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Salesforce Certified Slack Administrator Sample Questions (Q62-Q67):

NEW QUESTION # 62

As an Org Admin at a healthcare company, you've been tasked with simplifying the experience for getting an upcoming communications project Slack-ready. A team of your organization's employees will work with a dozen rotating consultants at a communications agency to manage several communications campaigns over the next 6 to 8 months.

You'll manage this external collaboration using guests or Slack Connect.

What is the best method for managing this collaboration?

- A. Provide the communications agency with guest accounts so that you can block file uploads/downloads for this work.
- **B. Use Slack Connect to allow each organization to manage privacy settings, oversee channel naming, and add their own team members as project needs shift.**
- C. Use Slack Connect in order to automatically sunset the external access to the shared Slack channels after the 8 months is completed.
- D. Provide the communications agency with guest accounts so that they can invite additional external users to the channels as needed.

Answer: B

Explanation:

Slack recommends using Slack Connect for secure, flexible external collaboration:

"Slack Connect enables organizations to manage their own members, privacy settings, and security policies while sharing channels with external partners." Using guest accounts (B, D) would require you to manage all external users yourself, which is burdensome and inflexible. Option C incorrectly implies that Slack Connect automatically sunsets access - expiration must be manually managed. (Reference: Slack Administration Study Guide - Slack Connect External Collaboration)

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NEW QUESTION # 63

You're a Workspace Owner and App Manager for your company's Slack Enterprise Grid instance.

The Human Resources (HR) team wants to pilot a Wellness app for employees.

As an App Manager, what are the two key considerations you should understand before installing the app in Slack?

(Select the TWO best answers.)

- A. Does the app meet data security policies for your organization?
- B. Does the app connect with your HR system?
- C. What are the external services or APIs the app is connecting to?
- D. Is this app available in the Slack App Directory?

Answer: A,C

Explanation:

Slack's app management guidelines advise:

"Before approving an app, you should review its compliance with your organization's data security policies and understand which external services and APIs the app communicates with." Availability in the Slack App Directory (A) doesn't guarantee security compliance. Whether the app connects with your HR system (D) is helpful but not a core initial security evaluation criterion.

(Reference: Slack Administration Study Guide - App Review and Security Considerations)

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NEW QUESTION # 64

You're a Workspace Owner. You notice employees are breaking corporate policy by sharing business-issued credit card numbers in channel when booking their travel for an upcoming customer meeting. Your information security team identifies this as a risk.

What recommendation should you make to prevent this from happening in the future?

(Select the best answer.)

- A. Use the Admin APIs to create a custom script to flag credit card numbers.
- B. Use Workflow Builder to allow people to report policy violations.
- C. Integrate with a Data Loss Prevention (DLP) solution using Slack's Discovery API.
- D. Integrate with a Discovery solution using Slack's Discovery API.

Answer: C

Explanation:

According to Slack's official security recommendations:

"For organizations needing to prevent sensitive data from being shared in Slack, the recommended approach is to integrate Slack with a Data Loss Prevention (DLP) solution using the Discovery API." DLP integrations can monitor messages and files, detect patterns like credit card numbers, and take automated actions to prevent or alert on policy violations.

Option A (Discovery solution) is related to data retention and eDiscovery, not proactive DLP enforcement.

Option B would require custom development and is not the standard or scalable approach. Option D (Workflow Builder) is not intended for monitoring sensitive data.

(Reference: Slack Administration Study Guide - Security Integrations and Data Loss Prevention)

NEW QUESTION # 65

You're an Org Admin for your company's Slack Enterprise Grid org. Your organization uses an identity provider (IdP) with SCIM provisioning. Today is the last day of employment for a manager at your company who is a Workspace Admin.

What is the best strategy to ensure the account is no longer active after this Workspace Admin's departure?

(Select the best answer.)

- A. Deactivate the Workspace Admin's account in the IdP, and automatically sync deactivated members from your organization's IdP.
- B. Deactivate the departing Workspace Admin from all Enterprise Grid workspaces from each workspace's Manage Members page.
- C. Request an Org Owner deactivate the departing Workspace Admin from the Org Admin dashboard.
- D. Manually delete the departing Workspace Admin from your organization's IdP.

Answer: A

Explanation:

According to Slack's official SCIM documentation:

"Deactivating a user in the identity provider (IdP) automatically deactivates the user's Slack account through SCIM provisioning."

This ensures the Workspace Admin is promptly deactivated across the Enterprise Grid without needing manual action in Slack itself.

Options A, C, and D are manual or inefficient approaches when SCIM is available.

(Reference: Slack Administration Study Guide - SCIM Provisioning and Lifecycle Management)

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NEW QUESTION # 66

You built a workflow using Workflow Builder that shares onboarding info with project team members.

The project has pivoted, and the onboarding workflow info is outdated.

How do you ensure new team members receive the correct information?

- A. Download the workflow file, edit the JSON file, and import the updated workflow file.
- B. Add a new step to your workflow calling out what has changed since the previous iteration.
- C. Unpublish your workflow, modify the workflow steps, and republish your workflow.
- D. Delete your workflow and create a new workflow with the updated project information.

Answer: C

Explanation:

Slack's Workflow Builder guidance states:

"To update an existing workflow, unpublish it, make edits to the steps or messages, and republish it." Editing JSON manually (B) is unnecessary. Adding a step (C) is a patch, not a real fix. Deleting and rebuilding (D) is inefficient when Slack allows direct editing.

(Reference: Slack Administration Study Guide - Managing Workflows)

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NEW QUESTION # 67

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