

ITIL-4-Specialist-High-velocity-IT Exam Lab Questions & Latest ITIL-4-Specialist-High-velocity-IT Dumps Ebook



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The ITIL-4-Specialist-High-velocity-IT certification is the best proof of your ability. However, it's not easy for those work officers who has less free time to prepare such an ITIL-4-Specialist-High-velocity-IT exam, and people always feel fear of the unknown thing and cannot handle themselves with a sudden change. However, our ITIL-4-Specialist-High-velocity-IT Exam Questions can stand by your side. And we are determined to devote ourselves to serving you with the superior ITIL-4-Specialist-High-velocity-IT study materials. You can have a try on the free demo of our ITIL-4-Specialist-High-velocity-IT exam questions, you can understand in detail and make a choice.

Peoplecert ITIL-4-Specialist-High-velocity-IT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> High-velocity Nature of the Digital Enterprise: This part of the exam assesses the competencies of IT service managers, who operate within high-speed environments. It emphasizes how organizations can thrive in the fast-evolving digital landscape, focusing on key methodologies such as agile, lean, and DevOps practices.
Topic 2	<ul style="list-style-type: none"> Digital Product Lifecycle: This segment tests the ability of PeopleCert-certified IT professionals to oversee the entire lifecycle of digital products.
Topic 3	<ul style="list-style-type: none"> ITIL Guiding Principles in High-velocity IT: This section evaluates how IT service managers apply the ITIL guiding principles in high-velocity IT contexts. It examines the role of these principles in supporting digital transformations and agile work processes.
Topic 4	<ul style="list-style-type: none"> Techniques for High-velocity IT: In this section, the exam evaluates the proficiency of IT Service managers in utilizing tools and techniques that promote high-velocity IT. Key areas include continuous integration (CI), continuous delivery (CD), and automating IT infrastructure.
Topic 5	<ul style="list-style-type: none"> Resilient and Secure IT Systems: This area focuses on ensuring security and resilience within high-velocity IT settings. Candidates are tested on their expertise in creating IT systems that are secure and robust while still supporting the fast-paced delivery of IT services.

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Peoplecert ITIL 4 Specialist: High-velocity IT Exam Sample Questions (Q12-Q17):

NEW QUESTION # 12

An organization that has been successful in the past is now struggling to succeed in a highly competitive industry. Customer expectations that are changing in unpredictable ways, and unclear user requirements, are making it difficult for the organization to decide a course of action. Several conflicting approaches have been suggested.

In the context of the Cynefin framework, which approach would BEST enable the organization to progress?

- A. Ask experts to analyse the options and provide a recommendation
- B. Take quick action to stabilize the situation
- C. Use safe-to-fail experiments to collect knowledge
- D. Set clear objectives and apply proven best practices

Answer: C

NEW QUESTION # 13

A service provider reliably meets the agreed service levels, but some customers are not happy because they are not achieving the outcomes that they expected.

Which is the BEST thing the service provider can do about this?

- A. Identify ways to improve service levels, and discuss the cost of these improvements with the customers
- B. Analyze customer feedback to understand and address unmet expectations
- C. Focus on technical excellence to further improve services
- D. Provide additional training to customers on using the service

Answer: A

NEW QUESTION # 14

A consumer organization is making significant changes to the technologies used by its employees, and is discussing those changes with its service provider.

How can the service provider BEST demonstrate the capability to meet the needs of the consumer organization?

- A. Ensure adequate knowledge and skills to support the customer's changes
- B. Be respectful of the consumer organization's decision to make these changes
- C. Respond in a timely manner to the customer's enquiries
- D. Ensure there is adequate capacity to meet the increased demand of the changes

Answer: A

NEW QUESTION # 15

Which is a type of digital transformation?

- A. Converting data from analogue form to digital form
- B. Using robots to enable new ways of working

- C. Using an information system to process data and present it to users
- **D. Creating products and services that include digital technology**

Answer: D

Explanation:

Digital transformation is about changing how an organization creates value using digital capabilities. Creating products and services that include digital technology is a strong example because it changes the offering itself and often the way value is co-created with customers.

A is digitization, not digital transformation. B may contribute to transformation, but on its own it is not as complete or direct. C describes the use of an information system, which may simply be routine automation or IT enablement. D most clearly reflects transformation of the organization's offerings through digital means.

So D is correct.

NEW QUESTION # 16

An organization is evaluating the advantages and disadvantages of replacing its legacy information systems with cloud-based services as a part of its strategic plan. The market is extremely competitive, so the organization wants to ensure that all factors are considered. Which technique would allow this organization to BEST understand the external factors that could influence this decision?

- A. the cynefin framework
- **B. PESTLE analysis**

Answer: B

NEW QUESTION # 17

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