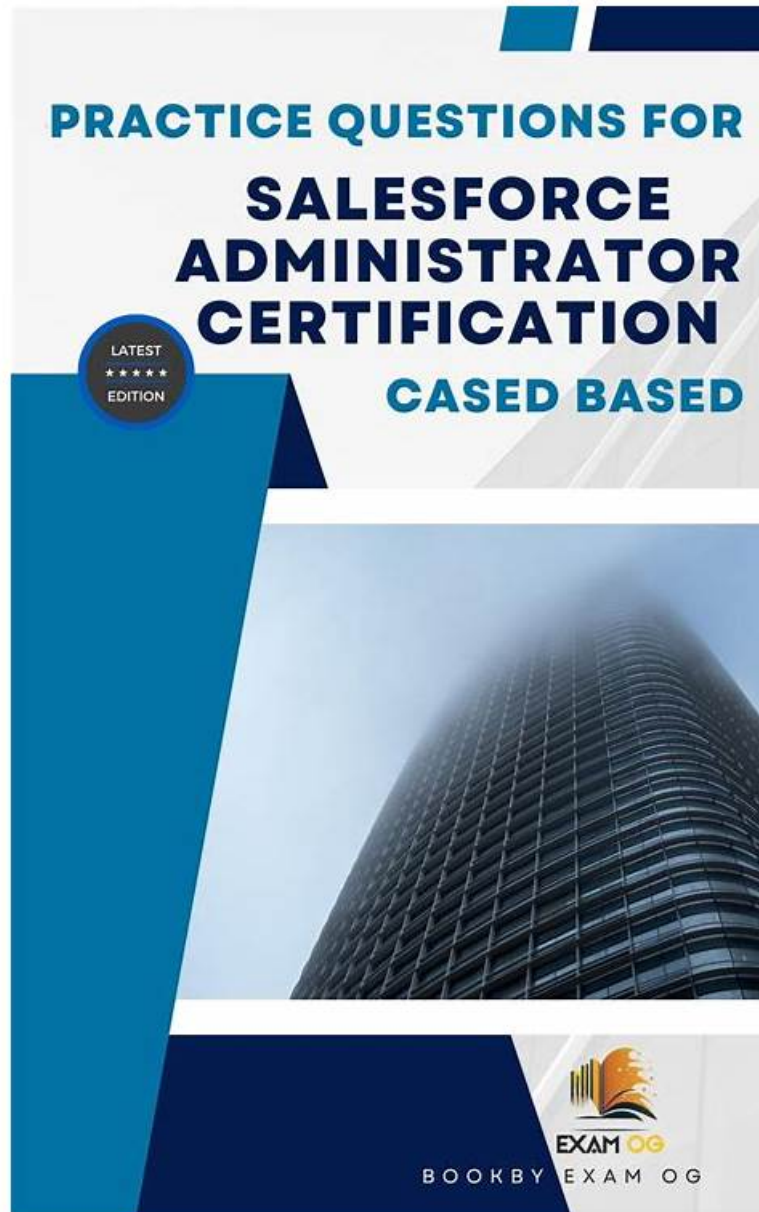# TOP Exam Salesforce-AI-Specialist Blueprint 100% Pass | Trustable Salesforce Exam Salesforce Certified AI Specialist Exam Success Pass for sure

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Salesforce Salesforce-AI-Specialist Exam Syllabus Topics:

