

100-140 Prüfungsfragen, 100-140 Fragen und Antworten, Cisco Certified Support Technician (CCST) IT Support



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Die Feedbacks von den IT-Kandidaten, die die schulungsunterlagen zur Cisco 100-140 (Cisco Certified Support Technician (CCST) IT Support) IT-Prüfung von ITZert benutzt haben, haben sich bewiesen, dass es leicht ist, die Prüfung mit Hilfe unserer ITZert Produkten zu bestehen. Zur Zeit hat ITZert die Schulungsprogramme zur beliebten Cisco 100-140 (Cisco Certified Support Technician (CCST) IT Support) Zertifizierungsprüfung, die zielgerichteten Prüfungen beinhalten, entwickelt, um Ihr Know-How zu konsolidieren und sich gut auf die Prüfung vorzubereiten.

Ich kann mein Leben und Arbeit jetzt nicht ertragen. Ich hoffe auf eine andere bessere Arbeit. Sind Sie der ähnlichen Meinung? Aber, wie kann ich bessere Arbeit bekommen? Lieben Sie IT? Wollen Sie durch IT-Zertifizierungsprüfungen Ihre Fähigkeit beweisen? Wenn ja, nehmen Sie vielleicht an den IT-Zertifizierungsprüfungen teil. Es ist sehr wichtig, 100-140 Zertifizierung zu bekommen, wenn Sie großen Erfolg in diesem Bereich machen wollen. Damit können Sie neue Chancen für Ihre Karriere schaffen. Wissen Sie Cisco 100-140 Prüfung? Die 100-140 Zertifizierung kann es erleichtern, dass Sie einen Job finden wollen. Aber fühlen Sie es sehr schwierig, die 100-140 Prüfung zu bestehen? Es macht nichts, weil Sie die 100-140 Prüfungsmaterialien von ITZert benutzen können.

>> 100-140 Prüfungen <<

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Cisco 100-140 dumps von ITZert sind die unentbehrliche Prüfungsunterlagen, mit denen Sie sich auf Cisco 100-140 Zertifizierung vorbereiten. Der Wert dieser Unterlagen ist gleich wie die anderen Nachschlagsbücher. Diese Meinung ist nicht übertrieben. Wenn Sie diese Schulungsunterlagen zur Cisco 100-140 Zertifizierung benutzen, finden Sie es wirklich.

Cisco 100-140 Prüfungsplan:

Thema	Einzelheiten
Thema 1	<ul style="list-style-type: none">• Operating System and Application Issues: This part targets an Operating System Support Specialist and addresses resolving Windows and macOS issues, such as display settings, updates, permissions, power management, and data backup using cloud tools. It covers troubleshooting mobile device problems on iOS and Android operating systems and provides an understanding of virtualization and cloud concepts including major providers and virtual machines. This section also covers resolving common application issues like installation and security concerns.
Thema 2	<ul style="list-style-type: none">• IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.
Thema 3	<ul style="list-style-type: none">• Connectivity and Resource Access Issues: This section measures skills of a Network Support Technician and involves assisting users to establish access to network resources, understanding directory services like Active Directory and cloud access management platforms, and managing multifactor authentication. It also includes troubleshooting connectivity problems with peripherals such as printers, scanners, and teleconferencing devices, as well as verifying basic network settings and diagnosing connectivity using various network commands and tools.
Thema 4	<ul style="list-style-type: none">• Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.

Cisco Certified Support Technician (CCST) IT Support 100-140 Prüfungsfragen mit Lösungen (Q64-Q69):

64. Frage

When handling PII, what is the most important action a technician must take to comply with company data protection policies?

- A. Encrypt PII before transmission or storage to secure the data from unauthorized access
- B. Use PII for training purposes without anonymization to provide realistic scenarios
- C. Store all PII on external drives for easy access when working remotely
- D. Share PII only with senior management regardless of their direct need for the data

Antwort: A

Begründung:

Correct Answer. B. Encrypt PII before transmission or storage to secure the data from unauthorized access Encrypting PII is crucial to protecting the data from breaches and unauthorized access, aligning with best practices and regulatory requirements for data protection.

Option A is incorrect because storing sensitive data on external drives can increase the risk of data loss or theft unless specifically secured and allowed by policy.

