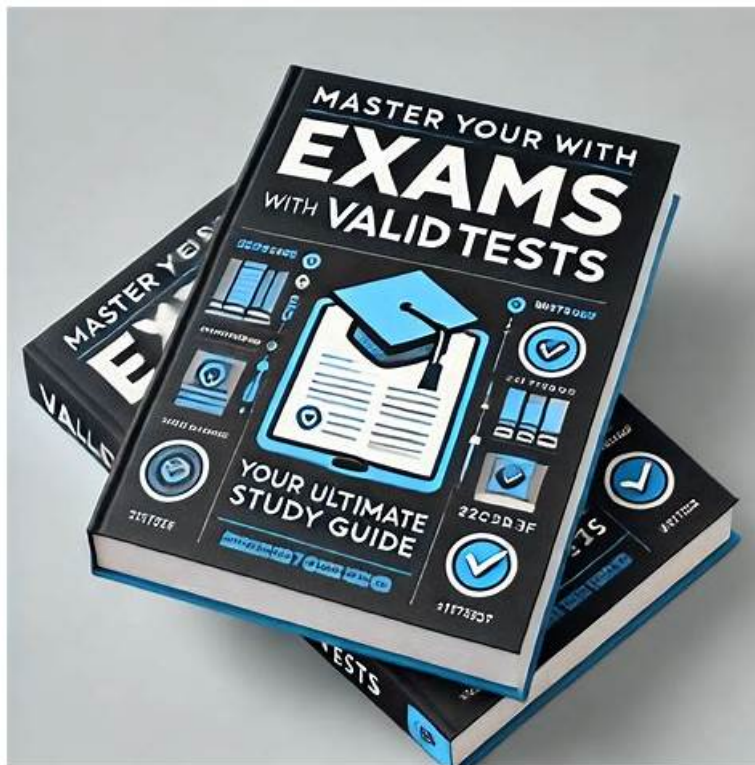# Valid AI-201 Test Book & Free AI-201 Vce Dumps

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Salesforce Certified Agentforce Specialist Sample Questions (Q279-Q284):

NEW QUESTION # 279
What should An Agentforce consider when using related list merge fields in a prompt template associated with an Account object in Prompt Builder?

- A. If person accounts have been enabled, merge fields will not be available for the Account object.
- B. The Activities related list on the Account object is not supported because it is a polymorphic field.
- C. Prompt generation will yield no response when there is no related list associated with an Account in runtime.

Answer: B

Explanation:
When using related list merge fields in a prompt template associated with the Account object in Prompt Builder, the Activities related list is not supported due to it being a polymorphic field.
Polymorphic fields can reference multiple different types of objects, which makes them incompatible with some merge field operations in prompt generation.

NEW QUESTION # 280
A sales rep at Universal Containers is extremely busy and sometimes will have very long sales calls on voice and video calls and might miss key details. They are just starting to adopt new generative AI features. Which Einstein Generative AI feature should An Agentforce recommend to help the rep get the details they might have missed during a conversation?

- A. Call Explorer
- B. Call Summary
- C. Sales Summary

Answer: B

Explanation:
For a sales rep who may miss key details during long sales calls, the Agentforce Specialist should recommend the Call Summary feature. Call Summary uses Einstein Generative AI to automatically generate a concise summary of important points discussed during the call, helping the rep quickly review the key information they might have missed.
Call Explorer is designed for manually searching through call data but doesn't summarize.
Sales Summary is focused more on summarizing overall sales activity, not call-specific content.

NEW QUESTION # 281
Universal Containers wants to keep retrieval accurate as product documentation changes frequently. Which approach should the company implement?

- A. Leave embedding unchanged even if content is updated.
- B. Manually delete the stale data chunks.
- C. Rebuild the search index.

Answer: C

Explanation:
Comprehensive and Detailed Explanation From Exact Extract of AgentForce Documents:
According to the official AgentForce implementation guidelines and RAG (Retrieval-Augmented Generation) architecture within Salesforce, maintaining retrieval accuracy depends on ensuring that embeddings and indexed content remain synchronized with the most recent data. When product documentation or knowledge base content changes, the underlying text used for vector embeddings must also be updated to reflect the new information.
The AgentForce documentation clearly specifies that when content is modified, the recommended practice is to rebuild the search index. This process regenerates the document chunks, re- embeds them using the latest model, and updates the index used by the retrieval system. This ensures that queries return the most current and relevant responses aligned with the updated content.

NEW QUESTION # 282
What is best practice when refining Agent custom action instructions?

- A. Specify the persona who will request the action.
- B. Use consistent introductory phrases and verbs across multiple action instructions.
- C. Provide examples of user messages that are expected to trigger the action.

Answer: C

Explanation:
When refining Agent custom action instructions, it is considered best practice to provide examples of user messages that are expected to trigger the action. This helps ensure that the custom action understands a variety of user inputs and can effectively respond to the intent behind the messages.

NEW QUESTION # 283

Universal Containers wants to incorporate CRM data as well-formatted JSON in a prompt to a large language model (LLM). What is an important consideration for this requirement?

- A. "CRM data to JSON" checkbox must be selected when creating a prompt template.
- B. Apex code can be used to return a JSON formatted merge field.
- C. JSON format should be enabled in Prompt Builder Settings.

Answer: B

Explanation:
Universal Containers (UC) wants to send well-formatted JSON data in a prompt to a large language model (LLM).
The question is about an important technical or design consideration for including CRM data as JSON in that prompt.

NEW QUESTION # 284

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