

Health-Cloud-Accredited-Professional資格専門知識、 Health-Cloud-Accredited-Professional教育資料



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>> Health-Cloud-Accredited-Professional資格専門知識 <<

Health-Cloud-Accredited-Professional教育資料 & Health-Cloud-Accredited-Professional資格トレーニング

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Salesforce Health Cloud Accredited Professional 認定 Health-Cloud-Accredited-Professional 試験問題 (Q74-Q79):

質問 # 74

A consultant needs to implement Health Cloud and is in the discovery stage of the project.

Which three approaches should the consultant consider to collect information to understand where Health Cloud fits within the application architecture?

- A. Identify key stakeholders and how they measure success
- B. Create business process diagrams to understand information flow
- C. Start writing Apex code to customize Health Cloud
- D. Build an architecture diagram depicting Health Cloud integrations
- E. Identify personas involved and their existing pain points.

正解: A、D、E

解説:

A is correct because identifying personas involved and their existing pain points can help the consultant understand the current state of the business and the needs and expectations of the users.

B is incorrect because writing Apex code to customize Health Cloud is not a discovery activity, but a development activity that should be done after the requirements and design are finalized.

C is correct because building an architecture diagram depicting Health Cloud integrations can help the consultant understand how Health Cloud fits within the application architecture and what data sources and systems need to be connected.

D is incorrect because creating business process diagrams to understand information flow is not a discovery activity, but a design activity that should be done after the requirements are gathered and validated.

E is correct because identifying key stakeholders and how they measure success can help the consultant understand the vision and goals of the project and the expected outcomes and benefits of Health Cloud.

質問 # 75

In which three ways can users access Provider Management standard objects? (Choose three)

- A. By using Service Cloud
- B. By using Health Cloud.
- C. By assigning the Provider Permission set.
- D. By assigning Health Cloud Foundation Permission set.
- E. By assigning Health Cloud Platform Permission set licenses.

正解: C、D、E

解説:

Explanation

Health Cloud Foundation

Assigns read access to additional Health Cloud platform capabilities, including the Provider Management data model.

The Health Cloud Provider Network Management permission set grants access to provider management objects so users can manage credentialing and recruiting.

To use the Provider Network Management features of Health Cloud, assign both the Provider Network Management permission set and the Health Cloud permission set to your users

質問 # 76

Which two preference must a salesforce administrator enable to begin using Intelligent Sales for Medical Devices? (Choose two)

- A. Lightning Flows
- B. Action Plans
- C. Lightning App builder
- D. Visit Inventory Management
- E. Intelligent Sales

正解: D、E

解説:

Explanation

Reference and details below.

The FHIR-Aligned Clinical Data Model

Health Cloud's new clinical data model maps closely to FHIR R4 specification, but with a few minor differences.

- The new clinical data model supports most of the FHIR R4 attributes, except certain instances that aren't relevant for the typical Health Cloud user.

Enable Intelligent Sales

Before your users can use **Intelligent Sales**, you must enable the **Intelligent Sales and Visit Inventory Management** org prefs in your Salesforce org.

質問 # 77

Which two of the following statements are true about Care Teams? (Choose Two.)

- A. Communities must be enabled before External Care Team members can be added.
- B. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects.
- C. A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied.
- D. Care Team Members are optional on a Care Plan.

正解: C、D

解説:

According to the Health Cloud Implementation Guide, two statements that are true about Care Teams are:

Care Team Members are optional on a Care Plan. This statement is true because a care plan can be created without any care team members assigned to it. However, adding care team members can help with collaboration and coordination of care.

A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied. This statement is true because a coordinator is required to manage the tasks and goals of a care plan template. A coordinator can be either an internal or external user who has access to Health Cloud. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects is not a true statement, as care team membership does not grant access to objects that use private sharing. Communities must be enabled before External Care Team members can be added is not a true statement, as external care team members can be added without enabling communities.

質問 # 78

Bloomington Caregivers is looking to streamline the user experience for its call center agents On the patient's record, the company wants the ability to:

- * Inform agents about changes in information
- * View basic details about a patients insurance
- * Have a complete view of all engagement interactions in one place

Which three components from Contact Center for Health Cloud should a consultant use to achieve this?

- A. Record Alerts
- B. Action Launcher
- C. Identity Verification
- D. Timeline
- E. Member Plan FlexCard

正解: A、B、D

解説:

Record Alerts can be used to inform agents about changes in information, such as a change in address or phone number. Record Alerts display a banner on the record page with a custom message and an optional link to another record or URL.

Action Launcher can be used to view basic details about a patient's insurance, such as the plan name, coverage type, and eligibility status. Action Launcher displays a FlexCard component that shows key information from a related record or external data source.

Timeline can be used to have a complete view of all engagement interactions in one place, such as calls, emails, tasks, and events.

Timeline displays a chronological list of past and upcoming activities related to the record.

質問 # 79

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