Option C is incorrect because PII should only be shared on a need-to-know basis to minimize exposure and comply with privacy laws.

Option D is incorrect because using real PII for training violates privacy policies and potentially legal guidelines; anonymization is essential for such activities.

65. Frage

A technician notices that a computer makes a loud whirring noise shortly after being powered on. What should the technician check first to diagnose the issue?

- A. The security of the internal fans
- B. The settings in the BIOS
- C. The condition of the hard drive
- D. The installed operating system

Antwort: A

Begründung:

Correct Answer. C. The security of the internal fans A loud whirring noise shortly after startup is commonly caused by loose or malfunctioning internal fans. Ensuring that fans are securely mounted and unobstructed can often resolve such noise issues.

Option A is incorrect because while a failing hard drive can make noise, a loud whirring is more typically related to fan issues.

Option B is incorrect because BIOS settings do not directly cause mechanical noises like whirring, which are typically hardware-related.

Option D is incorrect because the operating system does not impact the physical mechanisms that typically cause whirring sounds.

66. Frage

A user reports they cannot access the company's internal website hosted on an intranet server. You suspect an issue with Active Directory affecting their access.

What should you verify first in Active Directory?

- A. The DHCP lease associated with the user's workstation
- B. The firewall settings on the user's computer
- C. The user's account group policies
- D. The replication health between Domain Controllers

Antwort: C

Begründung:

Correct Answer. C. The user's account group policies Group policies in Active Directory can affect access to network services, including intranet sites. If a user suddenly cannot access an intranet site, checking whether any applied group policies might be restricting their access is a prudent first step.

Option A is incorrect because DHCP leases affect network connectivity broadly, not access to specific services controlled by Active Directory.

Option B is incorrect because while replication issues between Domain Controllers can cause broader directory-related issues, they are less likely to affect individual user access to a specific intranet site.

Option D is incorrect because firewall settings on the user's computer, while potentially a factor, are not managed directly through Active Directory unless specifically configured via group policy.

67. Frage

A network technician is troubleshooting a new IPv6 deployment where end devices are only receiving link-local addresses. What should be the technician's first step to ensure devices obtain global addresses?

- A. Manually set a global unicast address on each end device
- B. Check the physical connectivity of the end devices to the network switches
- C. Confirm that the DHCPv6 server is configured to distribute global unicast addresses
- D. Increase the subnet size on the network router

Antwort: C

Begründung:

Correct Answer: A. Confirm that the DHCPv6 server is configured to distribute global unicast addresses Link-local addresses are automatically assigned to IPv6 devices on a local link; a device only receives a global unicast address from a DHCPv6 server if it is properly configured to do so.

Option B is incorrect.

Increasing the subnet size does not affect DHCPv6 address distribution.

Option C is incorrect. While physical connectivity issues can affect network access, they do not influence the type of IPv6 addresses assigned.

Option D is incorrect. Manually setting addresses is not scalable and does not resolve underlying DHCPv6 configuration issues.

68. Frage

A company wants to optimize their server hardware by running multiple operating systems simultaneously on a single physical server. Which technology would best achieve this?

- A. Hypervisor
- B. VPN
- C. Load balancer
- D. Docker containers

Antwort: A

Begründung:

Correct Answer: A. Hypervisor A hypervisor allows multiple virtual machines, each with their own operating systems, to run concurrently on a single physical server, thereby maximizing resource utilization and minimizing hardware costs.

Option B is incorrect because Docker containers are used for application virtualization rather than operating system virtualization and typically share the same operating system kernel.

Option C is incorrect because a VPN is used to create a secure network connection over the internet, not for running multiple operating systems.

Option D is incorrect as a load balancer distributes incoming network traffic across multiple servers, which does not involve virtualizing operating systems.

69. Frage

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Wie viel wissen Sie über ITZert? Haben Sie Prüfungsfragen und Antworten zur Cisco 100-140 IT-Zertifizierung von ITZert benutzt? Oder Haben Sie von anderen die ITZert Prüfungsunterlagen gehört? Als der professionelle Lieferant der IT-Zertifizierungsprüfungen, ist ITZert unbedingt die beste Website, die Sie nie gesehen haben. Warum sind wir so zuversichtlich? Weil es keine andere Website wie wir ITZert gibt, die die besten 100-140 Unterlagen und den besten Service anbietet.

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