

Salesforce-AI-Specialist Fragen&Antworten - Salesforce-AI-Specialist German



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Viele auf die Salesforce Salesforce-AI-Specialist Prüfung vorbereitende Prüfungsteilnehmer haben schon ins Berufsleben eingestiegen. Und manche davon stehen jetzt vor Herausforderungen anderer Sachen. Deshalb bieten wir die Prüfungsteilnehmer die effizienteste Methode für die Vorbereitung der Salesforce Salesforce-AI-Specialist. Um Sie unbesorgt unsere Produkte kaufen zu lassen, bieten wir noch kostenlose Demos von verschiedenen Versionen der Salesforce Salesforce-AI-Specialist. Wir haben schon zahllosen Prüfungskandidaten geholfen, Salesforce Salesforce-AI-Specialist Prüfung zu bestehen. Wir hoffen Ihnen, auch die Vorteile unserer Produkte zu empfinden.

Salesforce Salesforce-AI-Specialist Prüfungsplan:

Thema	Einzelheiten
Thema 1	Agentforce Tools: In this topic, AI specialists get knowledge using agents when it is appropriate. Moreover, the topic explains the working of agents and reasoning engine powers Agentforce. Lastly, the topic focuses on managing and monitoring agent adoption.
Thema 2	Generative AI in CRM Applications: This part of the exam assesses AI specialists' knowledge of generative AI within CRM systems. It covers the use of generative AI features in Einstein for Sales and Einstein for Service.
Thema 3	Einstein Trust Layer: This section evaluates the skills of Salesforce AI specialists responsible for implementing security protocols and safeguarding data privacy. It emphasizes the security, privacy, and foundational features of the Einstein Trust Layer.
Thema 4	Prompt Builder: This section evaluates the expertise of AI specialists working with Salesforce's AI tools. It focuses on the Prompt Builder feature, requiring candidates to understand its usage based on business needs.
Thema 5	Model Builder: This portion of the exam focuses on Salesforce AI specialists' expertise in working with AI models within Salesforce environments. Candidates will need to demonstrate knowledge of when to use the Model Builder and how to configure standard, custom, or Bring Your Own Large Language Model (BYOLLM) generative models to meet business needs.

>> Salesforce-AI-Specialist Fragen&Antworten <<

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Prüfungen

Wollen Sie Salesforce Salesforce-AI-Specialist Zertifizierungsprüfung ablegen? Wollen Sie die Salesforce Salesforce-AI-Specialist Zertifizierung bekommen? Wie können Sie ohne sehr gute Vorbereitung diese Prüfung ablegen? Tatsächlich gibt es eine Weise für Sie, in sehr beschränkter Zeit die Salesforce Salesforce-AI-Specialist Prüfung leicht zu bestehen. Was können Sie machen? Es ist erreichbar, dass Sie die Salesforce Salesforce-AI-Specialist Dumps von Pass4Test benutzen.

Salesforce Certified AI Specialist Exam Salesforce-AI-Specialist Prüfungsfragen mit Lösungen (Q102-Q107):

102. Frage

Universal Containers (UC) is looking to improve its sales team's productivity by providing real-time insights and recommendations during customer interactions.

Why should UC consider using Agentforce Sales Agent?

- A. To automate the entire sales process for maximum efficiency
- **B. To streamline the sales process and increase conversion rates**
- C. To track customer interactions for future analysis

Antwort: B

Begründung:

Agentforce Sales Agent provides real-time insights and AI-powered recommendations, which are designed to streamline the sales process and help sales representatives focus on key tasks to increase conversion rates.

It offers features like lead scoring, opportunity prioritization, and proactive recommendations, ensuring that sales teams can interact with customers efficiently and close deals faster.

* Option A: While tracking customer interactions is beneficial, it is only part of the broader capabilities offered by Agentforce Sales Agent and is not the primary objective for improving real-time productivity.

* Option B: Agentforce Sales Agent does not automate the entire sales process but provides actionable recommendations to assist the sales team.

* Option C: This aligns with the tool's core purpose of enhancing productivity and driving sales success.

103. Frage

An AI Specialist implements Einstein Sales Emails for a sales team. The team wants to send personalized follow-up emails to leads based on their interactions and data stored in Salesforce. The AI Specialist needs to configure the system to use the most accurate and up-to-date information for email generation.

Which grounding technique should the AI Specialist use?

- A. Ground with Apex Merge Fields
- B. Ground with Record Merge Fields
- **C. Automatic grounding using Draft with Einstein feature**

Antwort: C

Begründung:

For Einstein Sales Emails to generate personalized follow-up emails, it is crucial to ground the email content with the most up-to-date and accurate information. Grounding refers to connecting the AI model with real-time data. The most appropriate technique in this case is Ground with Record Merge Fields. This method ensures that the content in the emails pulls dynamic and accurate data directly from Salesforce records, such as lead or contact information, ensuring the follow-up is relevant and customized based on the specific record.

Record Merge Fields ensure the generated emails are highly personalized using data like lead name, company, or other Salesforce fields directly from the records.

Apex Merge Fields are typically more suited for advanced, custom logic-driven scenarios but are not the most straightforward for this use case.

Automatic grounding using Draft with Einstein is a different feature where Einstein automatically drafts the email, but it does not specifically ground the content with record-specific data like Record Merge Fields.

Reference:

Salesforce Einstein Sales Emails Documentation: https://help.salesforce.com/s/articleView?id=release-notes.m_einstein_sales_emails.htm

104. Frage

Universal Containers implements Custom Copilot Actions to enhance its customer service operations. The development team needs to understand the core components of a Custom Copilot Action to ensure proper configuration and functionality.

