

# 100% Pass Quiz 2026 WGU Information-Technology-Management Unparalleled Official Cert Guide

## **WGU D282: Cloud Foundations Exam 2025/2026 | 100% GUARANTEED PASS | BRAND NEW VERSION | Verified Questions & Correct Answers | Based on Official WGU Cloud Curriculum**

**1. What are the key differences between Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) in cloud computing?**

**Answer:**

IaaS provides virtualized computing resources over the internet, allowing users to manage operating systems, storage, and applications themselves. PaaS, on the other hand, offers a platform with tools and services to develop, test, and deploy applications without managing the underlying infrastructure directly.

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**2. How does the pay-as-you-go model in cloud computing benefit organizations financially?**

**Answer:**

The pay-as-you-go model allows businesses to pay only for the resources they actually use, which helps reduce capital expenditure. This model supports better budget management, reduces wasteful spending, and offers flexibility in scaling resources based on real-time demand.

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**3. What is the shared responsibility model in cloud security and why is it important?**

**Answer:**

The shared responsibility model outlines the division of security tasks between the cloud provider and the customer. While the provider secures the infrastructure, the customer secures their data and applications. This model ensures clarity in security roles and reduces vulnerabilities.

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## WGU Information Technology Management QGC1 Sample Questions (Q144-Q149):

### NEW QUESTION # 144

Employees in different business levels need knowledge to effectively drive their work and decision-making.

Which term describes the trait of an IT leader to effectively translate perspectives at both a broad and corporate strategic level?

- A. Breadth
- **B. Systems thinking**
- C. Courage
- D. Coordinate

**Answer: B**

Explanation:

\* Definition of Systems Thinking:

\* Systems thinking refers to the ability to understand and analyze how different components of a system interact and influence each other, especially at a broad organizational and strategic level.

\* For an IT leader, this means bridging the gap between technical operations and corporate strategy, enabling effective communication and alignment across all levels of the business.

\* Why Systems Thinking is Important for IT Leaders:

\* Ensures alignment of IT initiatives with organizational goals.

\* Facilitates problem-solving by understanding the broader impact of decisions.

\* Encourages cross-functional collaboration and holistic decision-making.

\* Incorrect Options Analysis:

\* B. Coordinate: While coordination is a skill, it does not encompass the strategic perspective described.

\* C. Courage: An important leadership trait, but not specific to systems-level thinking.

\* D. Breadth: Refers to having a wide range of knowledge, but lacks the systems-oriented focus.

References and Documents of Information Technology Management:

\* ITIL 4 Leadership Practices: Systems Thinking (Axelos).

\* "Systems Thinking for IT Leaders" (Harvard Business Review).

### NEW QUESTION # 145

An inventory manager is using a company's customer relationship management (CRM) system to determine how much inventory to pre-order for an upcoming sales promotion.

Which phase of CRM does this describe?

- A. Reporting
- B. Defining
- **C. Predicting**
- D. Analyzing

**Answer: C**

Explanation:

Understanding CRM Phases:

CRM systems encompass phases such as reporting, analyzing, and predicting to support business operations and decision-making.

The predicting phase uses historical data to forecast future trends, behaviors, or requirements.

Application in the Scenario:

The inventory manager is using CRM data to forecast how much inventory to pre-order for a sales promotion, aligning with the predicting phase.

This involves evaluating past sales trends and customer behaviors to anticipate demand.

Why Other Options Are Incorrect:

Option B (Defining): This phase does not exist in CRM processes.

Option C (Reporting): Reporting provides data summaries but does not forecast future needs.

Option D (Analyzing): Analyzing focuses on identifying patterns but stops short of prediction.

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CRM Process Phases - Gartner

"Predictive Analytics in CRM" - Salesforce

### NEW QUESTION # 146

In which way is decision-making different from vision in leadership?

- A. Decision-making outlines a strategic framework for innovation.
- B. Decision-making facilitates collaboration across departments.
- C. Decision-making explores broad goals for long-term impact.
- **D. Decision-making addresses current priorities and actions.**

**Answer: D**

Explanation:

In leadership, vision is about setting a broad, long-term direction, while decision-making focuses on current priorities and specific actions needed to address immediate organizational needs. Vision provides the framework, and decision-making implements practical steps within that framework.

Option B: Incorrect-collaboration may result from decisions, but this is not the key difference from vision.

Option C: Incorrect-exploring broad goals is part of vision, not decision-making.

Option D: Incorrect-outlining strategic frameworks is part of vision, not decision-making.

Thus, the key distinction is that decision-making addresses current priorities and actions.

Reference:

WGU Information Technology Management - Leadership and Decision-Making, section on Vision vs. Decisions.

### NEW QUESTION # 147

Which factor in the planning process is considered true, real, or certain without proof or demonstration?

- A. Project theory
- B. Project objective
- C. Project requirements
- **D. Project Assumption**

**Answer: D**

Explanation:

Definition of Project Assumption:

A project assumption is a factor considered true, real, or certain without proof or demonstration during project planning.

Assumptions are critical for estimating resources, timelines, and risks.

Examples of Project Assumptions:

Availability of key resources or team members.

Stable technical infrastructure during project execution.

Incorrect Options Analysis:

A . Project Requirements: Specify what the project must achieve, not assumptions.

B . Project Theory: This is not a standard term in project management.

D . Project Objective: Refers to the desired outcomes, not underlying assumptions.

and Documents of Information Technology Management:

"Project Planning Essentials" (PMBOK Guide).

ITIL Project Management Framework (Axelos).

### NEW QUESTION # 148

Which pair of terms describes an add-on that purports to serve a useful function while transmitting user data and displaying pop-up boxes without the user's knowledge or permission?

- A. Ethics and cost

- B. Hackers and viruses
- **C. Adware and spyware**
- D. Downtime and uptime

**Answer: C**

Explanation:

Definition of Adware and Spyware:

Adware: Software that displays unwanted advertisements.

Spyware: Software that covertly collects user data without consent.

The combination of adware and spyware often masquerades as a legitimate add-on but operates maliciously.

Key Characteristics:

Adware displays pop-up advertisements, while spyware transmits user data to external parties.

Both operate without the user's permission or knowledge.

Incorrect Options Analysis:

A . Downtime and uptime: Relates to system availability, not malicious software.

B . Hackers and viruses: Refers to broader cybersecurity threats, not specific software.

C . Ethics and cost: Unrelated to malicious software behavior.

and Documents of Information Technology Management:

"Adware and Spyware: Detection and Prevention" (SANS Institute).

ITIL Information Security Practices (Axelos).

## NEW QUESTION # 149

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