Topic	Details
Topic 1	• Model Builder: This portion of the exam focuses on Salesforce AI specialists' expertise in working with AI models within Salesforce environments. Candidates will need to demonstrate knowledge of when to use the Model Builder and how to configure standard, custom, or Bring Your Own Large Language Model (BYOLLM) generative models to meet business needs.
Topic 2	• Generative AI in CRM Applications: This part of the exam assesses AI specialists' knowledge of generative AI within CRM systems. It covers the use of generative AI features in Einstein for Sales and Einstein for Service.
Topic 3	• Prompt Builder: This section evaluates the expertise of AI specialists working with Salesforce's AI tools. It focuses on the Prompt Builder feature, requiring candidates to understand its usage based on business needs.
Topic 4	• Einstein Trust Layer: This section evaluates the skills of Salesforce AI specialists responsible for implementing security protocols and safeguarding data privacy. It emphasizes the security, privacy, and foundational features of the Einstein Trust Layer.
Topic 5	• Agentforce Tools: In this topic, AI specialists get knowledge using agents when it is appropriate. Moreover, the topic explains the working of agents and reasoning engine powers Agentforce. Lastly, the topic focuses on managing and monitoring agent adoption.

Salesforce Certified AI Specialist Exam Sample Questions (Q125-Q130):

NEW QUESTION # 125
Before activating a custom copilot action, an AI Specialist would like is to understand multiple real-world user utterances to ensure the action being selected appropriately.
Which tool should the AI Specialist recommend?

- A. Einstein Copilot
- B. Copilot Builder
- C. Model Playground

Answer: B

Explanation:
To understand multiple real-world user utterances and ensure the correct action is selected before activating a custom copilot action, the recommended tool isCopilot Builder. This tool allows AI Specialists to design and test conversational actions in response to user inputs, helping ensure the copilot can accurately handle different user queries and phrases.Copilot Builderprovides the ability to test, refine, and improve actions based on real-world utterances.

* Option Cis correct asCopilot Builderis designed for configuring and testing conversational actions.
* Option A(Model Playground) is used for testing models, not user utterances.
* Option B(Einstein Copilot) refers to the conversational interface but isn't the right tool for designing and testing actions.
References:
* Salesforce Copilot Builder Overview:https://help.salesforce.com/s/articleView?id=sf.
einstein_copilot_builder.htm

NEW QUESTION # 126
What is the role of the large language model (LLM) in understanding intent and executing an Agent Action?

- A. Find similar requested topics and provide the actions that need to be executed
- B. Determine a user's topic access and sort actions by priority to be executed
- C. Identify the best matching topic and actions and correct order of execution

Answer: C

NEW QUESTION # 127
Universal Containers has a strict change management process that requires all possible configuration to be completed in a sandbox which will be deployed to production. The AI Specialist is tasked with setting up Work Summaries for Enhanced Messaging. Einstein Generative AI is already enabled in production, and the Einstein Work Summaries permission set is already available in production.
Which other configuration steps should the AI Specialist take in the sandbox that can be deployed to the production org?

- A. create custom fields to store Issue, Resolution, and Summary; create a Quick Action that updates these fields: add the Wrap Up component to the Messaging Session record paae layout: and create Permission Set Assignments for the intended Agents.
- B. From the Epstein setup menu, select Turn on Einstein: create custom fields to store Issue, Resolution, and Summary: create a Quick Action that updates these fields: and add the wrap up componert to the Messaging session record page layout.
- C. Create custom fields to store issue, Resolution, and Summary; create a Quick Action that updates these fields: and ado the Wrap up component to the Messaging session record page lavcut.

Answer: C

Explanation:
* Context of the Question
* Universal Containers (UC) has a strict change management process that requires all possible configuration be completed in a sandbox and deployed to Production.
* Einstein Generative AI is already enabled in Production, and the "Einstein Work Summaries" permission set is already available in Production.
* The AI Specialist needs to configureWork Summaries for Enhanced Messagingin the sandbox.
* What Can Actually Be Deployed fromSandbox to Production?
* Custom Fields: Metadata that is easily created in sandbox and then deployed.
* Quick Actions: Also metadata-based and can be deployed from sandbox to production.
* Layout Components: Page layout changes (such as adding the Wrap Up component) can be added to a change set or deployment package.
* Why Option C is Correct
* No Need to Turn on Einstein in Sandbox for Deployment: Einstein Generative AI is already enabled in Production; turning it on in the sandbox is typically a manual step if you want to test, but that step itself is not "deployable" in the sense of metadata.
* Permission Set Assignments(as in Option A) are not deployable metadata. You can deploy the Permission Set itself but not the specific user assignments. Since the question specifically asks
"Which other configuration steps should be takenin the sandboxthatcanbe deployed to the production org?", user assignment is not one of them.
* Why Not Option A or B?
* Option A: Mentions creating permission set assignments for agents. This cannot be directly deployed from sandbox to Production, as permission set assignments are user-specific and considered "data," not metadata.
* Option B: Mentions "Turn on Einstein." But Einstein Generative AI is already enabled in Production. Additionally, "Turning on Einstein" is typically an org-level setting, not a deployable metadata item.
* ConclusionThe main deployable items you can reliably create and test in a sandbox, and then migrate to Production, are:

