



# New AP-212 Exam Preparation & Dumps AP-212 Guide

 <b>2026 AP EXAM DATES</b> <b>WEEK 2</b> 		
WEEK 2	8AM LOCAL TIME	12PM LOCAL TIME
MONDAY MAY 11, 2026	CALCULUS AB CALCULUS BC	MUSIC THEORY SEMINAR
TUESDAY MAY 12, 2026	FRENCH LANGUAGE & CULTURE PRECALCULUS	JAPANESE LANGUAGE & CULTURE PSYCHOLOGY
WEDNESDAY MAY 13, 2026	ENGLISH LANGUAGE & COMPOSITION GERMAN LANGUAGE & CULTURE	PHYSICS C: MECHANICS SPANISH LITERATURE & CULTURE
THURSDAY MAY 14, 2026	ART HISTORY SPANISH LANGUAGE & CULTURE	COMPUTER SCIENCE PRINCIPLES PHYSICS C: ELECTRICITY & MAGNETISM
FRIDAY MAY 15, 2026	ENVIRONMENTAL SCIENCE	COMPUTER SCIENCE A

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## Dumps AP-212 Guide, Practice Test AP-212 Pdf

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## Salesforce Loyalty Management Accredited Professional Sample Questions (Q24-Q29):

### NEW QUESTION # 24

Due to the point of Sales (POS) system limitations, the client purchases are sent every night to Loyalty Management as transactions. What are two benefits a program gets by using Batch Management in this context?

- A. Load large volumes of external data coming from external systems
- B. Process large volumes of transactions
- C. Tracks the status and health of batch jobs
- D. Process zip files full of Loyalty Transactions coming from point-of-sales systems

Answer: B,C

Explanation:

The benefits of using Batch Management in Salesforce Loyalty Management, especially in the context of processing nightly batches of transactions from a Point of Sales (POS) system, include:

- \* Tracks the status and health of batch jobs (A): This allows program administrators to monitor the progress and success of batch processes, ensuring that transactions are being processed efficiently and any issues are quickly identified and addressed.
- \* Process large volumes of transactions (B): Batch Management is designed to handle high volumes of data, making it well-suited for processing the large number of transactions typically generated by a POS system daily.

Options C and D, while related to the benefits of batch processing, are more specific to the technical aspects of handling external data and file formats, which are not directly mentioned in the question. Batch Management's core benefits in this scenario are its ability to efficiently process and monitor large transaction volumes, ensuring the timely and accurate update of loyalty points and member statuses.

Salesforce documentation on Batch Management within Loyalty Management would offer insights into setting up and optimizing batch jobs for transaction processing, ensuring that loyalty programs can effectively manage member data and transactions even with high volumes and complex processing requirements.

#### NEW QUESTION # 25

Which two features below are supported in the reference integration between Loyalty and Commerce Cloud?

- A. Loyalty member profile
- B. Resetting tier points
- C. Loyalty member enrollment
- D. Loyalty membership merge

**Answer: A,C**

Explanation:

In the reference integration between Salesforce Loyalty Management and Commerce Cloud, two key features are supported:

'Loyalty member profile' and 'Loyalty member enrollment.' The 'Loyalty member profile' feature allows for the management and viewing of loyalty member information within Commerce Cloud, providing a seamless experience for members as they interact with the brand across different platforms. The

'Loyalty member enrollment' feature enables new customers to join the loyalty program directly through Commerce Cloud, facilitating the growth of the loyalty program and enhancing customer engagement by leveraging the commerce platform.

#### NEW QUESTION # 26

Northern Trail Outfitters (NTO) has launched a new promotion, which gives a hat and a pair of gloves to each member of the Loyalty Program that bought a coat in winter. However, winter has arrived, and the reports are missing information about the voucher definition of hat and gloves associated with any existing voucher and have found that there are transactions that contain the coat product.

Which two options should the Loyalty Administrator review to verify why the promotion vouchers associated with the members who have bought coats are missing?

- A. That the flow is active and has been created to apply the promotion.
- B. That the promotion has been created with the characteristics, correct dates, and the associated Voucher Definition.
- C. That the member is a campaign member of the promotion campaign.
- D. That the promotion has specified the Current Liability Amount.