What should the development team review in the Custom Copilot Action configuration to identify one of the core components of a Custom Copilot Action?

- A. Instructions
- B. Action Triggers
- C. Output Types

Antwort: C

Begründung:

Universal Containers is enhancing its customer service operations with Custom Copilot Actions. The development team needs to understand the core components of a Custom Copilot Action to ensure proper configuration and functionality. One of these core components is the Output Types.

* Core Components of a Custom Copilot Action:

* Instructions:

* Defines what the action should accomplish.

* Provides guidance to the AI assistant on how to execute the action.

* Input Parameters:

* The data inputs required for the action to perform its task.

* Specifies the parameters that users or systems need to provide.

* Output Types:

* Definition: Specifies the type of data the action will output after execution.

* Importance: Ensures that the Copilot and other components understand the format and structure of the action's results.

* Examples: Text, JSON, records, or other data structures.

* Action Reference:

* Points to the underlying implementation, such as an Apex class or Flow.

* Action Triggers:

* Conditions or events that initiate the action.

* Focus on Output Types:

* Relevance in Configuration:

* The development team must define the Output Types correctly to ensure that the action's results are properly processed and displayed by Copilot.

* Incorrect or undefined Output Types can lead to misinterpretation of data and failures in functionality.

Why Output Types are a Core Component:

* Integration with Copilot:

* Copilot relies on the Output Types to understand how to handle the data returned by the action.

* Data Consistency:

* Defines the structure and format of the output, ensuring consistent communication between the action and Copilot.

* User Experience:

* Proper Output Types ensure that users receive the expected results in an understandable format.

Why Other Options are Less Suitable:

* Option A (Instructions):

* While Instructions are a core component, the question asks for what should be reviewed in the configuration to identify one of the core components.

* In this context, reviewing Output Types is more critical to ensuring proper configuration and functionality.

* Option C (Action Triggers):

* Action Triggers are important but are not always considered a core component within the configuration of a Custom Copilot Action.

* Triggers often relate to when an action is initiated rather than the configuration of the action itself.

References:

* Salesforce AI Specialist Documentation - Custom Copilot Actions:

* Details the components and configuration of Custom Copilot Actions.

* Salesforce Help - Defining Output Types in Custom Actions:

* Explains the importance of Output Types and how to configure them.

* Salesforce Trailhead - Building Custom Copilot Actions:

* Provides a hands-on approach to creating and configuring Custom Copilot Actions, highlighting key components.

105. Frage

Universal Containers has a custom Agent action calling a flow to retrieve the real-time status of an order from the order fulfillment system.

For the given flow, what should the AI Specialist consider about the running user's data access?

- A. The custom action adheres to the permissions, field-level security, and sharing settings configured in the flow.
. The Agent will always run flows in system mode so the running user's data access will not affect the data returned.
- B. The flow must have the "with sharing" permission selected in the advanced settings for the permissions, field-level security, and sharing settings to be respected.

Antwort: A

Begründung:

When a flow is invoked via a custom Agent action, its data access depends on the flow's runtime configuration, not system mode by default. Salesforce flows can be configured to respect the running user's permissions and sharing settings:

* If the flow is set to "Run as the User Who Launched the Flow" (enabled in Flow Settings), it adheres to the user's permissions, field-level security (FLS), and sharing rules.

* Option C is incorrect because flows do not always run in system mode unless explicitly configured to do so.

* Option A is misleading because "with sharing" is an Apex concept, not a flow setting. Flows use runtime settings like FLS and sharing enforcement.

References:

* Salesforce Help: Flow Runtime and Security Context

* Flow Settings: "Run with User Permission and Field-Level Security" ensures data access aligns with the user's permissions.

106. Frage

An administrator is responsible for ensuring the security and reliability of Universal Containers' (UC) CRM data. UC needs enhanced data protection and up-to-date AI capabilities. UC also needs to include relevant information from a Salesforce record to be merged with the prompt.

Which feature in the Einstein Trust Layer best supports UC's need?

- A. Data masking
- B. Dynamic grounding with secure data retrieval
- C. Zero-data retention policy

Antwort: B

Begründung:

Dynamic grounding with secure data retrieval is a key feature in Salesforce's Einstein Trust Layer, which provides enhanced data protection and ensures that AI-generated outputs are both accurate and securely sourced. This feature allows relevant Salesforce data to be merged into the AI-generated responses, ensuring that the AI outputs are contextually aware and aligned with real-time CRM data.

Dynamic grounding means that AI models are dynamically retrieving relevant information from Salesforce records (such as customer records, case data, or custom object data) in a secure manner. This ensures that any sensitive data is protected during AI processing and that the AI model's outputs are trustworthy and reliable for business use.

The other options are less aligned with the requirement:

Data masking refers to obscuring sensitive data for privacy purposes and is not related to merging Salesforce records into prompts.

Zero-data retention policy ensures that AI processes do not store any user data after processing, but this does not address the need to merge Salesforce record information into a prompt.

Reference:

Salesforce Developer Documentation on Einstein Trust Layer

Salesforce Security Documentation for AI and Data Privacy

107. Frage

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Seit Jahren gilt Pass4Test als der beste Partner für die IT-Prüfungsteilnehmer. Sie bietet reichliche Ressourcen der Prüfungsunterlagen. Die Bestehensquote der Kunden, die Salesforce Salesforce-AI-Specialist Prüfungssoftware benutzt haben,

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