* Custom Fields(Issue, Resolution, Summary).
* A Quick Actionthat updates those fields.
* Page Layout Changeto include the Wrap Up component.
Therefore,Option Cis correct and focuses on actions that are truly deployable as metadata from a sandbox to Production.
Salesforce AI Specialist References & Documents
* Salesforce Trailhead:Work Summaries with Einstein GPTProvides an overview of how to configure Work Summaries, including the need for custom fields, quick actions, and UI components.
* Salesforce Documentation:Deploying Metadata Between OrgsExplains what can and cannot be deployed via change sets (e.g., custom fields, page layouts, quick actions vs. user permission set assignments).
* Salesforce AI Specialist Study GuideOutlines which Einstein Generative AI and Work Summaries configurations are deployable as metadata.

NEW QUESTION # 128

Universal Containers has seen a high adoption rate of a new feature that uses generative AI to populate a summary field of a custom object, Competitor Analysis. All sales users have the same profile but one user cannot see the generative AII-enabled field icon next to the summary field.
What is the most likely cause of the issue?

- A. The user does not have the field Generative AI User permission set assigned.
- B. The prompt template associated with summary field is not activated for that user.
- C. The user does not have the Prompt Template User permission set assigned.

Answer: A

Explanation:
In Salesforce, Generative AI capabilities are controlled by specific permission sets. To use features such as generating summaries with AI, users need to have the correct permission sets that allow access to these functionalities.
* Generative AI User Permission Set: This is a key permission set required to enable the generative AI capabilities for a user. In this case, the missingGenerative AI Userpermission setprevents the user from seeing the generative AI-enabled field icon. Without this permission, the generative AI feature in the Competitor Analysis custom object won't be accessible.
* Why not A?ThePrompt Template Userpermission set relates specifically to users who need access to prompt templates for interacting with Einstein GPT, but it's not directly related to the visibility of AI- enabled field icons.
* Why not B?While a prompt template might need to be activated, this is not the primary issue here. The question states that other users with the same profile can see the icon, so the problem is more likely to be permissions-based for this particular user.
For more detailed information, you can review Salesforce documentation onpermission setsrelated to AI capabilities atSalesforce AI DocumentationandEinstein GPTpermissioning guidelines.

NEW QUESTION # 129

Universal Containers (UC) wants to enable its sales reps to explore opportunities that are similar to previously won opportunities by entering the utterance, "Show me other opportunities like this one." How should UC achieve this in Einstein Copilot?

- A. Create a custom Copilot action calling a flow.
- B. Use the standard Copilot action.
- C. Create a custom Copilot action calling an Apex class.

Answer: B

Explanation:
Universal Containers can achieve the request to explore similar opportunities by using thestandard Copilot action.Einstein Copilothas built-in actions to handle natural language queries, such as "Show me other opportunities like this one." The standard action will process the query and return results based on predefined matching criteria like opportunity details and past Closed Won deals.
This approach avoids the need to create custom flows or Apex classes, leveraging out-of-the-box functionality.
For further details, refer toEinstein Copilot for Sales documentationregarding standard actions and natural language processing.

NEW QUESTION # 130
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