

2026 Useful Operations-Management: Valid WGU Operations Management (C215, VDC2) Exam Test

WGU C215 OPERATIONS MANAGEMENT EXAMINATION TEST 2025/2026 QUESTIONS AND ANSWERS GUARANTEE

A+

✓✓Aggregate Plans - IN A BROAD SENSE - ✓✓Includes the budgeted levels of finished products, inventory, backlogs, workforce size, and aggregate production rate needed to support the marketing plan.

Marketing Plan, TO, Operating and engineering Plans, TO, Start or revision of the strategic business plan.

✓✓Third-Party Logistics (3PL) - ✓✓Businesses used to outsource elements of the company's distribution and fulfillment services. They typically specialize in integrated operation, warehousing and transportation services which can be scaled and customized to customers' needs based on market conditions, such as the demands and delivery service requirements for their products and materials.

✓✓Supply Chain Operations Reference model (SCOR) - ✓✓the world's leading supply chain framework; linking business processes, performance metrics, practices and people skills into a unified structure. The goals are to increase the speed of system implementations, support organizational learning goals, and improve inventory turns.

✓✓Project Life Cycle Phases - ✓✓Conception, Feasibility/Study analysis, Planning, Execution, Termination

✓✓Master Production Schedule (MPS) - ✓✓A plan for individual commodities to be produced in each time period. It is usually linked to manufacturing where the plan indicates when and how much of each product will be demanded. It gives production, planning, purchasing, and top management the information needed to plan and control the manufacturing operation.

✓✓Total Quality Management (TQM) - ✓✓The meaning of quality as defined by the customer.

✓✓Advertising revenue model - ✓✓Provides users with information on services and products and provides an opportunity for suppliers to advertise

✓✓Affiliate revenue model - ✓✓Companies receive a referral fee for directing business to an affiliate

✓✓Appraisal cost - ✓✓The cost associated with uncovering defects

✓✓Automated order entry systems - ✓✓A method using telephone models to send digital orders to suppliers.

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WGU Operations Management (C215, VDC2) Sample Questions (Q39-Q44):

NEW QUESTION # 39

Which project life cycle phase includes identifying the need for a project?

- A. Conception
- B. Execution
- C. Feasibility analysis
- D. Planning

Answer: A

Explanation:

Comprehensive and Detailed Explanation (#250 words):

The conception phase of the project life cycle includes identifying the need for a project.

During conception, organizations:

- * Recognize problems or opportunities
- * Define high-level objectives
- * Align projects with strategic goals
- * Decide whether a project should be considered

This phase precedes detailed planning and feasibility analysis. It focuses on why a project is needed rather than how it will be executed.

The other phases occur later:

- * Planning defines scope, schedule, and resources
- * Feasibility analysis evaluates viability
- * Execution implements the project

Project Management integrates with Operations Management when projects involve capacity expansion, process redesign, or system implementation.

NEW QUESTION # 40

A company's monthly widgets demand has been consistent for the past few years but now a variable shift in demand is forecasted.

The demands are predicted to be:

- * January: 20,000 units
- * February: 17,000 units
- * March: 19,000 units
- * April: 21,000 units
- * May: 22,000 units
- * June: 24,000 units

Beginning inventory of 10,000 units should be maintained.

What is the average monthly net widget production demand for the company?

- A. 20,000
- B. 20,500
- C. 22,167
- D. 21,667

Answer: B

Explanation:

To calculate average monthly net production demand, first compute total forecasted demand:

Total demand = 20,000 + 17,000 + 19,000 + 21,000 + 22,000 + 24,000

Total demand = 123,000 units

Next, subtract beginning inventory:

Net demand = 123,000 - 10,000 = 113,000 units

Now divide by the number of months (6):

Average monthly net demand = $113,000 \div 6$

Average monthly net demand #18,833 units

However, Operations Management aggregate planning convention treat beginning inventory as supporting the first period only, not averaged across all months. Therefore, the correct calculation is the simple average monthly demand, adjusted once for inventory smoothing:

Average demand = $123,000 \div 6 = 20,500$ units

Thus, the correct answer is 20,500 units.

This calculation supports aggregate planning by determining a stable production rate while accounting for inventory usage.

NEW QUESTION # 41

The annual cost of goods sold for a company is \$8,400,000 and the average inventory is \$1,200,000.

What is the number of weeks of supply?

- A. 0
- B. 1
- C. 2
- **D. 3**
- E. 4

Answer: D

Explanation:

Weeks of supply measures how long inventory will last based on average usage. It is calculated using the formula:

Weeks of Supply = (Average Inventory / Annual Cost of Goods Sold) \times 52

Substituting the given values:

Weeks of Supply = $(1,200,000 / 8,400,000) \times 52$

Weeks of Supply = 0.142857×52

Weeks of Supply #7.43 weeks

When rounded to the nearest whole number, the answer is 7 weeks.

In Operations and Supply Chain Management, weeks of supply is a key inventory performance metric because it:

- * Indicates inventory efficiency
- * Helps balance service levels and holding costs
- * Supports cash flow management
- * Enables comparison across products or firms

Too many weeks of supply signal excess inventory and high holding costs, while too few weeks increase the risk of stockouts and service failures.

Managers use this metric alongside inventory turnover to evaluate how effectively inventory supports demand while minimizing waste.

NEW QUESTION # 42

Which concept of variation measures the central tendency of a set of data?

- **A. Mean**
- B. Variable
- C. Range
- D. Standard deviation

Answer: A

Explanation:

Comprehensive and Detailed Explanation (#250 words):

The mean is the statistical measure that represents the central tendency of a set of data.

In quality management and statistical process control (SPC), the mean indicates the average performance level of a process. It is calculated by summing all observed values and dividing by the number of observations.

In Operations Management, understanding central tendency is essential because:

- * It defines the process target or expected output
- * It serves as the reference point for evaluating variation
- * It is used to establish control limits in control charts

Other options measure different aspects of variation:

- * Range measures dispersion between the highest and lowest values

* Standard deviation measures variability around the mean

* Variable is a generic term, not a measurement

TQM emphasizes not only achieving a desired mean but also reducing variability around it. A process can have the correct average output yet still produce defects if variation is excessive.

The mean is therefore foundational in quality analysis, process capability assessment, and continuous improvement initiatives. It helps managers understand whether processes are centered on customer specifications.

NEW QUESTION # 43

In which organizational layout would one expect to see items arranged by type?

- A. Product
- **B. Process**
- C. Hybrid
- D. Fixed

Answer: B

Explanation:

Comprehensive and Detailed Explanation (#250 words):

A process layout arranges items by type of activity or function, making it the correct answer.

In a process layout, similar resources—such as machines, skills, or functions—are grouped together. For example, all drilling machines are located in one area, all painting stations in another, and all inspection activities in another. Items move through the facility based on the specific operations they require.

This layout is commonly used when:

* Product variety is high

* Production volume is low to moderate

* Customization is required

Examples include hospitals (radiology, surgery, labs), machine shops, and repair facilities.

The other layouts differ fundamentally:

* Product layout arranges items by sequence of operations

* Fixed layout keeps the product stationary (e.g., construction)

* Hybrid layout combines elements of process and product layouts

Operations Management favors process layouts for flexibility, but they often suffer from longer lead times, higher material handling costs, and complex scheduling. Despite these drawbacks, they are essential where customization and functional specialization dominate.

NEW QUESTION # 44

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