**Answer: A,B**

Explanation:

To address the issue of missing promotion vouchers for members who purchased coats, the Loyalty Administrator should review:

\* A: Ensure the promotion has been accurately created with the right characteristics and dates, and that the Voucher Definition is correctly associated. This verifies that the promotion is set up to trigger the desired rewards (hat and gloves) for qualifying purchases (coat).

\* C: Confirm that the flow intended to apply the promotion is active and properly configured. This flow is responsible for detecting qualifying transactions and applying the voucher to the member's account.

#### NEW QUESTION # 27

In which two scenarios should an Administrator use member engagement attributes?

- A. Member enrolls in "welcome aboard" promotion for free surprise gift every quarter.
- B. Member buys apparel online and gets 400 bonus points if the member belongs to Gold Tier only.
- C. Member attends three trainings between March 1st and April 30th to get 200 bonus points.
- D. Member is eligible for "Bonus days" if the member constantly spends more than \$500 each month for a year.

**Answer: C,D**

Explanation:

In Salesforce Loyalty Management, member engagement attributes are used to track and reward customer behaviors that are not directly tied to transactions. In the scenarios provided:

\* Member is eligible for "Bonus days" if the member constantly spends more than \$500 each month for a year (A): This scenario is ideal for using member engagement attributes to track consistent high spending over a year. The attributes can be used to monitor monthly spending and, once the criteria are

\* met, trigger the bonus days reward.

\* Member attends three trainings between March 1st and April 30th to get 200 bonus points (B): This is another perfect use case for member engagement attributes. The attributes can be set to track participation in specific events (like training sessions) and award points when the member meets the attendance requirement.

\* Member buys apparel online and gets 400 bonus points if the member belongs to Gold Tier only (C):

This scenario is more about transactional behavior combined with tier status, which might not necessarily require the use of engagement attributes. Instead, this could be managed through regular transactional rules and tier benefits.

\* Member enrolls in "welcome aboard" promotion for free surprise gift every quarter (D): While engagement attributes could potentially track enrollment in promotions, this scenario seems more straightforward and could be managed through the promotion and voucher functionalities in Salesforce Loyalty Management without the need for engagement attributes.

Engagement attributes are particularly useful for tracking non-purchase behaviors and engagements, providing a flexible tool to reward members for a wide range of activities, enhancing their loyalty and engagement with the program. The Salesforce Loyalty Management documentation provides extensive guidance on configuring and using member engagement attributes effectively.

#### NEW QUESTION # 28

A customer from an airline Loyalty program purchases a ticket, which will accrue qualifying and non-qualifying points according to the Loyalty rules.

Which two automations can be used to set up transactions and points accrual?

- A. Evaluation Flow
- B. Screen Flow
- C. Schedule-Triggered Flow
- D. Autolaunched Flow (No Trigger)

**Answer: A,C**

Explanation:

In the context of Salesforce Loyalty Management, when setting up transactions and points accrual for a customer purchasing a ticket in an airline loyalty program, the appropriate automations are Evaluation Flow and Schedule-Triggered Flow.

\* Evaluation Flow: This automation can be set up to evaluate transactions as they occur, applying loyalty program rules to determine if the transaction qualifies for point accrual and, if so, how many points should be awarded. This is crucial for real-time processing and immediate feedback to loyalty program members.

\* Schedule-Triggered Flow: This type of automation is used to evaluate transactions on a scheduled basis, which can be daily, weekly, or any other predefined schedule. It is useful for batch processing transactions, such as nightly batch jobs that process all transactions from the day and apply loyalty points accordingly.

The use of Autolaunched Flow (No Trigger) and Screen Flow would not be as appropriate in this scenario.

Autolaunched Flows without a trigger require manual initiation or a programmatic event, which might not be efficient for real-time transaction processing. Screen Flows are interactive and require user input, which is not suitable for automated transaction and points accrual processing.

References to official Salesforce documentation on flows and automation in Salesforce Loyalty Management would provide further insights into how these automations can be set up and utilized effectively.

#### NEW QUESTION # 29

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